

Resettlement Due Diligence Report

PUBLIC

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India: Tripura Industrial Infrastructure Sector Development Program (Nagicherra Industrial Estate)

Prepared by Tripura Industrial Development Corporation Limited (TIDCL), Government of Tripura,
for the Asian Development Bank (ADB).

CURRENCY EQUIVALENTS

(As of 26 August 2024)

Currency unit	-	Indian rupee (₹)
₹1.00	=	\$ 0.011
\$1.00	=	₹83.81

ABBREVIATIONS

ADB	-	Asian Development Bank
DOIC	-	Department of Industries and Commerce
ECS	-	Electronic Clearing Service
GOI	-	Government of India
GOT	-	Government of Tripura
GRC	-	Grievance Redressal Committee
IAY	-	Indira Awaas Yojana
RFCTLARRA	-	Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act
NGO	-	Nongovernment organization
PDMC	-	Project Design and Management Consultants
PIU	-	Project implementation Unit
PMU	-	Program Management Unit
PRF	-	Project Readiness Financing
ROW	-	Right of Way
SIA	-	Social Impact Assessment
SPS	-	Safeguard Policy Statement
TIDCL	-	Tripura Industrial Development Corporation Limited

WEIGHTS AND MEASURES

km	-	kilometre
kV	-	kilovolt
m ²	-	square meter
kW	-	kilowatt

NOTE

In this report, "\$" refers to United States dollars.

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I. INTRODUCTION

A. Project Background

1. Tripura is a landlocked state in northeast India that shares its domestic border with Assam and Mizoram within India and acts as one of the gateways for Bangladesh, sharing an 856-kilometer border, offering good potential for international trade. It is rich in natural resources such as natural gas, rubber, bamboo, tea, and medicinal plants. Despite being resource-rich, Tripura has limited capacity for value addition and resource mobilization to address industrial backwardness. Better connectivity and ongoing cross-border infrastructure projects will alleviate geographical isolation. Still, there is a need to improve the size of the manufacturing sector, increase employment, reduce dependence on agriculture, and create opportunities to develop cross-border synergies.

2. The Government of Tripura (GOT) received a loan through Project Readiness Financing (PRF) to develop a program for integrated, inclusive, climate-resilient, and sustainable infrastructure in the industrial sector. The Tripura Industrial Infrastructure Sector Development Program (TIISDP) will support Tripura's industrial infrastructure development and business environment through a well-integrated Policy Based Lending (PBL) component and an investment component supported by a project loan. The program is expected to have the following impact: boost the manufacturing sector's competitiveness and create new and better job opportunities. This will be achieved through the following outcome: improved industrial infrastructure and business environment. The proposed Sector Development Project (SDP) will have three outputs, which include policy and investment components: (i) institutional structures and mechanisms for industrial development strengthened and business environment enhanced, (ii) climate resilient infrastructure and gender-responsive industrial environment built, and (iii) industrial estates developed and upgraded. The expected outputs are summarized below:

3. **Output 1: Institutional structures and mechanisms for industrial development strengthened, and business environment enhanced.** This output includes key policy reforms critical for Tripura's industrial development. It includes the adoption of a new industrial policy by the GOT to promote industrial development and the development of green industrial estates in the state, adoption of guidelines for zoning and gender-responsive and inclusive building standards and measures to enhance climate resilience, safety, and accessibility, for industrial units in industrial parks. It also includes a gender-responsive industrial land allotment policy and the establishment of the Investment Promotion Agency of Tripura (IPAT). Under Output 1, subprogram 2 of the PBL component will build on the policy reforms adopted in subprogram 1. It includes the development and adoption of PPP guidelines for industrial infrastructure development. It also includes adopting and implementing policies to regulate and streamline industrial access to water and its utilization while mitigating ecological costs and reducing environmental impact. The policy component also includes adopting a roadmap to restructure the Tripura Investment and Infrastructure Fund Board (TIIFB).

4. **Output 2: Climate-resilient infrastructure and gender-responsive and inclusive industrial environment built.** This output includes both project and policy components. The policy component includes the development and adoption of new skills policies to upgrade skills in the workforce in line with industry demand, with specific emphasis on skill building for women, especially in non-traditional and management sectors. It also includes the adoption of state policy for the empowerment of women aimed at increasing the employment of women in the state's industrial estates. Project components include the development of 34 km of climate-resilient road infrastructure, adjoining utility trenches, 66 km of stormwater drainage, and 70 rainwater harvesting systems, with retention ponds built in seven industrial estates.

The project component also includes the development of 35 km of water supply distribution pipeline in six industrial estates.

5. Subprogram 2 of the policy component will include upgrading the state single window, integrating with the National Single Window, and developing and implementing a computerized database of lands made available to investors. Ease of doing business measures, such as the "SWAAGAT" single window approval portal, have already been taken in the state to reduce regulatory burdens on investors, and the proposed SDP will support its improvement and integration with the national single window system. Subprogram 2 will also promote the women Industrial Training Institute (ITI) in Agartala as a state hub for skill training of women in emerging and non-traditional sectors. It also includes the launch of the "SHE Skills" program.¹

6. **Output 3: Industrial estates developed and upgraded.** This output is the major component of the investment project and includes activities to develop and upgrade nine industrial estates. To ensure adequate energy supply in the IEs, the power distribution network will be upgraded in all nine industrial estates, while streetlights will be installed, and solar power facilities will be established in seven industrial estates. This output includes the repair and restoration of CETP in one industrial estate and the building of a common multi-facility building in five industrial estates. At least 26 additional industrial pre-engineered sheds will be built in four industrial estates, and a parking area of five acres spread over six industrial estates will be developed. The transportation system in the industrial estates will be improved by introducing four compressed natural gas (CNG) buses, 18 electrical vehicles (EV), and nine EV charging stations. To improve safety and security in industrial estates, (i) one fire station will be upgraded; (ii) seven weigh bridges built; (iii) 15 km of boundary walls will be built in eight industrial estates and another 11 km of the existing wall will be upgraded; (iv) 23 watch towers will be built; (v) 600 cameras with junction board as security and surveillance systems will be installed; (vi) one integrated command and control center build to monitor four industrial estates in West Tripura.

B. Scope and Objectives of the Due Diligence Report

7. This resettlement due diligence report (DDR) is prepared for the proposed construction of Nagicherra Industrial Estate. The main objective of the due diligence exercise is to assess and confirm that the project locations are free from encumbrances and do not cause any involuntary resettlement impacts such as land acquisition, temporary or permanent physical and economic displacement, any adverse impact on common property resources, or any other impacts. This document describes the findings and provides copies of relevant documents, minutes of meetings, and photographs.

8. The assessment is based on the preliminary design, review of documents, stakeholder consultations, and field visits carried out by the social safeguards team of project design and management consultant (PDMC) along with social safeguards staff, engineers, and discussions/meetings with the concerned government authorities. However, a reassessment will be conducted before implementation, and safeguard documents will be updated or revised, subject to changes in resettlement impacts or project components before the start of civil work.

II. PROJECT AREA AND DESCRIPTION OF PROPOSED INTERVENTIONS

9. The proposed Nagicherra Industrial Estate is a green field project in the Dukli Block, West Tripura. The Industrial Estate lies between 23^o 79' 13.14" N Latitude and 91^o 33' 41.89"

¹ SHE Skills will be a targeted program for women above the age of 15 years, for skill development in non-traditional and emerging sectors including but not limited to tourism, information technology, electronics, food processing technology, civil, electrical and mechanical trades, renewable energy and green jobs, urban utility services, warehousing, logistics and transport sectors. The course duration will range from 100 hours to 240 hours, and will include a mandatory internship of minimum 150 hours

23° 47' 26.16" N Longitude in the West Tripura district and is 10 km from the Agartala city centre. The closest railway station, Agartala Railway Station, is approximately 7 km away. The station includes a railway siding for the loading and unloading goods, allowing for efficient transportation of materials and products. Furthermore, the Integrated Check Post (ICP) and the international airport are located approximately 12 km from the Industrial Estate, simplifying the export of products and facilitating access to both domestic and international markets for the industries to be located in the Industrial Estate. The Google Earth image and Ariel image of the Nagicherra Industrial Estate are provided in **Figures 1 and 2**.

Figure 1: Nagicherra Industrial Estate



Source: Project Documents, June 2024

Figure 2: Drone image - aerial view of Nagicherra Industrial Estate



Source: DPR of Nagicherra IE, June 2024

10. The site features a range of elevations, with some areas having gentle slopes while others steeper. The site's rolling terrain presents opportunities and challenges for industrial development. The site's elevations vary between 31 and 51 meters, which may require significant earthworks to create level areas suitable for industrial activities. Furthermore, due to its higher elevation compared to the surrounding region, stormwater is not likely to flow into the site. An overview of the proposed Industrial Estate in Nagicherra is provided in **Error! Reference source not found.**, the proposed land use distribution is provided in Error! Reference source not found., and the land use map is provided in **Figure 3.**

Table 1: Overview of Nagicherra Industrial Estate

Description	Details
Location	Dukli Block, West Tripura District
Total Area of Industrial Estate	31.02 acres
Ownership	Owned by the Department of Industry & Commerce and managed by Tripura Industrial Development Corporation Limited (TIDCL)
Topography	Undulating terrain
Connectivity	4 km from NH 8 7 km from Agartala Railway Station 12 km from Agartala Integrated Check Post (ICP)

Source: DPR of Nagicherra IE, June 2024

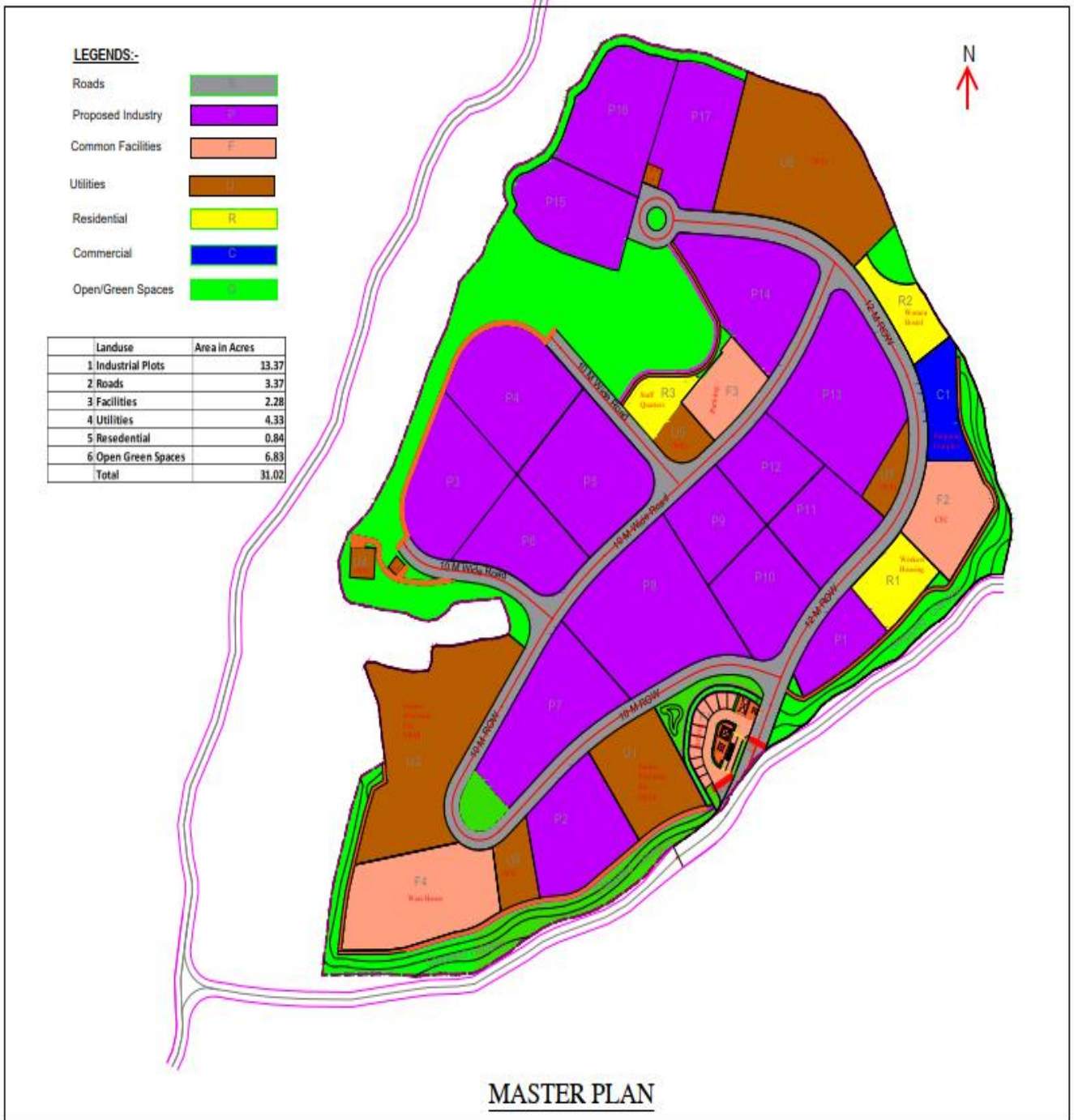
Table 2: Proposed Land Use Distribution

S.No.	Land Use and Proposed Components	Standard as per URDPFI Guidelines (%)	Net Area (acres)	In %
1	Industrial Area Plotted development & Industrial Sheds	45 – 50%	16.00	52%
2	Transportation Roads, Junction, Parking etc.	16 – 18%	5.58	18%
3	Facilities Public and Semi-Public: Health care centre, educational institutes, weighbridge, and administration etc. Utilities: Electric substation, pumping stations, underground reservoirs/firefighting tanks, and other utilities.	6 – 8%	2.90	9%
4	Residential Staff Quarters	2 0%	0.50	2%
5	Open Space Parks, water bodies and open spaces around it, steep slopes, and low-lying lands	8 – 10%	6.04	19%
	Total		31.02	100%

Source: DPR of Nagicherra IE, June 2024

URDPFI= Urban and Regional Development Plans Formulation and Implementation Guidelines

Figure 3: Proposed land use map of Nagicherra Industrial Estate



Source: DPR of Nagicherra Industrial Estate, June 2024

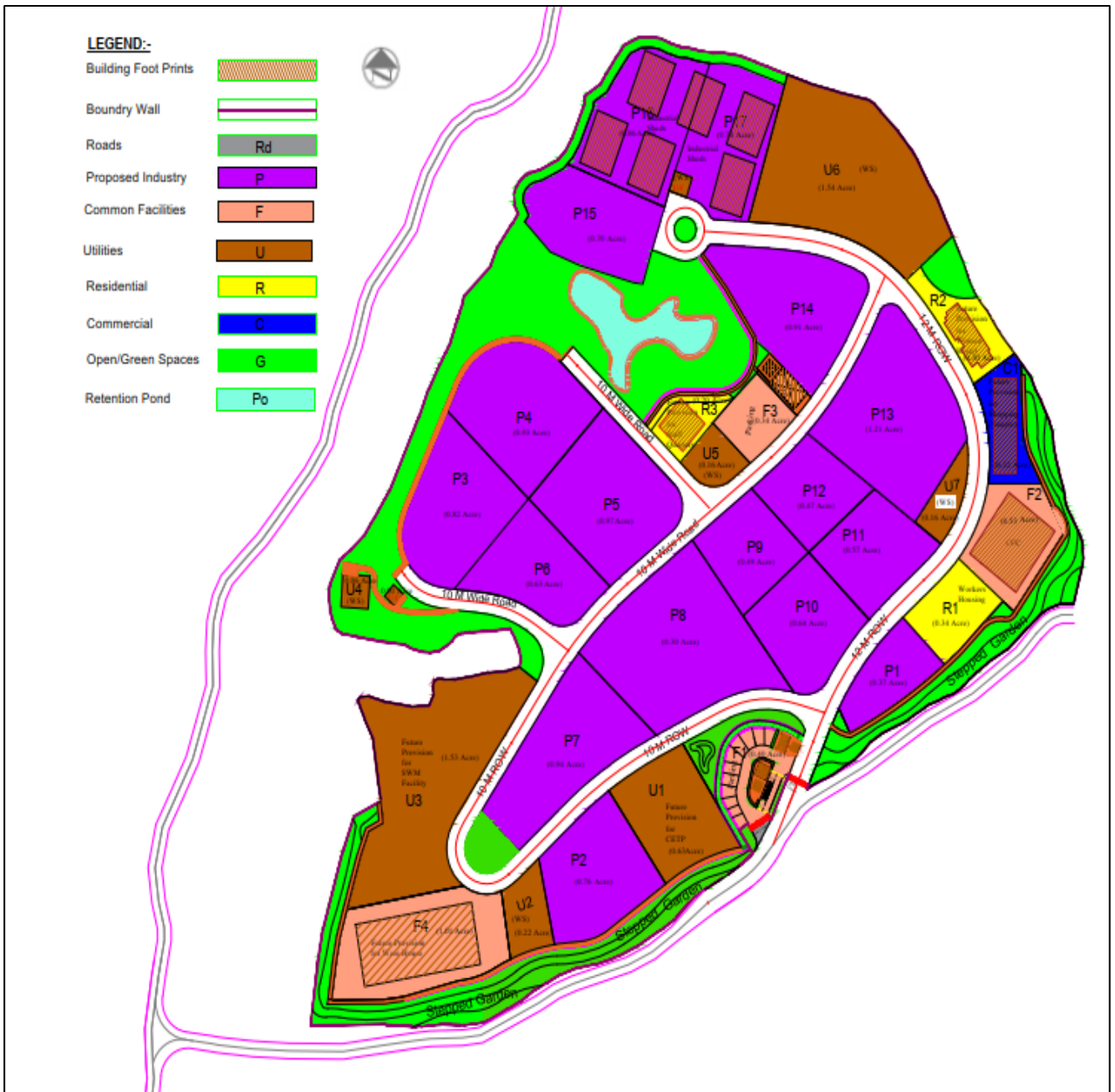
11. An area of 16 acres, accounting for about 52% of the estate, is proposed to be developed as industrial plots. 2.90 acres (accounting for 9% of the total area) have been proposed to develop physical and social infrastructure for better industrial performance. Around 6.04 acres (19% of the total area) will be kept for open spaces, including parks, water bodies, areas with steep slopes, and low-lying lands. Proposed project components for infrastructure development are provided in Error! Reference source not found., and plot distribution is provided in **Figure 4**.

Table 3: Details of Project Components under Nagicherra Industrial Estate

S. No.	Project Component	Details Sub-Components
1	Internal road infrastructure	<ul style="list-style-type: none"> The internal road layout has been carefully designed, considering the road hierarchy, carriage width, and alignment, to harmonize with the plot distribution and natural contours of the site. The total road length proposed as per the detailed design is 1.404 km. Different categories of roads are proposed depending upon the hierarchy of roads and available RoW viz; 7.0 meter carriageway (12 m RoW) and 5.0 m carriageway (10 m RoW). Length of 7.0 m and 5.0 m carriageway roads are 0.532 km and 0.872 km, respectively. Based on traffic analysis, a truck parking area spread over a plot area of 2135 m², which can accommodate 11 trucks, has been proposed.
2	Power supply within Industrial Estate	<ul style="list-style-type: none"> The underground cable will be laid through excavation, sand cushioning, protective covering, and refilling the trench. The trench size proposed is 350 mm in width, with a height/depth of 1200 mm. There is a proposed 15-nos solar park of total 500 KW and LED street lighting. There is no nearby 33 KV feeder, only 11 KV Adarsha Nagar Substation, which can be tapped for feeding to Nagicherra IE at around 1.1 km in length. The social impact assessment of the proposed alignment has been conducted, and no permanent or temporary impacts have been envisaged.
3	Industrial Water Supply	<ul style="list-style-type: none"> It is proposed to pump the water to the industrial estate, treat it with a conventional water treatment, store it, and distribute to various industrial plots through overhead tanks. Domestic and industrial water usage demand is estimated to be 0.30 MLD. The proposed water supply system involves tapping from various extraction points from Groundwater, 5 numbers of DTWs, 1 number of piezometric well and 5 numbers of pumphouses are proposed. Adopting iron removal treatment with a capacity of 30000 GPH, storing the treated water and distributing it to various industrial plots through overhead tanks with a capacity of 750kL. The proposed water supply system components include headworks, transmission mains, treatment, storage, distribution, and plot metering. Distribution pipeline of about 1.386 km.

S. No.	Project Component	Details Sub-Components
4	Storm Water Drainage and Rainwater Harvesting	<ul style="list-style-type: none"> • The stormwater drainage system is designed based on stormwater runoff assessment during the rainy season. • A total 3.434 km stormwater drainage system is proposed under this subcomponent of the project. The minimum width of the drain is provided as 0.4 m. • A total of six box culverts have been proposed; rainwater harvesting structures are provided in places, whereas all public buildings are proposed to have rooftop rainwater harvesting structures.
5	Utilities and amenities within the industrial boundary	<ul style="list-style-type: none"> • Common utilities and amenities proposed within the boundary of the industrial estate are. <ul style="list-style-type: none"> ○ Administrative Office ○ Creche, Dispensary ○ Control room and surveillance ○ Miscellaneous
6	Common Facilities Centre's Building	<ul style="list-style-type: none"> • A common facilitation centre in G+1 building with a total built up area of 3,615 m² is proposed. The CFC would house an administrative office, dispensary, canteen and other miscellaneous items. • Besides the common facilitation centre (CFC), facilities such as conference room, banks, courier dispatch room, tax/GST room, dispensary, and canteen are proposed. Other provisions include a storeroom, printer, and Xerox center, training room, multipurpose hall, dining/pantry, control room and surveillance, server/UPS/AHU room, electrical room, public toilets, and ATM are proposed.
7	Industrial Safety and Security	<ul style="list-style-type: none"> • Boundary wall – 1635 km, renovation of existing boundary wall – 857 km, height 2.5m, Gate – 2 No. • Security Cabin – 1 No. • Watch Towers – 5 no. • Security and Surveillance System • Fire and Safety System • Signage – direction and informative signages • Other provisions proposed includes installation of CCTV and control room, environment monitoring system and road safety measures like signages, road markings and traffic calming measures.

Figure 4: Proposed plot distribution showing in Map



Source: DPR of Nagicherra IE, June 2024

III. LAND AVAILABILITY AND RESETTLEMENT IMPACTS

12. Nagicherra Industrial Estate is a greenfield project spread over 31.020 acres. The proposed site is an open and vacant government land belonging to Agartala Municipal Corporation (AMC). The AMC has provided a written consent letter for the land transfer/handing over to TIDCL (**Appendix 1**). The land demarcation conducted by the Office of Deputy Collector and Magistrate, West Tripura, and the demarcation report details the land ownership and possession. The document confirms that ownership of the land is AMC and

with physical possession of TIDCL (**Appendix 2**). The cadastral map of Nagicherra Industrial Estate is provided in **Appendix 3**.

13. The proposed site is vacant and unused, without any settlement, encroachment, squatter, cultivation, or other use, and with no infrastructure and facilities (except a fragmented pathway/road). The Industrial Estate is located on the outskirts of Agartala, and individual and community settlements are quite far away from the Estate. It is confirmed that no land acquisition or involuntary resettlement (physical or economical, permanent or temporary) impacts are anticipated on titled or non-titled households. The component-wise involuntary resettlement impacts are presented in **Table 4**.

Table 4: Project Components and their Land Acquisition and Resettlement Impacts

Sl.No.	Project Components	Land Acquisition and Involuntary Resettlement Impact	Likely temporary impact	Likely permanent impact	Ownership of the project sites, including involuntary resettlement requirements
1	Construction of new roads, strengthening of the existing and widening	Nil	Nil	Nil	All the proposed subcomponents are proposed within the encumbrance-free Nagicherra Industrial Estate. The NOC for the transfer of ownership from Agartala Municipal Corporation to TIDCL is appended in Appendix 1 , and the land demarcation report is appended in Appendix 2 . A transect walk along the corridor of the power transmission line from Adarsha Nagar Substation (4.1 km from Nagicherra) reveals no involuntary resettlement impact.
2	Improving power supply within Industrial Estate	Nil	Nil	Nil	
3	Improving industrial water supply	Nil	Nil	Nil	
4	Storm Water Drainage and Rainwater Harvesting	Nil	Nil	Nil	
5	Utilities and amenities within the industrial boundary	Nil	Nil	Nil	
6	Common Facilities Centre's Building	Nil	Nil	Nil	
7	Safety warning system and equipments.	Nil	Nil	Nil	


Source: DPR of Nagicherra IE, June 2024, site visits and transect walk November 2023 and June 2024



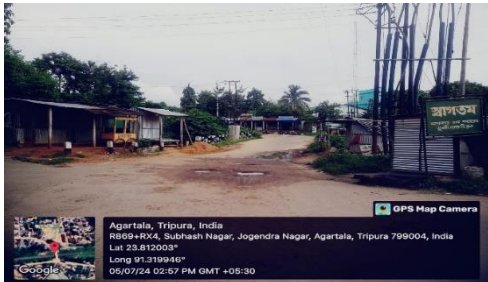
14. Nagicherra Industrial Estate will have a power supply from an 11 KV feeder at the Adarsha Nagar Substation, which is 4.1 km away. An underground electricity cable through the jack-pushing method is proposed to be laid from the substation to the industrial estate within the available right of way belonging to National Highways and Infrastructure Development Corporation Limited (NHIDCL). A transect walk along the proposed alignment of the underground electricity cable has been conducted. Based on the transect walk along the




alignment, it is confirmed that the alignment is free from encumbrances and does not cause any involuntary (temporary and permanent) resettlement impacts. The TIDCL will obtain permission to lay the power transmission line, which will be taken from the Public Works Department and NHIDCL and appended in the updated DDR/ social safeguards monitoring report. The chainage-wise assessment along the proposed corridor for laying the underground power transmission cable is presented in **Table 5**.

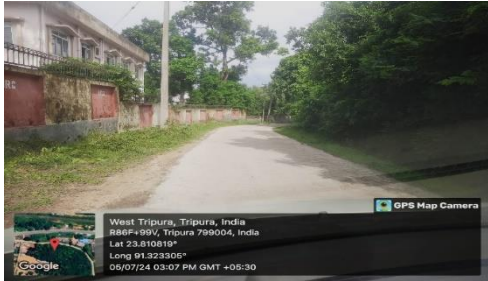
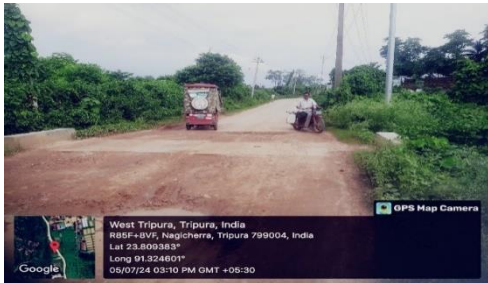
15. Before implementation, the involuntary resettlement impacts will be reassessed, and based on the final impacts, the safeguard documents will be updated. The final document will be disclosed on the implementing agency and ADB websites. No civil works will be started before the final document (DDR or Resettlement Plan) is prepared, and no objection from ADB is obtained. The implementing agency will hand over the encumbrance-free land/site to the contractor.

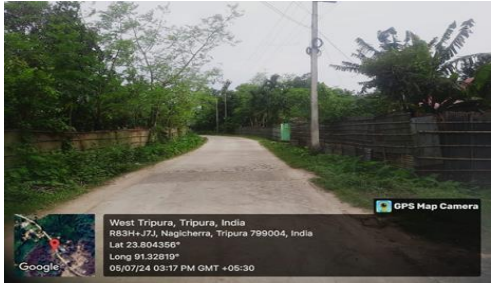

Table 5: Assessment of Involuntary Resettlement Impacts along the Proposed Under-ground Electricity Transmission Line Corridor for Nagicherra Industrial Estate



S. No.	Trench width (TW) and Trench depth (TD); ROW	Chainage details	From Existing Substation to Nagicherra IE		Land acquisition		Type of Involuntary Resettlement Impact		Photographs	Remarks
			Left side	Right Side	Yes	No	Permanent	Temporary		
1.	TW-500mm; TD-1100 mm; ROW-750mm	0 to 300 meters	Left Side	N/A		No	Nil	Nil		<p>The proposed power transmission line will be laid underground through a pipe from existing Adarsha Nagar Substation to Nagicherra Industrial Estate. After 10 m the transmission line will cross a village road from right to left side. The entire stretch is free of any encumbrances.</p>


S. No.	Trench width (TW) and Trench depth (TD); ROW	Chainage details	From Existing Substation to Nagicherra IE		Land acquisition		Type of Involuntary Resettlement Impact		Photographs	Remarks
			Left side	Right Side	Yes	No	Permanent	Temporary		
2.	TW-500mm; TD-1100 mm; ROW-750mm	300 to 600 meters	Left Side	N/A		No	Nil	Nil	 	The transmission line will follow the village road. Adequate space is available to lay the power supply line over the available ROW of the road. Access will be provided to the residences visible along the road.
3.	TW-500mm; TD-1100 mm; ROW-750mm	600 to 900 meters	Left Side	N/A		No	Nil	Nil		The transmission line will cross a road maintained by public works department (PWD). Moreover, transmission cable will be also passing through a



S. No.	Trench width (TW) and Trench depth (TD); ROW	Chainage details	From Existing Substation to Nagicherra IE		Land acquisition		Type of Involuntary Resettlement Impact		Photographs	Remarks
			Left side	Right Side	Yes	No	Permanent	Temporary		
										concrete bridge over the PWD road. NOC from PWD will be taken and provided in the updated DDR/social monitoring report.
4.	TW-500mm; TD-1100 mm; ROW-750mm	900 to 1200 meters	Left Side	N/A		No	Nil	Nil	 	Within 900m to 1.2 km of chainage, the transmission line will cross the National Highway (maintained by National Highways and Infrastructure Development Corporation Limited - NHIDCL) through jack pushing method and follow the left side of PWD road. NOC from NHIDCL will be taken and




S. No.	Trench width (TW) and Trench depth (TD); ROW	Chainage details	From Existing Substation to Nagicherra IE		Land acquisition		Type of Involuntary Resettlement Impact		Photographs	Remarks
			Left side	Right Side	Yes	No	Permanent	Temporary		
										provided in the updated DDR/social monitoring report.
5.	TW-500mm; TD-1100 mm; ROW-750-1000mm	1200 to 1600 meters	Left Side	N/A		No	Nil	Nil	 	The ROW is free of encumbrances within this chainage. Adequate space is available to lay the power transmission cable.



S. No.	Trench width (TW) and Trench depth (TD); ROW	Chainage details	From Existing Substation to Nagicherra IE		Land acquisition		Type of Involuntary Resettlement Impact		Photographs	Remarks
			Left side	Right Side	Yes	No	Permanent	Temporary		
6.	TW-500mm; TD-1100 mm; ROW-750mm	1600 to 2300 meters	Left side	N/A	-	No	Nil	Nil	 	<p>The ROW is free of encumbrances within this chainage. Pipeline will be laid without disrupting access to the houses along the road. If required, temporary access through wooden planks will be provided.</p>

S. No.	Trench width (TW) and Trench depth (TD); ROW	Chainage details	From Existing Substation to Nagicherra IE		Land acquisition		Type of Involuntary Resettlement Impact		Photographs	Remarks
			Left side	Right Side	Yes	No	Permanent	Temporary		
7.	TW-500mm; TD-1100 mm; ROW-750mm	2300 to 2600 meters	Left side	N/A	-	No	Nil	Nil	 	The ROW is free of encumbrances. Power supply cable will be laid without disrupting access to the houses. The boundary walls and/or fences are at more than 1 meter distance from the road and adequate open space is available for laying of power transmission cable.

S. No.	Trench width (TW) and Trench depth (TD); ROW	Chainage details	From Existing Substation to Nagicherra IE		Land acquisition		Type of Involuntary Resettlement Impact		Photographs	Remarks
			Left side	Right Side	Yes	No	Permanent	Temporary		
8.	TW-500mm; TD-1100 mm; ROW-750mm	2600 to 3000 meters	Left side	N/A		No	Nil	Nil		Pipeline will be laid without disrupting access to the households near by the road.

S. No.	Trench width (TW) and Trench depth (TD); ROW	Chainage details	From Existing Substation to Nagicherra IE		Land acquisition		Type of Involuntary Resettlement Impact		Photographs	Remarks
			Left side	Right Side	Yes	No	Permanent	Temporary		
9.	TW-500mm; TD-1100 mm; ROW-750mm	3000 to 3300 meters	Left Side	N/A		No	Nil	Nil	 	<p>The road ROW is free of encumbrances and not being used for any productive purpose by any individual or community. The road is being maintained by PWD. It will be laid along the PWD road leading to Nagicherra Industrial Estate. Two culvert crossings will be required within this section.</p>

S. No.	Trench width (TW) and Trench depth (TD); ROW	Chainage details	From Existing Substation to Nagicherra IE		Land acquisition		Type of Involuntary Resettlement Impact		Photographs	Remarks
			Left side	Right Side	Yes	No	Permanent	Temporary		
10.	TW-500mm; TD-1100 mm; ROW-750mm	3300 to 3600 meters	Left side			No	Nil	Nil	 	The proposed transmission line will be laid on the left side of the existing PWD road. Culvert crossing at chainage 3.5 km and 3.6 km is anticipated. No involuntary resettlement impacts envisaged. The ROW of the road is devoid of any activity related to productive use by any individual or community.
11.	TW-500mm; TD-1100 mm; ROW-750mm	3600 to 3900 meters	Left side			No	Nil	Nil		The proposed transmission line will be laid on the left side of the existing PWD road up to 3.85 km. After 3.85 km the transmission line will follow the existing

S. No.	Trench width (TW) and Trench depth (TD); ROW	Chainage details	From Existing Substation to Nagicherra IE		Land acquisition		Type of Involuntary Resettlement Impact		Photographs	Remarks
			Left side	Right Side	Yes	No	Permanent	Temporary		
										earthen road up to Nagicherra IE. One culvert crossing at 3.9 km is anticipated. No involuntary resettlement impacts are anticipated.
12.	TW-500mm; TD-1100 mm; ROW-750mm	3900 to 4100 meters	Left side			No	Nil	Nil		No involuntary resettlement impacts are anticipated.

Source: DPR of Nagicherra IE, June 2024, site visits and transect walk November 2023 and June 2024

IV. PUBLIC CONSULTATION AND INFORMATION DISCLOSURE

16. The DDR is based on an assessment of available records, site visits, and public consultations. The site visits and discussions/meetings were conducted to assess the land acquisition and resettlement impacts. The project team conducted public consultations to disseminate information about the proposed interventions and record the concerns of the community. The industrial estate is located on the outskirts of Agartala; there are no individual or community settlements around the immediate vicinity of Nagicherra Industrial Estate. The consultation was mostly conducted with individuals (rubber/latex collectors) outside the Nagicherra Industrial Estate.

17. Consultations were carried out with 26 participants, which included 22 males (84.62%) and four females (15.38 %). During public consultations/ individual meetings and discussions, the consulted population was briefed about the project components and informed that there would be no temporary/permanent impacts during the execution of the project. The details of consultations held are provided in Error! Reference source not found., and photographs along with the attendance sheet of the public consultations are provided in **Appendixes 4 and 5**, respectively. There is no opposition to the proposed Project as all the work will be undertaken within the available government land and benefit the local economy. The engagement with the larger community, especially women, will continue during implementation through public consultations, disclosures, and distribution of public information booklets (PIB) on grievance redress mechanism, project scope, etc.

Table 6:Public Consultations during Feasibility and Assessment

S. No.	Date and Venue of Consultation	Public Consultation	Number of Participants		
			Male	Female	Total
1	6 September 2022: Nagicherra	Individual consultations	5	2	7
2	17 April 2023 TIDCL, Nagicherra	Individual consultations	5	0	5
3	10 October 2023 Nagicherra	Individual consultations	2	2	4
4	24 November 2023 Nagicherra	Individual consultations	10	0	10
Total			22 (84.62%)	4 (15.38%)	26

Source: Consultations October – November 2023, near Nagicherra Industrial Estate

18. This DDR will be made available in the offices of the project implementation unit (PIU), and project management unit (PMU) and disclosed on the ADB and TIDCL websites for easy access to all stakeholders, including the local community. Public awareness campaigns will be regularly conducted within the project area to generate awareness about the project components and grievance redress mechanism. The social safeguards specialist at PMU, safeguards and community development staff at PIUs, and project management and supervision consultant (PMSC) will ensure regular information dissemination through awareness campaigns. The awareness campaigns will ensure that poor and vulnerable households are made aware of grievance redress procedures. PIU, PMDSC, and contractors will provide public information booklets among the communities residing near the project location before the start of work. The project information boards will also be installed at the project location during construction. The pamphlets and information boards will include

relevant environmental and social safeguards, grievance redress mechanism (GRM) information, and contact details of key personnel from PIU and contractors.

V. INDIGENOUS PEOPLES

19. Based on the detailed design, field visits, surveys, and consultations, no impact on the dignity, human rights, livelihood systems, culture, communal assets, and territorial, natural, and cultural resources of indigenous peoples is anticipated as a result of the proposed project components.

VI. GRIEVANCE REDRESSAL MECHANISM

20. The Program will have a common grievance redress mechanism (GRM) to receive, evaluate, and facilitate the resolution of social, environmental, or any other relevant project-related grievances. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the Project. The GRM has been developed in consultation with stakeholders. The public awareness campaign will generate awareness of the Project and its grievance redress procedures. The campaign will ensure that the poor, vulnerable, and others know about the GRM.

21. The GRM will provide an accessible, inclusive, gender-sensitive, and culturally appropriate platform for receiving and facilitating the resolution of affected persons grievances related to the Project. The multi-channel and multi-tier GRM for the Project is outlined below, with each tier having time-bound schedules and responsible persons identified to facilitate and address grievances at each stage.

22. Affected persons will have the flexibility of conveying grievances and/or suggestions by dropping grievance redress/suggestion forms in complaint/suggestion boxes that will be installed by project implementation units (PIU) or by e-mail, by post, or by writing in complaints register or by sending a WhatsApp message on the dedicated number, e-mail to the PIU or telephonically contacting the project management unit (PMU)/PIU.

23. Besides the project's grievance redress mechanism, the Government of Tripura (GOT) has a centralized public grievance redress monitoring system (CPGRMS) where the public can file grievances through a dedicated web portal (grievance.tripura.gov.in). The General Administrative (Administrative Reforms) department is the nodal agency, and an officer of the rank of Joint Secretary is responsible for its functioning. Each department of the state has nominated officers to receive the grievances. The Department of Industries and Commerce (DOIC) has nominated officers of the rank of Deputy Director as nodal officers, whose names and contact details are provided on its website. The affected persons can also lodge their complaints through this online portal. Moreover, a Grievance Box is in place at DOIC and TIDCL to convey grievances and/or suggestions.

24. **Information to the stakeholders about the GRM:** The stakeholders, including affected persons, beneficiaries and citizens, and workers engaged during construction activities under the loan, will be informed about the GRM under the project and of the state through public consultations, disclosures, and distribution of public information booklets (PIB). In the case of illiterate persons, the information will be provided verbally during meetings with them.

25. **Who can complain:** A complaint can be registered by stakeholders directly or indirectly affected by the project. A representative can register a complaint on behalf of the affected person or group, provided that the affected person or group identifies the representative and submits evidence of the authority to act on their behalf.

26. **What the Grievance/Complaint should contain:** Any comments, complaints, queries, and suggestions pertaining to safeguard compliance - environment, involuntary resettlement, indigenous people, design/construction-related issues, compensation, service delivery, or any other issues or concerns related to the Project. The complaint must contain the complainant's name, date, address/contact details, location of the problem area, and the problem. A sample grievance registration form is provided in Error! Reference source not found.6.

27. **Where and how to file a Complaint:** The complaint can be filed online and offline. The people can submit their complaints at the contractor's site office or at the PIU/PMU office. In addition, they can also have grievances/suggestions/queries submitted through phone or e-mails or, the state grievance portal, or social media (on a dedicated WhatsApp number). The information about the GRM will also be displayed on the TIDCL website. Contact numbers and names of the concerned staff and contractors will be posted and displayed at all construction sites.

28. **Grievance redress /Problem solving through participatory Process:** The PMU and PIUs will make efforts to resolve the problems and conflicts amicably through a participatory process with the community. In case of immediate and urgent grievances in the complainant's perception, the contractor and supervision personnel from the PIU will provide themost easily accessible or first level of contact to resolve grievances quickly.

29. **Grievance Redress Committee:** The GOT will establish the Grievance Redressal Committees (GRC) at the site, PIUs, and PMU levels to provide a mechanism to resolve conflict and disputes concerning compensation payments, environmental safeguards-related issues and cut down on lengthy litigation. The General Manager of the District Industries Centre under DOIC will head the GRC at the PIU level². Similarly, the Director of DOIC will head the GRC at the PMU level. The following will be the composition of the GRCs. The composition of the GRCs at all three levels is provided in Error! Reference source not found.7.

Table 7: Composition of Grievance Redress Committee

Site Level GRC (Level 1)	District level GRC (Level 2)	PMU level GRC (Level 3)
1. Assistant Engineer of concerned Industrial Estate (IE)-TIDCL	1. General Manager (GM), District Industries Centre (DIC)	1. Director, DOIC, GoT
2. Junior Engineer, TIDCL	2. Social Safeguards Expert, TIDCL/ I&C	2. Joint Secretary, Revenue Department, GoT
3. Field Engineer of PMSC	3. Environmental Safeguard Expert, TIDCL/ PMSC	3. Addl. Director (Projects), I&C, GoT
4. Social safeguards support staff, PMSC	4. Executive Engineer-TIDCL	4. OSD/ GM, TIDCL
5. Environmental Safeguard Expert, PMSC/PIU level	5. Assistant Engineer-TIDCL.	5. Superintending Engineer, TIDCL
6. Two entrepreneur members from the concerned Industrial Estate, with at least one of them a woman (if any) or and a representative from the affected community (as and when required)	6. Team Leader, PMSC	6. Executive Engineer TIDCL
7. Executive Engineer of the concerned PIU ³ .	7. Social and/or Environment Safeguards Specialist, PMSC	7. Social Safeguards Expert, TIDCL/ I&C
	8. Two entrepreneur members from industrial Estate, with at least one of them a woman (if any) or/ and a representative from the affected community (as and when required)	8. Environmental (Safeguard cum Climate Change) Specialist, TIDCL/ PMSC

² DOIC, Government of Tripura (GOT) is the executing agency under the loan.

³ The Executive Engineer will be involved in case of grievances are not related to the contractor's scope/ work activities, but under the project within the industrial estate (IE).

		<p>9. Nominated representatives from the line departments (ULB, PWD, or any other department, as required)</p> <p>10. Two entrepreneur members from industrial Estate, with at least one of them a woman (if any)</p>
--	--	---

Source: Project documents

30. **Site level GRC (First Level):** In case of grievances that are immediate and urgent in the perception of the complainant, the Assistant Engineer of the PIU, in coordination with the Junior Engineer of PIU and field engineer of PMSC and the contractor's on-site personnel (concerned engineer and EHS cum social supervisor) will provide the most easily accessible or first level of contact for quick resolution of grievances. If the grievance is not under the contractor's scope, but under the project, the Executive Engineer of the concerned PIU will resolve this issue. All the grievances should be resolved within seven days of receipt of the complaint/grievance. Contact phone numbers and names of the concerned officers/representatives will be posted at all construction sites at visible locations. The designated persons will be responsible for seeing through the process of redressal of each grievance. The contractor's site engineer and EHS cum social supervisor will jointly support in meetings, consultations, and site-level grievance resolution. The effort will be made to resolve issues on-site, in consultation with each other, and within 7 days of receipt of a complaint/grievance.

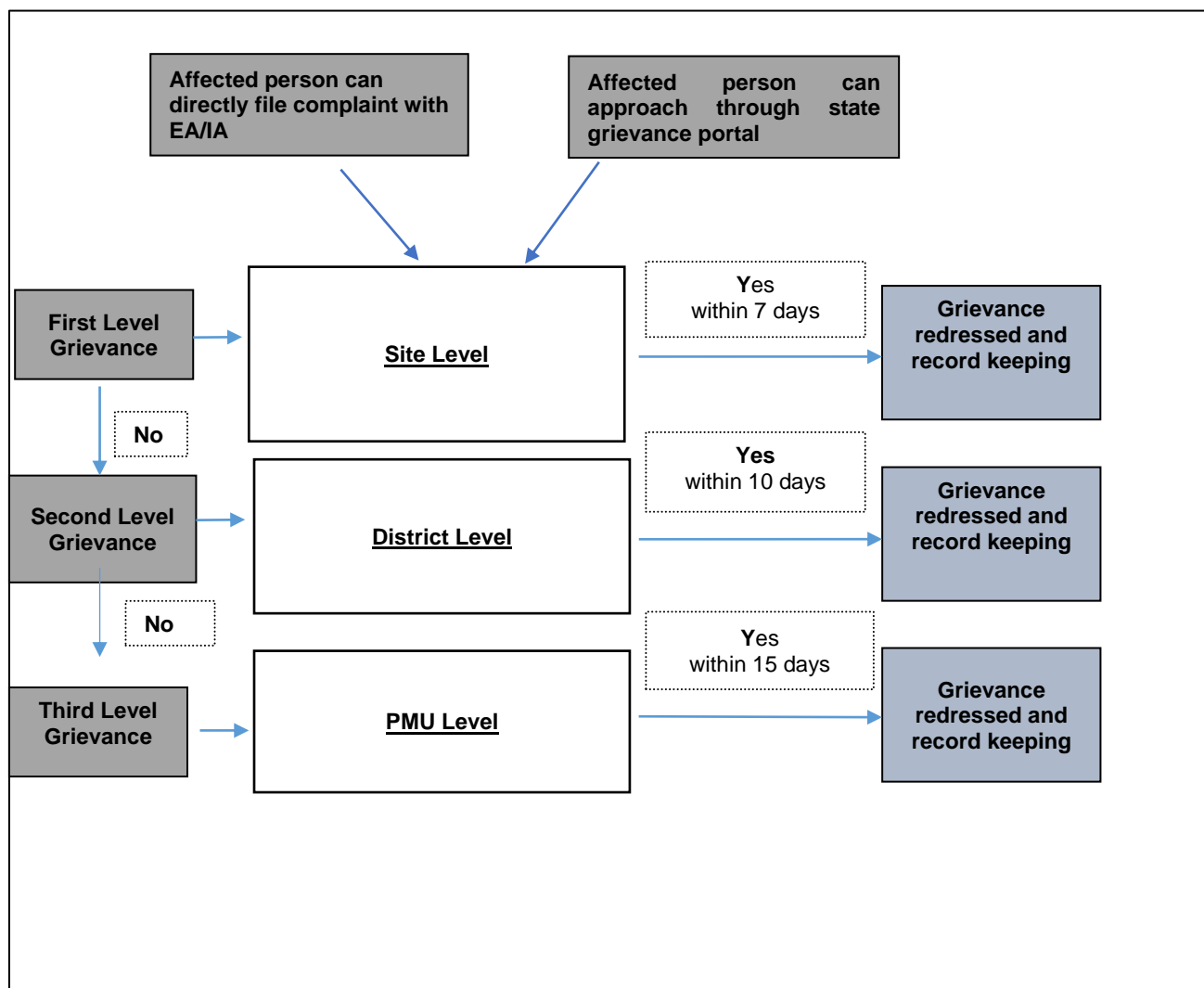
31. **District level GRC (Second Level):** All grievances that cannot be redressed within 7 days at the first field level will be brought to the notice of the GRC headed by the General Manager (GM)- District Industries Centre (DIC). The Grievance Officer, i.e. GM DIC, may consult/seek the assistance of the District Level GRC consisting of the Environmental Safeguard Expert, TIDCL/ PMSC, Social Safeguards Expert, PMU TIDCL, PMU TIDCL, Executive Engineer-TIDCL, Asst. Engineer-TIDCL, Team Leader-PMSC. Social and/or Environment Safeguards Consultant, PMSC, two entrepreneur members from industrial Estate, with at least one of them a woman (if any) or/and a representative from the affected community (as and when required). The GRC will review the grievance and act appropriately to resolve it within 10 days of receipt at this level. The committee may co-opt any other member to resolve grievances.

32. **PMU Level GRC (Third Level):** In case the grievances are not addressed at the district level within 10 days of receipt, the same shall be brought to the notice of the PMU-level GRC. The PMU-level GRC will comprise the Director, DOIC, GoT, who will be the chairperson, and the Joint Secretary of the Revenue Department, Addl. Director (Projects)- DOIC, OSD/GM-TIDCL, Superintending Engineer-TIDCL, Executive Engineer TIDCL, Environmental (Safeguard cum Climate Change) Expert, TIDCL/ PMSC, Social Safeguards Expert, PMU TIDCL), PMU, TIDCL. A representative from the line department (ULB, PWD) and two members from the industrial estate, with at least one of them a woman. GRC will resolve grievances within 15 days. The committee may co-opt any other member to resolve grievances.

33. The project GRM, notwithstanding, an aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative/positive outcome of the GRM. In case of grievance related to land acquisition, the affected persons will have to approach a

legal body/court specially proposed under the RFCTLARRA, 2013.⁴ GRM will continue to be in place throughout the duration of the project. The grievance redress process is shown in Error! Reference source not found.5.

Figure 5: Grievance Redress Mechanism



34. **ADB Accountability Mechanism:** The Accountability Mechanism provides an independent forum and process whereby people adversely affected by ADB-assisted projects can voice, and seek a resolution of their problems, as well as report alleged violations of ADB's operational policies and procedures. In the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters. Before submitting a complaint to the Accountability Mechanism, affected people should make an effort in good faith to solve their problems by working with the concerned ADB operations department (ADB India Resident Mission - INRM in this case). The complaint can be submitted in any of the official languages of ADB's developing member countries. The ADB Accountability Mechanism information⁵ will be included in the project-relevant information to be distributed to the affected communities as part of the project GRM.

⁴ The authority admits grievance only with reference to the land acquisition, resettlement and rehabilitation issues under the RFCTLARRA, 2013.

⁵ <http://www.adb.org/Accountability-Mechanism/default.asp>

35. **Documentation:** PMU, with the support of PIUs, will be responsible for the timely registration of grievances, related disclosure, and communication with the aggrieved party. PMU will also ensure that all the details from submission to resolution are well recorded and documented. The environmental and social safeguard specialists of PMU will be responsible for maintaining the records and coordinating with the affected persons regarding complaints related to their respective domain areas. The chair of each GRC will be responsible for informing the complainant in writing about the resolution of their complaint or the decision of the GRC.

36. **Record- keeping:** PIUs, will keep records of grievances received, including contact details of the complainant, the date the complaint was received, the nature of the grievance, agreed corrective actions, the date these were affected, and the final outcome. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMU and PIU offices, and reported in monitoring reports submitted to ADB on a semi-annual basis.

37. **Periodic review and documentation of lessons learned:** The Head ESG cell, PMU will periodically review the functioning of the GRM in each site and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

38. **Cost:** All costs related to the resolution of grievances (meetings, consultations, communication, and reporting/ information dissemination, as well as costs incurred by affected persons to attend GRC meetings, if any) will be borne by PMU.

VII. ESTIMATED BUDGET

39. A budgetary provision has been made to cover the cost likely to be incurred for various activities listed in the due diligence report (grievance redress, consultation, information dissemination, and awareness activities). The total budgetary provision amounts to ₹220,000. The estimate of these activities under the Nagicherra Industrial Estate is presented in **Table 8**.

Table 8: Estimated Budget

S. No.	Particulars	Unit cost (₹)	Total cost (₹)
1.	Public Awareness Activities and Consultations	100,000.00 Lump-sum	100,000.00
2.	Grievance Redress Activities	100,000.00 Lump-sum	100,000.00
Subtotal (S.No. 1+2)			200,000.00
3.	Contingency @10%	20,000.00	20,000.00
Grand Total			220,000.00 ₹ 0.22 million

Note. The number of public awareness activities will be as per the requirements of the respective industrial estates.

VIII. CONCLUSION AND RECOMMENDATIONS

40. It is concluded from this due diligence that all the proposed infrastructure improvement components for the Nagicherra Industrial Estate, including the sub-component of laying of transmission line for power supply, will be carried out within the encumbrance-free government land in possession of TIDCL/ government; the project will not cause any land acquisition and resettlement impacts. It is also confirmed that there will be no livelihood impacts.

41. The scope of land acquisition and involuntary resettlement is based on the detailed project report /master plan prepared for the proposed subproject. Before the start of civil works, safeguards impacts will be reassessed, and the safeguard document will be updated, if required. In case there is a change to the project design, or additional scope is proposed during implementation, ADB will be promptly informed, and the social safeguards document will be updated before the commencement of civil works. In case any involuntary resettlement impact is identified at any stage of the project implementation, this safeguard document will be revised with appropriate revision of the project category in accordance with ADB's Safeguard Policy Statement, 2009. The final document will be disclosed on the implementing agency and ADB websites. A no objection from ADB will be obtained based on reassessment prior to the start of civil works. The implementing agency will hand over the encumbrance-free land/site to the contractor.

IX. NEXT STEPS

42. The following will be the actions are required to be taken before the award of the contract (including but not limited to):

- (i) The handing and taking over letter from AMC in favor of TIDCL for the Nagicherra Industrial Estate will be included in the updated DDR/social safeguards monitoring report.
- (ii) Update land records to reflect TIDCL as the land owner for Nagicherra Industrial Estate will also be completed before starting work.
- (iii) No objection certificate/ permission from PWD, NH/ NHIDCL will be procured before laying power transmission cables from Adarsha Nagar Substation to Nagicherra Industrial Estate.
- (iv) In case there is a change to the project design or additional scope is proposed during implementation, ADB will be promptly informed, and the social safeguards document will be updated before the start of civil works.

**Appendix 1: No objection Certificate issued by Municipal Commissioner, Agartala
Municipal Corporation**



OFFICE OF THE MUNICIPAL COMMISSIONER,
AGARTALA MUNICIPAL CORPORATION,
CITY CENTRE : AGARTALA
(TELE NO. 0381-238-5149 E-MAIL-amc.tripura@gmail.com)

No. F. 56/SS/AMC/2005

Dated, Agartala, the 20th September, 2023

To
The Managing Director
TIDC
Khejur Bagan, Agartala

Sub :- NOC in favour of Tripura Industrial Development Corporation Ltd. against Khatian No-5424 under Mouja Anandanagar with area of 31.02 acres recorded in the name of Agartala Municipal Corporation at Nagichhera for the purpose of Industrial Development.

Ref :- Your letter No.TIDC/ENGG/628/1631-33 dt.16/06/2023.

Sir,

With reference to the above, I would like to inform you that the authority of Agartala Municipal Corporation has decided to give NOC for transfer of land in favour of Tripura Industrial Development Corporation Ltd. in respect of R.S. plot no.7578 to 7596 Khatian No-5424 under Mouja Anandanagar, for an area of 31.020 acres at Nagichhera. Also TIDC is requested to sign lease agreement of 5.00 acre land allotted to AMC for a period of 99 years vide letter "Ref. No. TIDC/ENGG/628/3814-19" dated 21/09/2019 (enclosed) & handover the land to AMC at the earliest.

Encl:-As stated.

Yours faithfully

(Dr. Shailesh K.Yadav,IAS)
Municipal Commissioner
Agartala Municipal Corporation

Copy to :-

1. Hon'ble Mayor,AMC for kind information.
2. Chairman, TIDC LTD for kind information.
3. Director,UDD, Govt. of Tripura for information.
4. ASO, for information & necessary action pl.

Municipal Commissioner
Agartala Municipal Corporation

Appendix 2: Land Demarcation Report of Nagicherra Industrial Estate

Govt of Tripura
Office of the Deputy Collector & Magistrate
Dukli Revenue Circle
Sadar: West Tripura District

F No: F.1(19)DCM/DKL/REV/19/1567

Dated: 04-04-2024

To
The Subdivision Magistrate
Sadar: West Tripura District

Sub: Identification & Demarcation of Nagicherra Estate land at Anandanagar
Revenue Village under Srinagar TK.
Ref: F.No. TIDC/ENGG/739/3400, Dated- 31/01/2024 of Managing Director TIDCL.

Sir,

With reference to the above noted subject and I would like to inform you that as per the requisition of the M.D, TIDCL a team headed by the Tehsildar In-charge of Srinagar Tehsil & following representative of the administrative Dept. conducted physical demarcation and identification of land on 20/02/2024.

- Sri Nil Majumdar (Surveyor) & Sri Rakhil Sarkar on behalf of TIDCL
- Sri Sourav Majumdar, Sri Sudip Kumar Das, on behalf of Agency (Mottmac Donald)

Details report and relevant documents submitted by the Tehsildar In-charge are enclosed herewith, which will speak for itself for kind perusal and forwarded to the Dept. concern.
Encl, as stated in original.

Yours' faithfully


(Sujit Kumar Das, TCS)

Deputy Collector & Magistrate
Dukli Revenue Circle

(SUJIT KUMAR DAS)
Deputy Collector & Magistrate,
Dukli Revenue Circle,
Sadar, West Tripura.

Govt of Tripura
Office of the Tehsildar
Srinagar Tehsil: Dukli Revenue Circle

D No: 082

Dated: 04-04-2024

To
The Deputy Collector & Magistrate
Dukli Revenue Circle
Sadar, West Tripura

Sub: Identification & Demarcation of Nagichhera Estate land at Anandanagar
Revenue Village under Srinagar TK.

Ref: F.No. TIDC/ENGG/739/3400, Dated- 31/01/2024 of Managing Director TIDCL.

Sir,

With reference to the above noted subject and as per your instruction physical demarcation of the land as stated above has been conducted by me on 20/02/2024 taking assistance of Sri Sankar Ch. Sarkar TDR in presence of following officials:

- Sri Nil Majumdar (Surveyor) & Sri Rakhal Sarkar on behalf of TIDCL
- Sri Sourav Majumdar, Sri Sudip Kumar Das, on behalf of Agency (Mottmac Donald)

Details of land demarcated and identified in field within the boundary is stated below.

Rev. Village- Anandanagar			T.K- Srinagar			Revenue Circle-Dukli	
Sl NO	RS Plot	Old Plot	AREA in acres	Class Of Land	Khatian	Recorded Landowner	Physical Possessor
1	7584	4176	2.04	Tilla	5424	As per the Khatian land is recorded in favour of Agartala Municipal Corporation	TIDCL (Tripura Industrial Development Corporation Ltd)
2	7585	4177	3.29	Tilla	5424		
3	7586	4179	1.00	Tilla	5424		
4	7587	4178	1.49	Tilla	5424		
5	7588	4192	1.84	Tilla	5424		
6	7589	4191	1.95	Tilla	5424		
7	7590	4190	1.09	Tilla	5424		
8	7591	4078	0.23	Lunga	5424		
9	7591/12329	4078	0.23	Lunga	5424		
10	7592	4189	0.67	Tilla	5424		
11	7593	4188	2.26	Tilla	5424		
12	7594	4180	2.44	Tilla	5424		
13	7595	4181	0.50	Tilla	5424		
14	7596	4187	2.90	Tilla	5424		
15	7578	4172	3.72	Tilla	5424		
16	7579	4135	0.08	Lunga	5424		
17	7580	4073	1.00	Tilla	5424		
18	7581	4174	2.30	Tilla	5424		
19	7582	4175	1.80	Tilla	5424		
20	7583	4130	0.19	Lunga	5424		
Total			31.02				

The aforesaid land in terms of RS Plot which has been identified in field is being shown in a Map enclosed at Annexure A. As per the demarcation and identification of the plots beyond the area of the boundary has been covered under erecting pillars by the officials of the administrative department, who were present during the demarcation. A copy of Khatian No 5424 is enclosed herewith for kind perusal.

Yours' faithfully



Manindra Debbarma
Tehsildar
Srinagar TK
MANINDRA DEBBARMA
Tehsildar
Srinagar T.K
Dukli Revenue Circle

त्रिपुरा सरकार
त्रिपुरा भूमि राजस्व विभाग - ९
(विभिन्न नियम ४७(३) द्वारा सहाय)

OFFICE OF THE MINISTER

पंजीयन संख्या: २४२४

वर्ग: खेती

खसत/खसत/...
खसत/खसत/...

पुनर्विचार आदेश

पुनर्विचार संख्या	पुनर्विचार आदेश (विषय)	आदेश संख्या	आदेश दिनांक	पुनर्विचार आदेश/आदेश/...
...

Reference No.: LA-30581(2023)
Khatian opened in pursuance of Rev. Dept. vide no. IS(1)-REV/CQ/DIV/05, Dd-06/01/2000 subsequently order of DM & Collector, West Tripura vide no. 2063-65 F DM/WLA/BLG/905, Dd-04/07/2007

खसत

खसत संख्या	खसत/खसत/...	खसत संख्या	खसत/खसत/...	खसत संख्या	खसत/खसत/...	खसत संख्या	खसत/खसत/...
...

पुनर्विचार आदेश

पुनर्विचार संख्या	पुनर्विचार संख्या	पुनर्विचार संख्या		पुनर्विचार संख्या	पुनर्विचार संख्या	पुनर्विचार संख्या	पुनर्विचार संख्या										
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...

Printed On: 15/03/2023

Submitted

Prepared By: Lipi Chakraborty

Authenticated By: Bipul Das(DCM)

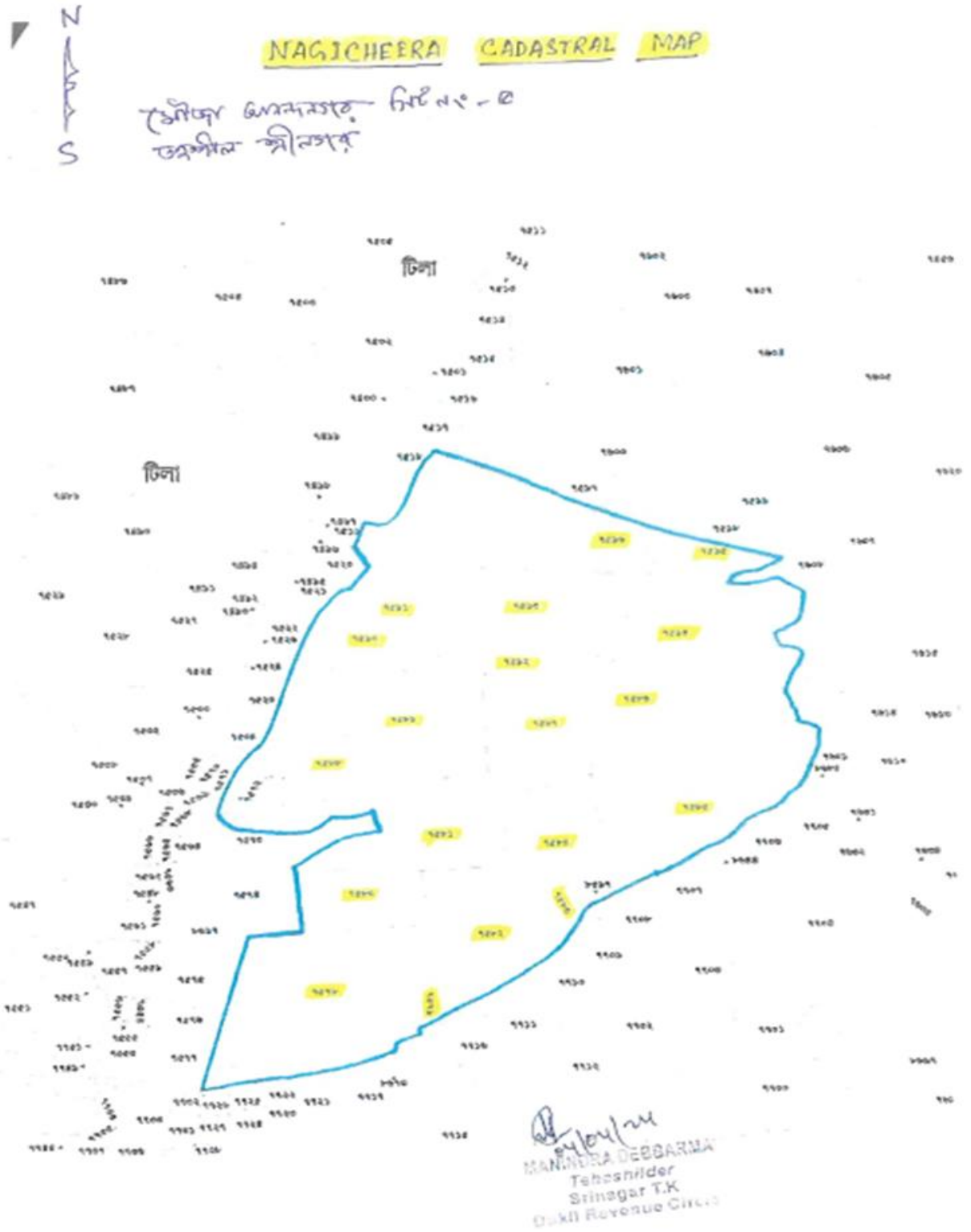
MANINDRA DEBBARMA
Tehashilder
Srinagar T.K
Dukli Revenue Circle

Transcript of Land Details

Transcript of Land Details

1	Mouza	: Ananda Nagar
2	Tehsil	: Sri Nagar
3	Revenue Circle	: Dukli
4	Khatian No	: 5424
5	Plot No	: 7578 to 7596
6	Total Area	: 31.020 acre.

Appendix 3: Cadastral Map of Nagicherra IE



Appendix 4: Photographs of Site Visit Stakeholders Consultation



Site visits within the premises of Nagicherra Estate on 6 September 2022



Site visit within Nagicherra IE on 17 April 2023 to verify the land details and impacts if any



Consultations with different stakeholders outside the premises of Nagicherra Estate on 10 October 2023



TIDCL officers along ADB consultants and PDMC officials visits Nagicherra IE and interact with public on 5 November 2023

Appendix 5: Attendance sheets of stakeholder consultation at Nagicherra Industrial Estate

Meeting Attendance Sheet

Place : Nagicherra Date: 06.09.2022

Project : Nagicherra IE

Purpose of the Meeting : To record impact and concern of the local people.

S.No.	Name of the Participant	Gender	Address	Mobile No.	Signature
1	Narayan Bhattacharjee	M		8794312721	Narayan B.
2	Anima Bhattacharjee	F		"	Anima B.
3	Tapas Paul	M		9612973292	Tapas Paul
4	Subrata Deb	M		9436909375	S Deb
5	Supta Deb	F		7005697200	"
6	Ganesh Das	M		9856913324	Ganesh Das
7	Ramjan Rudra Pal	M		9774749605	Ramjan Rudra Pal

Transcript of attendance sheet

Transcript of attendance sheet

Venue- Nagicherra;					
Date-06 September 2022					
Project: Nagicherra IE					
Purpose of the meeting: To identify impact if any, and overall views of the local people					
S. No.	Name of the Participants	Gender	Address	Mobile No.	Signature
1	Narayan Bhattacharjee	M	Nagicherra	8794312721	
2	Anima Bhattacharjee	F	-Do-	-Do-	
3	Tapas Paul	M	-Do-	9612973292	
4	Subrata Deb	M	-Do-	9436909375	
5	Supta Deb	F	-Do-	7005697200	
6	Ganesh Das	M	-Do-	9856913324	
7	Ramjan Rudra Pal	M	-Do-	9774749605	

Meeting Attendance Sheet

Place : Nagicherra

Date: 17/04/2023

Project : Nagicherra IE

Purpose of the Meeting To record impact and concern of the local people.

S.No.	Name of the Participant	Gender	Address	Mobile No.	Signature
1.	Hare Krishna Das	M		9612105654	26/3/23 HKS
2.	Biswajit Saha	M		9862740397	Biswajit Saha
3.	Nitai Saha	M		9862445306	Nitai Saha
4.	Krishna Saha	M		"	K.Saha
5.	Ashok Das	M		7005222330	Ashok Das

Transcript of attendance sheet

Transcript of attendance sheet

Venue- Nagicherra;					
Date-17April 2023					
Project: Nagicherra IE					
Purpose of the meeting: Information dissemination about the subproject					
S. No.	Name of the Participants	Gender	Address	Mobile No.	Signature
1	Harekrishna Das	M	Nagicherra	9612105654	
2	Biswajit Saha	M	-Do-	9862740397	
3	Nitai Saha	M	-Do-	9862445306	
4	Krishna Saha	M	-Do-	-Do-	
5	Ashok Das	M	-Do-	7005222330	

Meeting Attendance Sheet

Place : Nage'cherra

Date: 10/10/2023

Project : Nage'cherra IE

Purpose of the Meeting : To record impact & concerns of the Local people.

S.No.	Name of the Participant	Gender	Address	Mobile No.	Signature
①	Jitendra Das	M		9862743730	<i>Jitendra Das</i>
2	Kali Das	F		"	<i>KALI DAS</i>
3.	Haradhan Barman	M		9612506131	<i>Haradhan Barman</i>
4.	Anita Barman	F			<i>Anita Barman</i>

Transcript of attendance sheet

Transcript of attendance sheet

Venue- Nagicherra;					
Date-10 October 2023					
Project: Nagicherra IE					
Purpose of the meeting: Information dissemination about the subproject					
S. No.	Name of the Participants	Gender	Address	Mobile No.	Signature
1	Jitendra Das	M	Nagicherra	9862743730	
2	Kali Das	F	-Do-	-Do-	
3	Haradhan Barman	M	-Do-	9612506131	
4	Anita Barman	F	-Do-	-Do-	

Meeting Attendance Sheet

Place : NAGICHERRA

Date: 24/11/2023

Project : NAGICHERRA IE

Purpose of the Meeting : To record impact and concerns of the local people.

S.No.	Name of the Participant	Gender	Address	Mobile No.	Signature
1	Bhaskar Deb	M		8794748680	Bhaskar Deb
2	Bikram paul	M		8787579395	Bikram
3	Rajib Ghosh	M		9862280813	Rajib
4	Laxman Basak	M		9436136745	Laxman Basak
5	Prasenjit Das	M		8794299714	Prasenjit Das
6	Tutan Basak	M		9612008218	Tutan Basak
7	Babul Sarkar	M		9862886669	Babul Sarkar
8	Dipak Dey	M		9436463139	Dipak Dey
9	Nirmal Sarkar	M		8575368468	Nirmal Sarkar
10	Nihar Chakraborty	M		9856454482	N. Chakraborty

Transcript of attendance sheet

Transcript of attendance sheet

Venue- Nagicherra; Date-24/11/2023 Project: Nagicherra IE Purpose of the meeting: Discuss about scheduled work, timeline of the project, public orientation and views					
S. No.	Name of the Participants	Gender	Address	Mobile No.	Signature
1	Bhaskar Deb	M	Nagicherra	8794748680	
2	Bikram Paul	M	-Do-	8787579395	
3	Rajib Ghosh	M	-Do-	9862280813	
4	Laxman Basak	M	-Do-	9436136745	
5	Prasenjit Das	M	-Do-	8794299714	
6	Tutan Basak	M	-Do-	9612008218	
7	Babul Sarkar	M	-Do-	9862886669	
8	Dipak Dey	M	-Do-	9436463139	
9	Nirmal Sarkar	M	-Do-	8575368468	
10	Nihar Chakraborty	M	-Do-	9856454482	

Appendix 6: Grievance Registration Format

(to be translated in the local language)

The _____ Project welcomes complaints, suggestions, queries and comments regarding project implementation.

Aggravated persons may provide grievance with their name and contact information to enable us to get in touch for clarification and feedback.

In case someone chooses not to include personal details and wants the information provided to remain confidential, please indicate by writing/typing **(CONFIDENTIAL)** above the grievance format.

Thank you.

Date		Place of registration			
Contact Information/Personal Details					
Name		Gender	* Male *Female	Age	
Home Address					
Place					
Phone no.					
E-mail					
Complaint/Suggestion/Comment/Question: Please provide the details (who, what, where, and how) of your grievance below: If included as an attachment/note/letter, please tick here:					
How do you want us to reach you for feedback or an update on your comment/grievance?					

FOR OFFICIAL USE ONLY

Registered by: (Name of Official registering grievance)	
Mode of communication: Note/Letter E-mail Verbal/Telephonic Web	
Reviewed by: (Names/Positions of Official(s) reviewing grievance)	
Action Taken:	
Whether Action Taken Disclosed:	Yes No
Means of Disclosure:	