Resettlement Due Diligence Report

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India: Tripura Industrial Infrastructure Sector Development Program

(Kumarghat Industrial Estate)

Prepared by Tripura Industrial Development Corporation Limited (TIDCL), Government of Tripura, for the Asian Development Bank (ADB).

CURRENCY EQUIVALENTS

(As of 26 August 2024)

Currency unit	-	Indian rupee (₹)
₹1.00	=	\$ 0.011
\$1.00	=	₹83.81

ABBREVIATIONS

ADB	_	Asian Development Bank
DOIC	_	Department of Industries and Commerce
ECS	_	Electronic Clearing Service
GOI	_	Government of India
GOT	_	Government of Tripura
GRC	_	Grievance Redressal Committee
IAY	_	Indira Awaas Yojana
RFCTLARRA	_	Right to Fair Compensation and Transparency in
		Land Acquisition, Rehabilitation and Resettlement
		Act
NGO	_	Nongovernment organization
PDMC	_	Project Design and Management Consultants
PIU	_	Project implementation Unit
PMU	_	Program Management Unit
PRF	_	Project Readiness Financing
ROW	_	Right of Way
SPS	_	Safeguard Policy Statement
TIDCL	_	Tripura Industrial Development Corporation Limited

WEIGHTS AND MEASURES

km	_	kilometre
kV	_	kilovolt
m²	_	square meter
kW	_	kilowatt

NOTE

In this report, "\$" refers to United States dollars.

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I. INTRODUCTION

A. Project Background

1. Tripura is a landlocked state in northeast India that shares its domestic border with Assam and Mizoram within India and acts as one of the gateways for Bangladesh, sharing an 856-kilometer border, offering good potential for international trade. It is rich in natural resources such as natural gas, rubber, bamboo, tea, and medicinal plants. Despite being resource-rich, Tripura has limited capacity for value addition and resource mobilization to address industrial backwardness. Better connectivity and ongoing cross-border infrastructure projects will alleviate geographical isolation. Still, there is a need to improve the size of the manufacturing sector, increase employment, reduce dependence on agriculture, and create opportunities to develop cross-border synergies.

2. The Government of Tripura (GOT) received a loan through Project Readiness Financing (PRF) to develop a program for integrated, inclusive, climate-resilient, and sustainable infrastructure in the industrial sector. The Tripura Industrial Infrastructure Sector Development Program (TIISDP) will support Tripura's industrial infrastructure development and business environment through a well-integrated Policy Based Lending (PBL) component and an investment component supported by a project loan. The program is expected to have the following impact: boost the manufacturing sector's competitiveness and create new and better job opportunities. This will be achieved through the following outcome: improved industrial infrastructure and business environment. The proposed Sector Development Project (SDP) will have three outputs, which include policy and investment components: (i) institutional structures and mechanisms for industrial development strengthened and business environment enhanced, (ii) climate resilient infrastructure and gender-responsive industrial environment built, and (iii) industrial estates developed and upgraded. The expected outputs are summarized below:

3. **Output 1: Institutional structures and mechanisms for industrial development strengthened, and business environment enhanced**. This output includes key policy reforms critical for Tripura's industrial development. It includes the adoption of a new industrial policy by the GOT to promote industrial development and the development of green industrial estates in the state, adoption of guidelines for zoning and gender-responsive and inclusive building standards and measures to enhance climate resilience, safety, and accessibility, for industrial units in industrial parks. It also includes a gender-responsive industrial land allotment policy and the establishment of the Investment Promotion Agency of Tripura (IPAT). Under Output 1, subprogram 2 of the PBL component will build on the policy reforms adopted in subprogram 1. It includes the development and adoption of PPP guidelines for industrial infrastructure development. It also includes adopting and implementing policies to regulate and streamline industrial access to water and its utilization while mitigating ecological costs and reducing environmental impact. The policy component also includes adopting a roadmap to restructure the Tripura Investment and Infrastructure Fund Board (TIIFB).

4. **Output 2: Climate-resilient infrastructure and gender-responsive and inclusive industrial environment built**. This output includes both project and policy components. The policy component includes the development and adoption of new skills policies to upgrade skills in the workforce in line with industry demand, with specific emphasis on skill building for women, especially in non-traditional and management sectors. It also includes the adoption of state policy for the empowerment of women aimed at increasing the employment of women in the state's industrial estates. Project components include the development of 34 km of climate-resilient road infrastructure, adjoining utility trenches, 66 km of stormwater drainage, and 70 rainwater harvesting systems, with retention ponds built in seven industrial estates. The project component also includes the development of 35 km of water supply distribution pipeline in six industrial estates.

5. Subprogram 2 of the policy component will include upgrading the state single window, integrating with the National Single Window, and developing and implementing a computerized database of lands made available to investors. Ease of doing business measures, such as the "SWAAGAT" single window approval portal, have already been taken in the state to reduce regulatory burdens on investors, and the

proposed SDP will support its improvement and integration with the national single window system. Subprogram 2 will also promote the women Industrial Training Institute (ITI) in Agartala as a state hub for skill training of women in emerging and non-traditional sectors. It also includes the launch of the "SHE Skills" program.¹

6. **Output 3: Industrial estates developed and upgraded.** This output is the major component of the investment project and includes activities to develop and upgrade nine industrial estates. To ensure adequate energy supply in the IEs, the power distribution network will be upgraded in all nine industrial estates, while streetlights will be installed, and solar power facilities will be established in seven industrial estates. This output includes the repair and restoration of CETP in one industrial estate and the building of a common multi-facility building in five industrial estates. At least 26 additional industrial preengineered sheds will be built in four industrial estates, and a parking area of five acres spread over six industrial estates will be developed. The transportation system in the industrial estates will be improved by introducing four compressed natural gas (CNG) buses, 18 electrical vehicles (EV), and nine EV charging stations. To improve safety and security in industrial estates, (i) one fire station will be upgraded; (ii) seven weigh bridges built; (iii) 15 km of boundary walls will be built in eight industrial estates and another 11 km of the existing wall will be upgraded; (iv) 23 watch towers will be built; (v) 600 cameras with junction board as security and surveillance systems will be installed; (vi) one integrated command and control center build to monitor four industrial estates in West Tripura.

B. Scope and Objectives of the Due Diligence Report

7. This draft resettlement due diligence report (DDR) is prepared for the proposed construction of the Kumarghat Industrial Estate. The main objective of the due diligence exercise is to assess and confirm that the project locations are free from encumbrances and do not cause any involuntary resettlement impacts such as land acquisition, temporary or permanent physical and economic displacement, any adverse impact on common property resources, or any other impacts. This document describes the findings and provides copies of relevant documents, minutes of meetings, and photographs.

8. The assessment is based on the preliminary design, review of documents, stakeholder consultations, and field visits carried out by the social safeguards team of project design and management consultant (PDMC) along with social safeguards staff, engineers, and discussions/meetings with the concerned government authorities. However, a reassessment will be conducted before implementation, and safeguard documents will be updated or revised, subject to changes in resettlement impacts or project components before the start of civil work.

II. PROJECT AREA AND DESCRIPTION OF PROPOSED INTERVENTIONS

9. Kumarghat Industrial Estate is a Brownfield Industrial Estate (Latitude 24°10'39.39"N and Longitude 92° 2'24.28" E) located in Unakoti Dirstrict and is connected through National Highway-208A. This is the only industrial area in the Unakoti district. The distance from National Highway 208A is 0.60 km, and from Kumarghat Railway Station is 2.5 km. The Manughat land customs station is approximately 30 km away and could provide essential connectivity to external markets. The site's physical features have changed in recent years, with a lot of cutting done by the established batching plant, which has been closed now. The drone image of the Kumarghat Industrial Estate is provided in **Figure 1**.

¹ SHE Skills will be a targeted program for women above the age of 15 years, for skill development in non-traditional and emerging sectors including but not limited to tourism, information technology, electronics, food processing technology, civil, electrical and mechanical trades, renewable energy and green jobs, urban utility services, warehousing, logistics and transport sectors. The course duration will range from 100 hours to 240 hours, and will include a mandatory internship of minimum 150 hours

10. The site features a range of elevations, with some areas having gentle slopes while others steeper. The site's rolling terrain presents opportunities and challenges for industrial development. The site's elevations vary between 50 and 70 meters, which may require significant earthworks to create level areas suitable for industrial activities. The perennial river "Dev" flows approximately 1.5 km towards the south of the site; however, the outflow of the site does not extend in that direction. An overview of the proposed industrial estate in Kumarghat is provided in Table 1, the proposed land use distribution is in Table 2, and the land use map is in **Figure 2**.

Figure 1: Drone image - aerial view of Kumarghat Industrial Estate

Table 1: Overview of



Kumarghat Industrial Estate

Description	Details
Year of Establishment	1988
Location	Kumarghat Unakoti District Latitude 24°10'39.39"N and Longitude 92° 2'24.28"E
Total Area of IE	45.66 acres (36.05 acres proposed for development)
Ownership	Owned by the Department of Industry and Commerce and managed by Tripura Industrial Development Corporation Limited (TIDCL)
Topography	The rolling terrain has a gradual slope towards the southwest and a depression in north west area due to excavation.
Connectivity	0.6 km from NH 208 A 2.5 km from Kumarghat Railway Station 135 km from Agartala Integrated Check Post (ICP)
Major Industries	Bamboo and food procession Industries
Area under Industrial Unit	13.32 acres
Total number of Industries Plots/sheds	04 Industrial Plots (6.26 acres) and 26 Industrial sheds
Area available for future development (vacant land)	17.70 acres

Source Detailed Project Report of Kumarghat Industrial Estate

Table 2: Proposed plot distribution as per Detailed Project Report

SI	Land Use *	Proposed	In %	Net	In %
No		Area		Area	
1	Industrial Area	11.92	49.58%	21.29	59.06%
	Plotted development and Industrial Sheds				
2	Transportation	4.5	18.72%	6.25	17.34%
	Roads, Junction, parking etc.				
3	Residential	1.33	5.53%	1.33	3.69%
	Working Housing				
4	Facilities	4.22	17.55%	5.11	14.17%
	Public and Semi Public: CFC, Warehouse, weight bridge				
	etc. Utilities, pumping stations, Underground reservoirs,				
	CESTP and other utilities				
5	Commercial	0.35	1.46%	0.35	0.97%
	Shops and Business				
6	Open Space	1.72	7.16%	1.72	4.77%
	Parks, water bodies and open spaces around it, steep				
	slopes and low-lying lands.				
7	Vacant Area				
	Total	24.04	100%	36.05	100%
*All a	areas are mentioned in acres	•	•	•	



Figure 2: Proposed land use map of Kumarghat Industrial Estate

11. Kumarghat Industrial Estate primarily consists of bamboo-based industries, as indicated by the fact that out of the 16 units present, 12 of them are specifically related to bamboo-based industries. Additionally, three units are dedicated to food processing, sunshine, and emerging sectors for the Unakoti District and the state. Out of 36.05 acres, 17.70 acres are available for future development. Proposed project components for infrastructure development are provided in Error! Reference source not found., and plot distribution is provided in **Figure 3**.

Table 3: Details of Project Components under Kumarghat Industrial Estate

S. No.	Project Component	Details Sub-Components
1	Internal road infrastructure	 As per road inventory and condition reconnaissance studies, road type in Kumarghat is of flexible pavement type, with most of the roads in fair condition, and some of them are in poor condition also. The road network in the industrial estate is currently having a carriageway width varying from 3.5 to 5.5m. Traffic studies are being conducted to forecast the design traffic for 20/30 years. A proposal for reconstruction/ new construction of road (rigid type) shall be made wherever the existing pavement condition is bad.
		 A total of 2.17 km total length of the road is proposed, accounting for 1.04 km of road carriageway, considered 3.5 meters, and the remaining 1.13 km road length, considered a 5.5-meter carriageway.
2	Power supply within Industrial Estate	 Construction of new 11 KV bay at 33 / 11 KV Kumarghat S/s The layout of 11 KV, 185 sq mm XLPE cable, is underground from Kumarghat S/s up to Kumarghat Industrial Estate. Dismantling of existing 11KV composite line with LT feeder for 12 spans inside the industrial estate The new 11 KV 120 sq mm XLPE cable, underground inside Kumarghat IE, will be laid for the entire road route length of 2.5 km. Laying shall be in a multi-utility cement concrete duct with cables laid on MS perforated trays. Installation of Energy Efficient BIS II Distribution Transformers of different capacities at appropriate locations Dismantling of existing LT feeder, 3 phase 5 wire for 18 spans, inside IE Laying of LT XLPE cables of size 3-1/2 core 300 sqmm, 185 sqmm and 70 sqmm LED 80 / 100-Watt Street Lights along with new 11 m MS tubular poles for the entire road route length of Kumarghat IE Dismantling of existing street light poles, inside IE High Masts Installation of 10 kW Ground Mounted Solar Plan Under the PM-Gati Shakti mission scheme, UG cable has already been laid from Kumarghat 11/33 K Sub-Station to ensure a steady supply of power.
3	Industrial Water Supply	 The treated water will be pumped from the Clearwater reservoir to the Zonal Overhead tank through Centrifugal pumps of 5/4 HP capacity and conveyed through 150 mm DI K9 pipe material. Five pump houses with pump and mechanical machinery are proposed within this component. One number OHT of 200 KL capacity is proposed to supply the treated water based on the Mass balancing technique while maintaining the initial dead storage of 5,000 Liters. The water will be conveyed to Industries through distribution network pipelines of HDPE (< 300 mm) and DI K7 (>300 mm) material. A total of 2.46 km of raw and clear water pipeline is proposed, followed by 2.11 km of distribution network. The total service water connection is considered 40 numbers.
4	Storm Water Drainage	 Construction of a rectangular drain of RCC type with provision of slab cover is proposed. A total of 3.745 km of stormwater drainage with 15 box culverts is proposed for this component.
5	Industrial Safety and Security	• A total of 1.517 km of boundary wall is proposed to upgrade the existing wall and new construction. Out of the total proposed length, 0.83 km is proposed for upgrading the existing boundary, and the remaining 0.68 km is proposed for new construction. This component also proposes one entry gate, one security cabin, and four watch towers.

S. No.	Project Component	Details Sub-Components	
		 All the fire safety components proposed will be within the boundary of Kumarghat Industrial Estate to maintain fire safety and security of life and property. Fire safety is one of the most crucial features. Extinguishers and Fire Alarm System: Signages and Safety Warning Equipment CCTV surveillance and Control Room: 	
6	Common Facilities Centre's Building	A common facilities centre; common public toilet, and a Weigh Bridge	
7	Land Development & Landscaping.	 Site Grading, Surface Dressing Roadside Pathway Greenery Development. Formal area Landscape One Retention Pond Development. 	
8.	Plotted Development – Industrial Sheds and Commercial Space	 One Retention Fond Development. A total area of 21.29 acres (including both existing and proposed), accounting for about 59.06% of the estate, is proposed to be developed as industrial plots 	

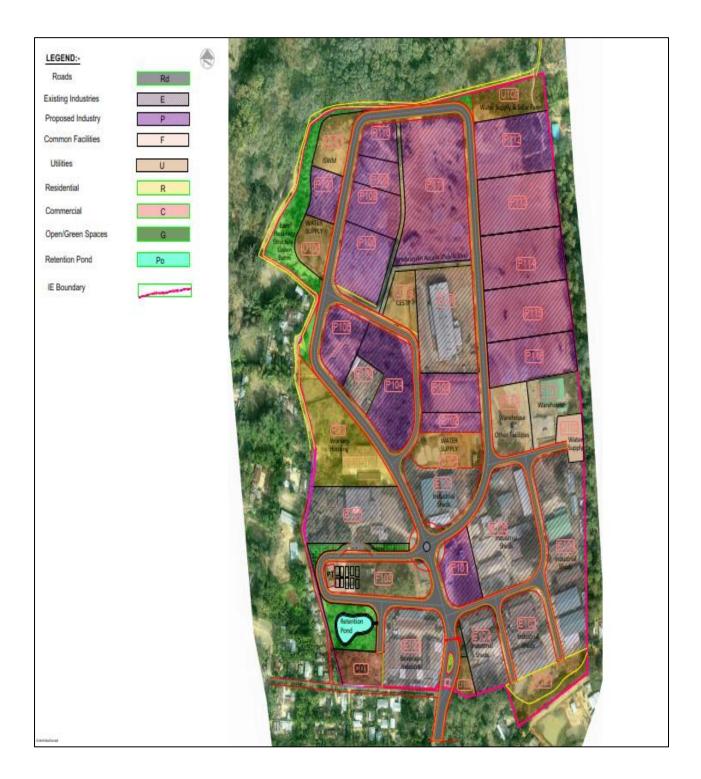


Figure 3: Proposed plot distribution showing in Map

III. LAND AVAILABILITY AND RESETTLEMENT IMPACTS

12. Kumarghat Industrial Estate is a brownfield site spread over 45.66 acres, of which 40.27 acres have been considered for industrial infrastructure development while the remaining 9.61 (approx.) acres have been excluded from the project scope to avoid the resettlement impacts on the non-titled households. Based on the site reconnaissance survey findings, only 36.05 acres are encumbrance-free and currently under the possession of TIDCL.

The cadastral map is provided in **Appendix 1**. The demarcation report prepared by SDM, Kumarghat, District, Unakoti and represents the land ownership, possession handed over, and chronology of land availability at Kumarghat is appended in Appendix 2, Khaitan details and government clarification of land ownership are appended in and Error! Reference source not found. **3 and Appendix 4**. The details of land availability at Kumarghat Industrial Estate are provided in **Table 4**.

SI No	Particulars	Area in acres
Α.	Land Ownership as per Demarcation report	45.66
	Land encroachment as per revenue record	3.05
В	Physical possession as per existing boundary	36.05
	Developable area proposed	36.05

Source: DPR Kumarghat IE

13. Due diligence was conducted during the preparation of the detailed design and master plan, and the land measuring 9.61 acres was identified as being encroached by 25 households. These households would require to be relocated by providing alternate land or compensation. However, to avoid the permanent resettlement impacts, it was decided to drop this section of land from the project scope since it was on the periphery of the industrial estate and would not impact the project. The detailed list of encroached households is provided in **Appendix 5.** The map depicting the location of the affected persons is provided in **Figure 4.** The land details and possession status are provided in **Table 5.**

Name of landowner	Name of mouja	Khatian	R.S.plot No	Class of land	Area in acre	Remarks
1	2	3	4	5	6	7
			2212/3165	Tilla	1.96	Encroached
			2283	Tilla	0.33	
Department of Industries and Commerce Government of Tripura			2284	Tilla	0.60	
		_	2285	Path (Road)	0.16	
	Kumarghat	5	2286	Tilla '	11.18	In possession
			2287	Tilla	31.23	of TIDCL
			2295	Tilla	0.20	
				Total	45.66	

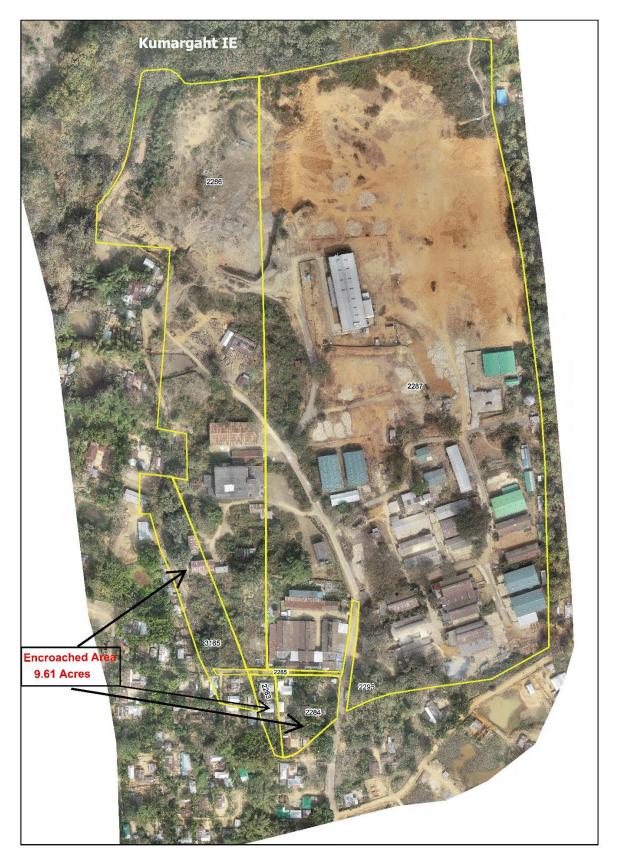
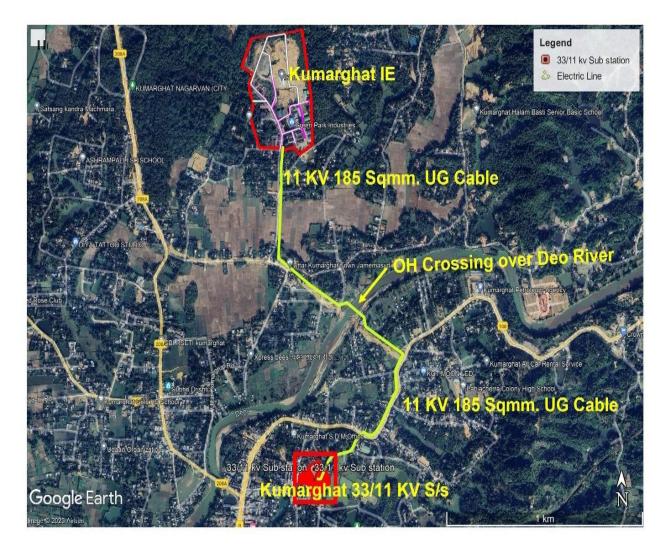


Figure 4: Cadastral Map superimposed on drone image showing the encroached area in Kumarghat Industrial Estate

14. Kumarghat Industrial Estate will have a power supply from a 33/11 KV substation at Kumarghat, which is 2.5 km away. An underground electricity cable through the jack-pushing method is proposed to be laid from the substation to the industrial estate within the available right of way. A transect walk along the proposed alignment of the underground electricity cable has been conducted. Based on the transect walk along the alignment, it is confirmed that the alignment is free from encumbrances and does not cause any involuntary (temporary and permanent) resettlement impacts. At around 1.65 km, a fast-food restaurant and a CRP under PM's "Ajadi ka Amrit Mohotshov" Abhijan are observed within the Right of Way (RoW). There will not be any involuntary resettlement impacts as the cable will be laid through pipe jacking technology. The TIDCL will obtain permission to lay the power transmission line, which will be taken from the Public Works Department appended in the updated DDR/ social safeguards monitoring report. The chainage-wise assessment along the proposed corridor for laying the underground power transmission cable is presented in **Appendix 6**, and a map showing the alignment is provided in **Figure 5**.

Figure 5: 11 KV underground power transmission line from Kumarghat substation to Kumarghat Industrial Estate.



15. In addition, the project will require demolishing seven abandoned structures belonging to the Department of Agriculture (DOA), Government of Tripura. The Department of Industries and Commerce (DOIC) will obtain the no-objection certificate from the DOA before the demolition of these structures. The details of the structures and photographs are provided in

Appendix 7. The reflecting location of the abandoned structures belonging to DOA is provided in **Figure 6.**

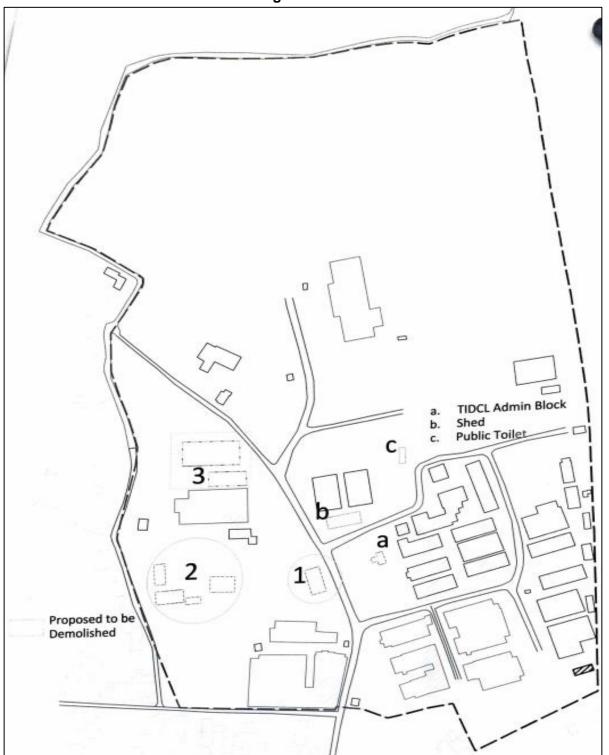


Figure 6:Location of the abandoned structures belonging to the Department of Agriculture.

16. During the due diligence, one person was found running a shop on the edge of the road within the boundary of the Industrial Estate (Figure 7). Minor technical design adjustments were undertaken to avoid permanent livelihood during the design of the project. During the implementation, regular monitoring will be conducted, to ensure that the affected

person continues to carry out his business activities. The socio-economic details of the shopkeeper are provided in **Appendix 8: Collected Socio-economic details**

Figure 7: Location of the Shopkeeper carrying business within the premises of Kumarghat Industrial Estate.



17. It is confirmed that no land acquisition or involuntary resettlement (physical or economical, permanent or temporary) impacts are anticipated on titled or non-titled households. The component-wise involuntary resettlement impacts are presented in **Table 6**.

SI No	Main Components and Subcomponents	Major Activities	Permanent Impact on Land Acquisition and Resettlement	Temporary Impact
1.1	Industrial Roads (New road Construction and reconstruction of existing roads	DG sets	No	No

SI No	Main Components and Subcomponents	Major Activities	Permanent Impact on Land Acquisition and Resettlement	Temporary Impact
2.1	Water Supply	 Construction of civil units for tanks, IRP, pumphouse, pumping station, and pipelines. Excavation of land, cutting, and filling Laying of pipelines Installation of IRP, pumps, electrical cables, and wiring Commission of the water supply and network 	No	No
2.2	Stormwater drainage	 Construction of 3.745 km stormwater drainage Excavation of land, cutting, and filling 	No	No
2.3	Power Supply Systems	 Upgradation of existing substation Decommissioning of damaged cables, S/s, and electric poles Laying of 11KV UG power lines from the substation to an industrial estate Erection of electric poles, transmission line, and tower Power electrification and evacuation Material Material loading and unloading. Movement of heavy vehicles and logistics for the transfer of materials 	No	no
3.1	Common Facilities and Social Infrastructure	 > Office Hall > Conference Halls > Reception lobby and waiting area. > OHC/Dispensary etc > Weighbridge 	No	No
3.3.1	Safety and Security facilities	 Boundary wall Fire and Safety CCTV surveillance Signages and Safety warning system 	No	No
3.3.3	Land Development & Landscaping	Site grading, surface dressing, roadside pathway greenery development, formal landscape, and development of a retention pond.	No	No

18. Before implementation, the involuntary resettlement impacts will be reassessed, and based on the final impacts, the safeguard documents will be updated. The final document will be disclosed on the implementing agency and ADB websites. No civil works will be started before the final document (DDR or Resettlement Plan) is prepared, and no objection from ADB is obtained. The implementing agency will hand over the encumbrance-free land/site to the contractor.

IV. PUBLIC CONSULTATION AND INFORMATION DISCLOSURE

19. The DDR is based on an assessment of available records, site visits, and public consultations. The site visits and discussions/meetings were conducted to assess the impacts of land acquisition and resettlement. The project team conducted public consultations to disseminate information about the proposed interventions and record the concerns of the community. The DDR is based on an assessment of available records, site visits, and public consultations. The site visits and discussions/meetings were conducted to assess the impact of land acquisition and resettlement due to project implementation. The project team conducted public consultations to disseminate information about the proposed interventions and recorded the project team and recorded the concerns of the community.

20. Consultations with the stakeholders and public were conducted during the finalization of the proposed development area. The consultations were attended by 88 participants, which included 64 males (74.42%) and 22 females (25.58%). During consultations, all relevant aspects of project design, details of land required, and impact on property have been discussed with the stakeholders. Consultations have also been conducted with the project management unit (PMU) staff and design consultant team to minimize socio-economic impacts. During public consultations, the stakeholders were informed that no temporary/permanent impacts would be on them. The details of consultations held are provided in Error! Reference source not found.. The photographs and attendance sheets of the public consultations are appended in **Appendix 5**: Details of the encroached households excluded from the Project scope

SI No	Name of the Occupier	Address	Plot No	Area
				Encroached
1	Ratan Roy s/o Ranesh Roy	Ambedkarnagar G.P.	2283/p	
2	Pulin Debnath s/o Rajendra Debnath	Do	2283/p	
3	Dipak Debnath sio Umacharan Debnath	Do	2283/p	
4	Narayan Debnath s/o Umacharan Debnath	Do	3165/p	
5	Anjali Malakar w/o Gopal Malakar	Ambedkarnagar G.P.	3165/p	
6	Swapan chanda s/o Digendra Chanda	Do	3165/p	
7	Tarani Malakar s/o Rajani Malakar	Do	3165/p	
8	Shefali Nandi W/o Mani Nandi	Do	3165/p	
9	Rupak Malakar s/o Tarani Malakar	Do	3165/p	
10	Balaram Malakar s/o Binanda Malakar	Do	3165/p	2.05 A are
11	Pabitra Debnath s/o Lt. Paresh Debnath	Do	3165/p	3.05 Acre
12	Industry Para J.B. School, Education Dept.	Kumarghat	3165/p 2286/p	
13	Agriculture Deptt.	Kumarghat	2286/p 2287/p	

SI No	Name of the Occupier	Address	Plot No	Area Encroached
14	Pradip Bhowmik s/o Lt. Lalit Bhowmik	Ambedkarnagar G.P.	2284/p	
15	Suman Malakar s/o Anjali Malakar	Do	2284/p	
16	Babul Das s/o Pramila Das	Do	2284/p	
17	Samiran Das s/o Shailen Das	Do	2284/p	
18	Nimai Deb s/o Lt. Nripendra Deb	Do	2284/p	
19	Baban Debnath s/o Lt. Krishna Debnath	Do	2284/p	
20	Sandhya Dhar D/O Pramila Das	Do	2284/p	
21	Balaram Malakar s/o Binanda Malakar	Do	2284/p	
22	Balaram Das s/o Digendra Das	Do	2284/p	
23	Suniti Roy w/o Bimal Roy	Do	2283/p	
24	Nripendra Deb s/o Birendra Ch. Deb	Do	2283/p	
25	Sushi! Roy s/o Shitish Ch. Roy	Do	2295/p	

21. and . The summary of the outcome of the consultations conducted in the project area is presented in the following **Table 8**.

SI.	Date and Venue of Consultation	Dublic Consultation	Number of Participants		
No.		Public Consultation	Male	Female	Total
1	7 April 23; Kumarghat IE	Women consultation	0	11	11
2	8 September 23: Kumarghat IE	Stakeholder consultations	53	8	61
3	18 October 23 Kumarghat IE	Individual consultations	5	1	6
4	18 November'23; Kumarghat IE	Individual consultations	6	2	8
	Total		64 (74.42%)	22(25.58%)	86

Table 7: Public Consultation during Feasibility and Assessment

Table 8: Summary of Consultations Outcome IE Kumarghat

Concerns and Issues	Mitigation measures proposed / Reason for not being able to address the concern
Excluded encroached area from development plan for minimizing socio-economic impacts of twenty-five families	Will communicate the requirement to the authorities to provide adequate access and connectivity by the project.
Appropriate amenities are to be provided in the nearby settlement	Will inform project authorities to look into the requirement and do the needful
Require better access to markets and employment opportunities	Once the industrial cluster is developed, the infrastructure and amenities will improve
Support is required for livelihood	Provisions has been made in resettlement framework and entitlement matrix for livelihood restoration of entitled project affected families, if affected due to the project.
Require some additional assistance for the poor and disabled	All vulnerable families will be provided additional support and guidance and the same will be specified in the entitlement proposed in the project
Wanted assurance for employment in the project	During construction period, preference will be given to local people in construction work. Later when industries are established, they will be requested to provide employment to local people.
Polluting industries should not be allowed	There are norms for industries regarding pollution and the authorities will take adequate care
Whom to approach if there are any issues related to access, utilities, and amenities during the project period	Grievance redressal cell will be established and intimated to all people
J.B. School and Anganwadi	
Connectivity, access, utilities and amenities for the school and Anganwadi to be improved	Will communicate the requirement to the authorities

22. This DDR will be made available in the offices of the project implementation unit (PIU) and PMU and disclosed on the ADB and TIDCL websites for easy access to all stakeholders, including the local community. Public awareness campaigns will be regularly conducted within the project area to generate awareness about the project components and grievance redress mechanisms. The social safeguards specialist at PMU, safeguards and community development staff at PIUs, and project management and supervision consultant (PMSC) will ensure regular information dissemination through awareness campaigns. The awareness campaigns will ensure that poor and vulnerable households are made aware of grievance redress procedures. PIU, PMDSC, and contractors will provide public information booklets among the communities residing near the project location before the start of work. The project information boards will also be installed at the project location during construction. The

pamphlets and information boards will include relevant environmental and social safeguards, grievance redress mechanism (GRM) information, and contact details of key personnel from PIU and contractors.

V. INDIGENOUS PEOPLES

23. Based on the detailed design, field visits, surveys, and consultations, no impact on the dignity, human rights, livelihood systems, culture, communal assets, and territorial, natural, and cultural resources of indigenous peoples is anticipated as a result of the proposed project components.

VI. GRIEVANCE REDRESSAL MECHANISM

24. The program will have a common GRM to receive, evaluate, and facilitate the resolution of social, environmental, or any other relevant project-related grievances. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the Project. The GRM has been developed in consultation with stakeholders. The public awareness campaign will generate awareness of the Project and its grievance redress procedures. The campaign will ensure that the poor, vulnerable, and others know about the GRM.

25. The GRM will provide an accessible, inclusive, gender-sensitive, and culturally appropriateplatform for receiving and facilitating the resolution of affected persons grievances related to the Project. The multi-channel and multi-tier GRM for the Project is outlined below, with each tier having time-bound schedules and responsible persons identified to facilitate and address grievances at each stage.

26. Affected persons will have the flexibility of conveying grievances and/or suggestions by dropping grievance redress/suggestion forms in complaint/suggestion boxes that will be installed by project implementation units (PIU) or by e-mail, by post, or by writing in complaints register or by sending a WhatsApp message on the dedicated number, e-mail to the PIU or telephonically contacting the PMU/PIU.

27. Besides the project's grievance redress mechanism, the GOT has a centralized public grievance redress monitoring system (CPGRMS) where the public can file grievances through a dedicated web portal (grievance.tripura.gov.in). The General Administrative (Administrative Reforms) department is the nodal agency, and an officer of the rank of Joint Secretary is responsible for its functioning. Each department of the state has nominated officers to receive the grievances. DOIC has nominated officers of the rank of Deputy Director as nodal officers, whose names and contact details are provided on its website. The affected persons can also lodge their complaints through this online portal. Moreover, a Grievance Box is in place at DOIC and TIDCL to convey grievances and/or suggestions.

28. **Information to the stakeholders about the GRM**: The stakeholders, including affected persons, beneficiaries and citizens, and workers engaged during construction activities under the loan, will be informed about the GRM under the project and of the state through public consultations, disclosures, and distribution of public information booklets (PIB). In the case of illiterate persons, the information will be provided verbally during meetings with them.

29. **Who can complain:** A complaint can be registered by stakeholders directly or indirectly affected by the project. A representative can register a complaint on behalf of the affected person or group, provided that the affected person or group identifies the representative and submits evidence of the authority to act on their behalf.

30. What the Grievance/Complaint should contain: Any comments, complaints, queries, and suggestions pertaining to safeguard compliance - environment, involuntary resettlement, indigenous people, design/construction-related issues, compensation, service delivery, or any other issues or concerns related to the Project. The complaint must contain the complainant's name, date, address/contact details, location of the problem area, and the problem. A sample grievance registration form is provided in Error! Reference source not found.11.

31. Where and how to file a Complaint: The complaint can be filed online and offline. The people can submit their complaints at the contractor's site office or at the PIU/PMU office. In addition, they can also have grievances/suggestions/queries submitted through phone or e-mails or, the state grievance portal, or social media (on a dedicated WhatsApp number). The information about the GRM will also be displayed on the TIDCL website. Contact numbers and names of the concerned staff and contractors will be posted and displayed at all construction sites.

32. **Grievance redress /Problem solving through participatory Process:** The PMU and PIUs will make efforts to resolve the problems and conflicts amicably through a participatory process with the community. In case of immediate and urgent grievances in the complainant's perception, the contractor and supervision personnel from the PIU will provide themost easily accessible or first level of contact to resolve grievances quickly.

33. **Grievance Redress Committee:** The GOT will establish the Grievance Redressal Committees (GRC) at the site, PIUs, and PMU levels to provide a mechanism to resolve conflict and disputes concerning compensation payments, environmental safeguards-related issues and cut down on lengthy litigation. The General Manager of the District Industries Centre under DOIC will head the GRC at the PIU level². Similarly, the Director of DOIC will head the GRC at the PMU level. The following will be the composition of the GRCs. The composition of the GRCs at all three levels is provided in Error! Reference source not found.**9**.

Site Level GRC (Level 1)	District level GRC (Level 2)	PMU level GRC (Level 3)
1. Assistant Engineer of concerned Industrial Estate (IE)-TIDCL	1. General Manager (GM), District Industries Centre (DIC)	 Director, DOIC, GoT Joint Secretary, Revenue Department,
 Junior Engineer, TIDCL Field Engineer of PMSC Social safeguards support staff, PMSC Environmental Safeguard Expert, PMSC/PIU level Two entrepreneur members from the concerned Industrial Estate, with at least one of them a woman (if any) or and a representative from the affected community (as and when required) Executive Engineer of the concerned PIU³. 	 Social Safeguards Expert, TIDCL/ I&C Environmental Safeguard Expert, TIDCL/ PMSC Executive Engineer-TIDCL Assistant Engineer-TIDCL. Team Leader, PMSC Social and/or Environment Safeguards Specialist, PMSC Two entrepreneur members from industrial Estate, with at least one of them a woman (if any) or/ and a representative from the affected community (as and when required) 	7. Social Safeguards Expert, TIDCL/ I&C

Table 9: Composition of Grievance Redress Committee

² DOIC, Government of Tripura (GOT) is the executing agency under the loan.

³ The Executive Engineer will be involved in case of grievances are not related to the contractor's scope/ work activities, but under the project within the industrial estate (IE).

Source: Project documents

34. **Site level GRC (First Level):** In case of grievances that are immediate and urgent in the perception of the complainant, the Assistant Engineer of the PIU, in coordination with the Junior Engineer of PIU and field engineer of PMSC and the contractor's on-site personnel (concerned engineer and EHS cum social supervisor) will provide the most easily accessible or first level of contact for quick resolution of grievances. If the grievance is not under the contractor's scope, but under the project, the Executive Engineer of the concerned PIU will resolve this issue. All the grievances should be resolved within seven days of receipt of the complaint/grievance. Contact phone numbers and names of the concerned officers/ representatives will be posted at all construction sites at visible locations. The designated persons will be responsible for seeing through the process of redressal of each grievance. The contractor's site engineer and EHS cum social supervisor will jointly support in meetings, consultations, and site-level grievance resolution. The effort will be made to resolve issues on-site, in consultation with each other, and within 7 days of receipt of a complaint/grievance.

35. **District level GRC (Second Level):** All grievances that cannot be redressed within 7 days at the first field level will be brought to the notice of the GRC headed by the General Manager (GM)- District Industries Centre (DIC). The Grievance Officer, i.e. GM DIC, may consult/seek the assistance of the District Level GRC consisting of the Environmental Safeguard Expert, TIDCL/ PMSC, Social Safeguards Expert, PMU TIDCL, PMU TIDCL, Executive Engineer-TIDCL, Asst. Engineer-TIDCL, Team Leader-PMSC. Social and/or Environment Safeguards Consultant, PMSC, two entrepreneur members from industrial Estate, with at least one of them a woman (if any) or/and a representative from the affected community (as and when required). The GRC will review the grievance and act appropriately to resolve it within 10 days of receipt at this level. The committee may co-opt any other member to resolve grievances.

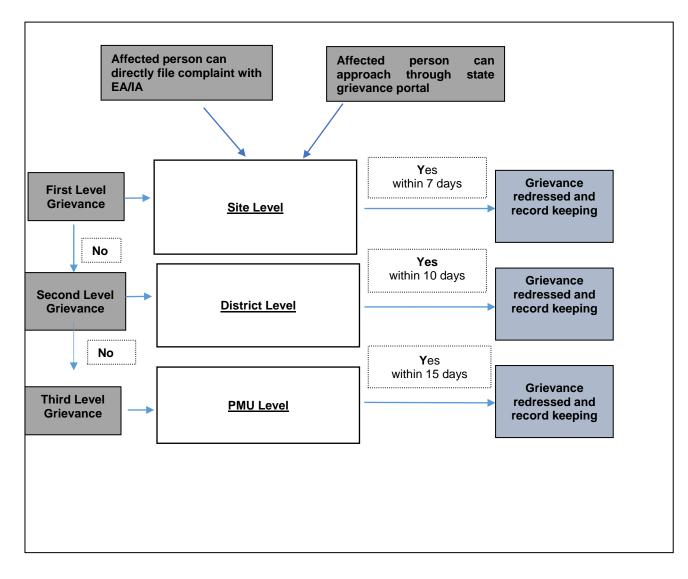
36. **PMU Level GRC (Third Level)**: In case the grievances are not addressed at the district level within 10 days of receipt, the same shall be brought to the notice of the PMU-level GRC. The PMU-level GRC will comprise the Director, DOIC, GoT, who will be the chairperson, and the Joint Secretary of the Revenue Department, Addl. Director (Projects)- DOIC, OSD/GM-TIDCL, Superintending Engineer-TIDCL, Executive Engineer TIDCL, Environmental (Safeguard cum Climate Change) Expert, TIDCL/ PMSC, Social Safeguards Expert, PMU TIDCL, PMU, TIDCL. A representative from the line department (ULB, PWD) and two members from the industrial estate, with at least one of them a woman. GRC will resolve grievances within 15 days. The committee may co-opt any other member to resolve grievances.

37. The project GRM, notwithstanding, an aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative/positive outcome of the GRM. In case of grievance related to land acquisition, the affected persons will have to approach a legal body/court specially proposed under the RFCTLARRA, 2013.⁴ GRM will continue to be

⁴ The authority admits grievance only with reference to the land acquisition, resettlement and rehabilitation issues under the RFCTLARRA, 2013.

in place throughout the duration of the project. The grievance redress process is shown in Error! Reference source not found.**8.**

Error! Reference source not found.8: Grievance Redress Mechanism



38. **ADB** Accountability Mechanism: The Accountability Mechanism provides an independent forum and process whereby people adversely affected by ADB-assisted projects can voice, and seek a resolution of their problems, as well as report alleged violations of ADB's operational policies and procedures. In the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters. Before submitting a complaint to the Accountability Mechanism, affected people should make an effort in good faith to solve their problems by working with the concerned ADB operations department (ADB India Resident Mission - INRM in this case). The complaint can be submitted in any of the official languages of ADB's developing member countries. The ADB Accountability Mechanism information⁵ will be included in the project-relevant information to be distributed to the affected communities as part of the project GRM.

39. **Documentation:** PMU, with the support of PIUs, will be responsible for the timely registration of grievances, related disclosure, and communication with the aggrieved party. PMU will also ensure that all the details from submission to resolution are well recorded and

⁵ <u>http://www.adb.org/Accountability-Mechanism/default.asp</u>

documented. The environmental and social safeguard specialists of PMU will be responsible for maintaining the records and coordinating with the affected persons regarding complaints related to their respective domain areas. The chair of each GRC will be responsible for informing the complainant in writing about the resolution of their complaint or the decision of the GRC.

40. **Record- keeping:** PIUs, will keep records of grievances received, including contact details of the complainant, the date the complaint was received, the nature of the grievance, agreed corrective actions, the date these were affected, and the final outcome. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMU and PIU offices, and reported in monitoring reports submitted to ADB on a semi-annual basis.

41. **Periodic review and documentation of lessons learned:** The Head ESG cell, PMU, will periodically review the functioning of the GRM in each site and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

42. **Cost:** All costs related to the resolution of grievances (meetings, consultations, communication, and reporting/ information dissemination, as well as costs incurred by affected persons to attend GRC meetings, if any) will be borne by PMU.

VII. ESTIMATED BUDGET

43. A budgetary provision has been made to cover the cost likely to be incurred for various activities listed in the due diligence report (grievance redress, consultation, information dissemination, and awareness activities). The total budgetary provision amounts to ₹ 0.22 million. The detailed estimate is provided in **Table 10**.

S. No.	Particulars	Unit cost (₹)	Total cost (₹)
1.	Public Awareness Activities and Consultations	100,000.00	100,000.00
		Lump-sum	
2.	Grievance Redress Activities	100,000.00	100,000.00
		Lump-sum	
	Subtotal (S.No. 1+2)		200,000.00
3.	Contingency @10%	20,000.00	20,000.00
	Grand Total		220,000.00
			₹ 0.22 million

Table 10: Estimated Budget

Note. The number of public awareness activities will be as per the requirements of the respective industrial estates.

VIII. CONCLUSION AND RECOMMENDATIONS

44. It is concluded from this due diligence that all the proposed infrastructure improvement components for the Kumarghat Industrial Estate, including the sub-component of laying of transmission line for power supply, will be carried out within the encumbrance-free government land in possession of TIDCL/ government; the project will not cause any land acquisition and resettlement impacts. It is also confirmed that there will be no livelihood impacts.

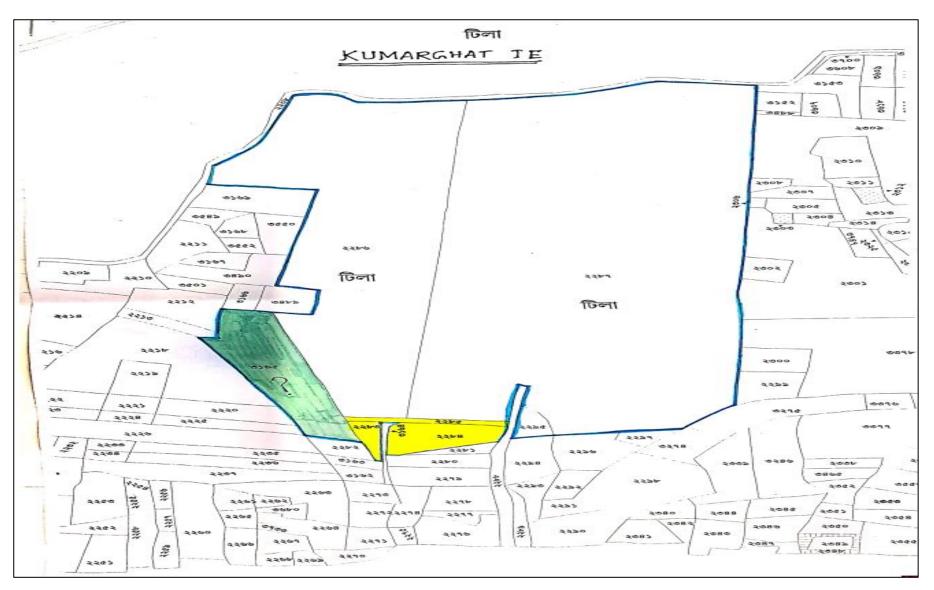
45. The scope of land acquisition and involuntary resettlement is based on the detailed project report /master plan prepared for the proposed subproject. Before the start of civil works, safeguards impacts will be reassessed, and the safeguard document will be updated, if required. In case there is a change to the project design, or additional scope is proposed during implementation, ADB will be promptly informed, and the social safeguards document will be updated before the commencement of civil works. In case any involuntary resettlement impact is identified at any stage of the project implementation, this safeguard document will be revised with appropriate revision of the project category in accordance with ADB's

Safeguard Policy Statement, 2009. The final document will be disclosed on the implementing agency and ADB websites. A no objection from ADB will be obtained based on reassessment prior to the start of civil works. The implementing agency will hand over the encumbrance-free land/site to the contractor.

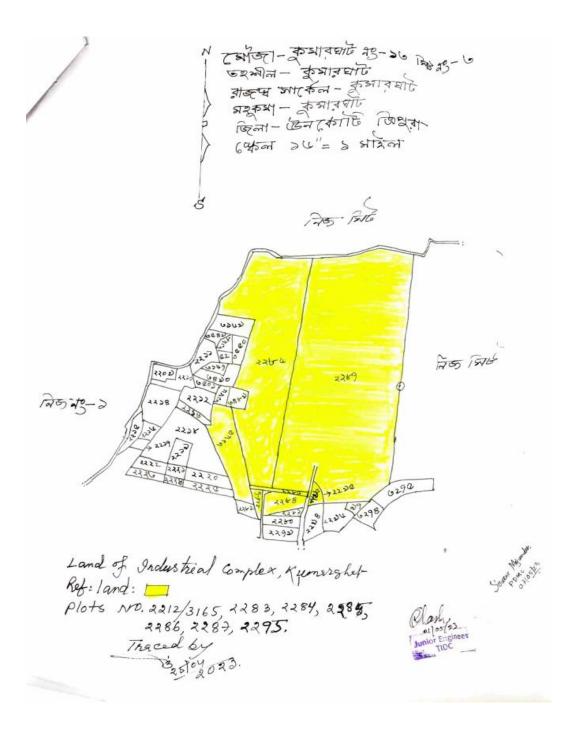
IX. NEXT STEPS

46. The following will be steps for updating resettlement due diligence and later for implementation (including but not limited to):

- i. TIDCL, with the support of PMSC, to conduct meaningful consultations during Due Diligence Report updating to confirm whether there are any legacy issues, grievances related to the proposed project. In case of any impacts are identified during construction period, updated due diligence with potential impacts and mitigation measures will be submitted for ADB's no-objection.
- ii. Ensure the shopkeeper continues to run his business within the industrial estate. Status to be provided in every monitoring report.
- iii. Obtain NOC from the Department of Agriculture for demolishing the abandoned structures.
- iv. TIDCL will also provide basic services like adequate access and connectivity, including utilities and amenities, to the twenty-five encroachers' families who have been excluded area (3.05 acres) from the development plan of the industrial estate by the project.
- v. For any change in scope or, additional land requirements, or additional components included, the due diligence will be updated and will be reported and submitted to ADB for approval.
- vi. A robust monitoring plan will be in place by the PIUs and PMU to ensure compliance. All safety measures will be taken during civil work and reported in the social monitoring report.
- vii. Consultations and engagement with stakeholders and the public will be carried out throughout the project planning and implementation phase.



Appendix 1: Cadastral Map of the Kumarghat Industrial Estate



Appendix 2: Demarcation and Land Status report by the SDM Kumarghat ,Unakoti

Government of Tripura Office of the Sub-Divisional Magistrate Kumarghat: Unakoti District

No. F. 8(7-I)/SDM/KGT/REV/2020-2021/SSS Dated, 28/04/ 2023.

То

The Managing Director TIDC Kumarghat, Unakoti Tripura

Sub:- Submission of Demarcation report of the land of Industrial complex at Ambedkarnagar G.P.

Sir,

In reference to your letter No- TIDC/ENGG/262/Part-II/908-15 dt. 20/12/2022 regarding the subject cited above, I would like to inform you that the demarcation as required has been conducted by the Teshilder of Kumarghat T.K and the demarcation copy alongwith map is enclosed herewith for your ready reference.

It is revealed from the report that the some villagers occuping land of industry deptt and industry deptt also occuping a plot No-2297/P which is recorded in favour of Sri, Badal Shil S/O Manoranjan Shil of Ambedkarnagar G.P.

This is for your kind information and doing the needful please.

Yours faithfully

Enclo:- As stated

28/04/1023

Sub-Divisional Magistrate Kumarghat, Unakoti District

Copy to:-

 The District Magistrate & Collector, Unakoti District, Kailashahar for information please.

28/04/1023

Sub-Divisional Magistrate Kumarghat, Unakoti District

NO

GOVERNMENT OF TRIPURA OFFICE OF THE KUMARGHAT TEHSIL KACHARI KUMARGHAT; UNAKOTI TRIPURA

27/04/2023 Dated, 25/04/2023

NO.F.2/TDR/KGT/TK/2018-19/ 974

To The Sub Divisional Magistrate Kumarghat Sub-Division, Unakoti Dist.

Through Proper channel

Sub :-Submission of demarcation report of the land of Industrial complex at Ambedkarnagar G.P. Kumarghat.

Ref. No.8(7-1)/SDM/KGT/REV/2020-2021/5265

Dated,27/12/2022

Sir,

With reference to the subject cited above and as per your Order I Shri Pulakesh Malakar, Tdr,Kumarghat T.K.have served notices to the concern parties to attend in the time of demarcation and the demarcation date fixed on 22/11/2022.Accordingly 1. I shri Pulakesh Malakar,Tdr,Kumarghat T.K.2.Shri Sudip Chakma,Amin,Kumarghat T.K. and 3.Shri Dipesh Debbarma,Peon,Kumarghat T.K. reached at the spot of demarcation at industrial area of Kumarghat and done the demarcation work in presence of Shri Rupan Ghosh,(Incharje I E Kgt) TIDC Jr. Engineer and some other staff of him also some villegers.It is mentioned here that during demarcation it is found that some villagers have been possessing some land of Industry and industry has been possessing aplot No.2297/p which recorded owner is Badal Shil s/o Manoranjan shil of AmbedkarnagarG.P.The particulars of Industrial land are given below :-

Name of land owner	Name of mouja	Khatian No	R.S.plot No	Class of land	Area in acre	Remarks
1	2	3	4	5	6	7
Industry Deptt.in favour of Govt. of Tripura.	Kumarghat	5	2212/3165 2283 2284 2285 2286 2287 2295	Tilla Tilla Tilla Pathe(Road) Tilla Tilla Tilla	1.96 0.33 0.60 0.16 11.18 31.23 0.20	
				Total	45.66	-

The name of occupiers and which plot are occupiying are given below :-

ddress	Plot No.
mbedkarnagar G.P.	2283/p
0	2283/p
0	2283/p
0	3165/p
C	

Contd. P/2

SL NO	Name of occupier	Address	Plot No.
5.	Anjali Malakar w/o Gopal Malakar	Ambedkarnagar G.P.	3165/p
6.	Swapan chanda s/o Digendra Chanda	Do	3165/p
7.	Tarani Malakar s/o Rajani Malakar	Do	3165/p
3.	Shefali Nandi W/o Mani nandi	Do	3165/p
Э.	Rupak Malakar s/o Tarani Malakar	Do	3165/p
10	Balaram Malakar s/o Binanda Malakar	Do	3165/p
11.	Pabitra Debnath s/o Lt. Paresh Debnath	Do	3165/p
12	Industry Para J.B. School, Education Deptt.	Kumarghat	3165/p 2286/p
13.	Agriculture Deptt.	Kumarghat	2286/p 2286/p 2287/p
14.	Pradip Bhowmik s/o Lt.Lalit Bhowmik	Ambedkarnagar G.P.	2284/p
15.	Suman Malakar s/o Anjali Malakar	Do	2284/p
16.	Babul Das s/o Pramila Das	Do	2284/p
17.	Samiran Das s/o Shailen Das	Do	2284/p
18.	Nimai Deb s/o Lt. Nripendra Deb	Do	2284/p
19.	Baban Debnath s/o Lt. Krishna Debnath	Do	2284/p
20	Sandhya Dhar D/o Pramila Das	Do	2284/p
21.	Balaram Malakar s/o Binanda Malakar	Do	2284/p
22.	Balaram Das s/o Digendra Das	Do	2284/p
23.	Suniti Roy w/o Bimal Roy	Do	2283/p
24.	Nripendra Deb s/o Birendra Ch. Deb	Do	2283/p
25.	Sushil Roy s/o Shitish Ch. Roy	Do	2295/p

This is for favour of your kind information and doing the needful please.

Junior Engineer TIDC Sourcav Majurdan PDMC 03[05]23

1910

Yours faithfully Tehsilder i/c, Kumarghat T.K. 23 Kumarghat T.K. Unakoti, Tripura ×

Appendix 3: Khaitan details of Kumarghat IE

ত্রিপুরা সরকার ত্রিপুরা ভূমি রাজস্ব ফর্ম - ৭ (বিধি নিয়ম ৫৩(১) ধারা দ্রষ্টব্য)

ONLY FOR DISPLAY

মৌজা : কুমারঘাট তহশীল : কুমারঘাট

খতিয়ান নং : ৫ রেভিনিউ সার্কেল : কুমারঘাট মহকুমা : কুমারঘাট তৌজি নং :

উপরিস্থ স্বত্ত্বের বিবরণ

খতিয়ান নং	বিবরণ ও দখলকার (বিস্তারিত)	পরস্পর অংশ	রাজস্ব	যে তারিখ হইতে ধার্য্য খাজনা আমলে আসিবে
(5)	(২)	(৩)	(8)	(\$)
	ত্রিপুরা সরকার			

Reference No.:

অত্র স্বত্ত

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	(৬)	(٩)	(৮)	(৯)	(٥٥)
	দখলকার		দখলকার		
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অত্র স্বত্তের আপন দখলীয় জমি

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				অ	ধীনস্ত স্বত্ত্বের মোট				
					সর্বমোট	8৫	৬৬	ንድ	896

Printed On: 14/12/2022

Compared By Jyotirmoy Malakar

Authenticated By Sudhan Debbarma(DCM)

Appendix 4: G.O Clarification of Land Ownership for IE Kumarghat

GOVERNMENT OF TRIPURA OFFICE OF THE TEHSILDER KUMARGHAT TEHSIL KACHARI

o. F.09/TK/KGT/2020- 11/ 772_

Dated. 29.11.2022

To

The Sub Divisional Magourate Kumarghat, Unakoti D.s.rict

Subject:- Submission of enquiry report in connection with project readiness financing L an for infrastructure development of Industrial Estates in Unakoti C i trict.

Sir,

With reference to your letter No. F.8(15)/SDM/KGT/REV/2018-19/3966 Dated. 31.10.2022 for enquiry in c/w project readiness financing loan for infrastructure development of Industrial Estates in Unakoti District.

I have conducted d tails enquiry in field and found that some of the recorded land of Industry Department a possessing by local villagers by constructing Dwelling house etc which is scheduled below:-

CI MI-					
SI No:	Name of owner			Area in acres	Remarks
2	Department - DO -	5	2286	11.18	Occupied by Industry Department
	- DO -	5	2287	31.23	
	- DO -	5	2295	0.20	Occupied by Industry Department
		316	2212/ 3165	1.96	Out of 1.96 acres 0.60 acres of ian
	- DO -	5	2283	0.33	Industry Para J B School.
	- DO -		2284		occupied by village
This	is for faun		2285	0.16	Occupied by villagers

is for favour of your kind information and doing the needful please.

Yours faithfully

KajaL DAS Surveyor Kumarghat T K

Xumargha

SI No	Name of the Occupier	Address	Plot No	Area Encroached
1	Ratan Roy s/o Ranesh Roy	Ambedkarnagar G.P.	2283/p	
2	Pulin Debnath s/o Rajendra Debnath	Do	2283/p	
3	Dipak Debnath sio Umacharan Debnath	Do	2283/p	
4	Narayan Debnath s/o Umacharan Debnath	Do	3165/p	
5	Anjali Malakar w/o Gopal Malakar	Ambedkarnagar G.P.	3165/p	
6	Swapan chanda s/o Digendra Chanda	Do	3165/p	
7	Tarani Malakar s/o Rajani Malakar	Do	3165/p	
8	Shefali Nandi W/o Mani Nandi	Do	3165/p	
9	Rupak Malakar s/o Tarani Malakar	Do	3165/p	
10	Balaram Malakar s/o Binanda Malakar	Do	3165/p	3.05 Acre
11	Pabitra Debnath s/o Lt. Paresh Debnath	Do	3165/p	5.05 ACIE
12	Industry Para J.B. School, Education Dept.	Kumarghat	3165/p 2286/p	
13	Agriculture Deptt.	Kumarghat	2286/p 2287/p	
14	Pradip Bhowmik s/o Lt. Lalit Bhowmik	Ambedkarnagar G.P.	2284/p	
15	Suman Malakar s/o Anjali Malakar	Do	2284/p	
16	Babul Das s/o Pramila Das	Do	2284/p	
17	Samiran Das s/o Shailen Das	Do	2284/p	
18	Nimai Deb s/o Lt. Nripendra Deb	Do	2284/p	
19	Baban Debnath s/o Lt. Krishna Debnath	Do	2284/p	
20	Sandhya Dhar D/O Pramila Das	Do	2284/p	
21	Balaram Malakar s/o Binanda Malakar	Do	2284/p	
22	Balaram Das s/o Digendra Das	Do	2284/p	
23	Suniti Roy w/o Bimal Roy	Do	2283/p	
24	Nripendra Deb s/o Birendra Ch. Deb	Do	2283/p	
25	Sushi! Roy s/o Shitish Ch. Roy	Do	2295/p	

Appendix 5: Details of the encroached households excluded from the Project scope

Appendix 6:

Appendix 6: Social Impact Assessment at proposed UG 11KV transmission line from substation Kumarghat to Industrial Estate

Name of the project	Infrastructure Development of Industrial Estate in Tripura
Name of the Subproject	Kumarghat IE
Survey/ Transit	
walk	TIDCL official- Mr. R Ghosh (JE); TECL official - Mr.U Barman (Manager); PDMC officials - Mr. A. Goswami (SSE); Mr. S Dutta (Electrical Engineer);
conducted by	Mr. S Mazumdar(Data Procession and Reprographic operator
Date of Survey	18/11/2023

SI	Trench width (TW) and	Chainage	From Sub station to Kumarghat IE		Land acquisition		Types of Impact			
No	Trench depth(TD); ROW	details	Left Side	Right Side	Yes	No	Permanent Temporary		Photographs	Remarks
1	TW- 500mm; TD-1100 mm; ROW- 750mm	0 to 500 meters	Left Side	N/A			No	No		The proposed underground (UG) transmission line from the substation is considered to start at 0 (Zero) chainage during the transit walk. For the laying of the transmission line, an NOC from the PWD is necessary for road crossings within the 0- 100m chainage. Additionally, at a distance of 300 meters along the chainage, the transmission line will require crossing NHIDCL through jack pushing, hence an NOC from the respective department will also be necessary for this aspect

SI	Trench width (TW) and	Chainage	From Sub station to Kumarghat IE		Land acquisition		Types o	f Impact		
No	Trench depth(TD); ROW	details	Left Side	Right Side	Yes	No	Permanent	Temporary	Photographs	Remarks
2	TW- 500mm; TD-1100 mm; ROW- 750mm	500 meters to 1 km	Left Side		No	No	No	No	<image/>	The proposed transmission line will align with the existing 11KV underground (UG) cable laid on the left side of the NHIDCL road, extending from the 500m chainage to the 700m chainage. Beyond the 700m chainage, the UG cable shifts toward the newly constructed bridge over the river, continuing alongside the new NH. However, at approximately 850m chainage, it crosses the entry road of a household (Gopal Das). According to discussions with the individual, no impact is anticipated during the laying of the previous UG cable
3	TW- 500mm; TD-1100 mm; ROW- 750mm	1 km to 1.5 km	Left Side				No	No		The proposed 11KV cable will traverse the existing river using a 4-pole system, moving to the opposite side of the road and then along the left side towards the IE. The proposed crossing over the river will involve a pole-to-pole setup (4 poles). From the river-side

SI	Trench width (TW) and	Chainage	From Sub to Kumar		Lan acquisi		Types o	f Impact		
No	Trench depth(TD); ROW	details	Left Side	Right Side	Yes	No	Permanent	Temporary	Photographs	Remarks
									Timedat 19 tanks Research References Research Ref	pole to the point where the UG cable intersects (approximately at 1.2km chainage), it will need to cross near the boundary of a temporary bamboo fence enclosing a kitchen garden occupied by Tamal Malakar. The cable will continue along the remaining chainage, following the left side of the newly constructed NH
4	TW- 500mm; TD-1100 mm; ROW- 750mm	1.5 km to 2 km	Left Side	Right Side			No	No	<image/>	The proposed UG cable will follow the right side of the newly constructed NH and will intersect with NHIDCL at a distance of 1.5 km (requiring an NOC). At around 1.65 km, a fast-food restaurant and a CRP under PM's "Ajadi ka Amrit Mohotshov" Abhijan are observed within the Right of Way (RoW), There will not impacts on these as cable will be laid through pipe jacking technology

SI	Trench width (TW) and	Chainage	From Sub to Kumar		Lan acquis		Types o	f Impact		
No	Trench depth(TD); ROW	details	Left Side	Right Side	Yes	No	Permanent	Temporary	Photographs	Remarks
5	TW- 500mm; TD-1100 mm; ROW- 750mm	2 km to 2.5 km	Left Side				No	No		The UG cable will trace the path of the existing cable up to the Industrial Gate, running along the left side of the PWD road. Close to the gate, an existing connectivity point has been identified. The UG cable will be laid through the left side of the existing internal road, continuing until its endpoint where it will cross the road towards the right side of the IE transformer

SI No	Dismantling Structure	Photographs
1	Public Toilet	
2	TIDCL Administrative Block	

Appendix 7: Details of the abandoned structures belonging to Department of Agriculture proposed to be demolished

SI No	Dismantling Structure	Photographs
3	Shed	
3	Front building - abutting road (Agriculture marketing corporation)	
4	Department of Agriculture	Attud: 24 17245 Logtad: 92 07854 Eventer: 17 0709 Tre: 19 10 29 11 42

SI No	Dismantling Structure	Photographs
5	Abandon Agriculture office	Adduber 24 177488 Barbader 29 188897 Barbader 29 19 18897 Tree in 54 19 222 12 24
6	Agricultural storage house(used by Ice factory)	Handa 24 1973 Bandara 21 75 San Accuracy 22 77 Min The 16 10 2012 77 741
	Agricultural storage house(used by Ice factory)	Extractor 24 17728 Developed 24 17728 Developed 25 17245 Accump 16.4 m The 16 10 2023 1724

SI No	Dismantling Structure	Photographs
5	Abandon Agriculture Store office	
7	Abandon structure	

Appendix 8: Collected Socio-economic details

Date of consultation: 5 November 2023

SI No.	Photographs	
1		Details of Shopkeeper Name- Sri Prasenjit Roy Father Name- Sri Lakhikanta Roy Village – Amedkar Nagar Age- 26 Family Size-4 nos. Any Ioan – yes, from public finance Monthly Income from Shope- Rs.5000/- to 6000/- Contact No- 9366079347
2		Impact Analysis The shopkeeper is on the edge of the road, and civil works can be carried out without any impact from temporary/permanent resettlement. During the implementation, regular monitoring will be undertaken to check if there are any resettlement impacts.

Appendix 9: Photographs of Site Visit Stakeholders Consultation and Community Consultations





Appendix 10: Attendance sheet of stakeholder consultation

Transcript of attendance sheet:

		Meeti	ing Attendar	nce Sheet	
place	Kumarghat				Date: 07/04/2
Project					-1/-1/2
Purpose	of the Meeting To Tree	ard i	moact a	nd concerns	of the local peo
		once i	inposer o		3)
S.No.	Name of the Participant	Gender	Address	Mobile No.	Signature
1.	Paramita Paul	F	Kumangkat	9089252552	Parcomita Paul.
2.	Mistu Paul	F	12	9089704930	न्याय ग्रहारी
3.	Aabu Paul	F)	9383124893	. 2073- Donat
4.	Rumi Nag	F	17		Rumi Nag
5.	Purnima Barik	F	3	and the second	পুণিস্কা বনিক
6.	Sathi Deb.	F.	>)	7005518434	Sathi Dele
7.	Jayesnee De	F	n	and the start	व्यक्तक). [5]
8.	Heena Sinha	F	Ŋ	Sec. We have a	Hena Sinha
9.	Nandi Das	F	ŋ	9774518421	Nandi Das
16.	Mina Das	F	ν	$= i_{i_1} \left(f_{i_1} \right) \left(f_{i_2} \right) \left(f_{i_2} \right) \left(f_{i_2} \right) \left(f_{i_2} \right) \left(f_{i_1} \right) \left(f_{i_2} \right) \right)$	रिसना माअ
11.	Sheli Baidya	F	ų		Dot marin
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			i	No. 12 States	1
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					and the second second

Date Proje	le- Kumarghat; -07/04/2023 ect: Kumarghat IE				
	ose of the meeting: To				
SI	Name of the	Gender	Address	Mobile No.	Signature
No	Participants				
1	Paramita Paul	F	Kumarghat	9089252552	
2	Mistu Paul	F	Kumarghat	9089704930	
3	Aabu Paul	F	Kumarghat	9383124893	
4	Rumi Nag	F	Kumarghat		
5	Purnima Banik	F	Kumarghat		
6	Sathi Deb	F	Kumarghat	7005518434	
7	Jayasree De	F	Kumarghat		
8	Heena Sinha	F	Kumarghat		
9	Nandi Das	F	Kumarghat	9774518421	
10	Mina Das	F	Kumarghat		
11	Sheli Baidya	F	Kumarghat		

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA Project Design and Management Consultant (PDMC) Stakeholder Consultation (Organised by Tripura Industrial Development Corporation Limited (TIDCL) and Mott MacDonald Pvt.Ltd.) 08 September 2023 Venue – Kumarghat Industrial Estate

		List	of Participants / A	ttendance Sheet for Wo	rkshop	· · · · · · · · · · · · · · · · · · ·
SI. No.	Name	Designation	Department / Organisation	Contact No.	Email ID	Signature
1.	Sabitore Nally-	President	Nari Shakti	6909520522		Sabitare Nals
2.	Sima Rune Dey	Secretary	Nari Shakti	8451989800		Sina kan' per
3.	Astroni Bisalas (Chander)	Joint Secrety	Noni Shakti	9862974948		Astami Biguos
4.	Nirmal Day DE PWD Kgt.	J.E.	PWD	786 220 23 20		Pan
5.	Amit Batta	SDFD	Forest	985612811		Aquín
6.	p. Debnath.	AE-	FIDCL	9402168695		Atta
7.	Aswini Rupini	G.M.	DPC.	7005952775	gmdec unakofi as	Que
8.	Siter Das	E.a.	DIC	9476587966!	do -	Dec.
9,	Andol Kumar Bose	S.M	TSECL	9136157091		A
10.	Debani sh Ray	Monagow	TSECL	9774702169		(A)
//	shi Rit to Rheesten chite on	STATION	TFES	8787553434		Reem
12.	Do	100	D O			

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA Project Design and Management Consultant (PDMC) Stakeholder Consultation (Organised by Tripura Industrial Development Corporation Limited (TIDCL) and Mott MacDonald Pvt.Ltd.) 08 September 2023 Venue – Kumarghat Industrial Estate

SI. No.	Name of Participant	Designation	Name of Unit	Contact No.	Signature
1.	Seebrafa Mishra	Separisia	Bon shi Agorbal	4° 8974246041/ 9862122375	Dup
2.	Bonep Color muny	owner	MS Amap Komer	9436134677	Ar.
3.	Sukanta Om	Coordinator	Tripuna Barnhos Mussion	9862972164	A
4	Somisson Dueg.	Tacrition	C/Z Brondoo	9366139294	
\$.	Pinin Pant	Mornager	c/2 Romber Unit	9787869558	Olar _
6.	Sumanste Kuman	Pravab Sav Mill	de Bando unit	9380971701	Banad
T	Sumit Shart,	Marray PA.	MS- Pranat Daw Mill	9862785046	Kasar"
S.	Rachika Debourts.	monagor	Do	6909804412	atte
7	and BI ST YESTER STANEN			79 436 38884	5 STANTSTUR
10	Syamona Debrah	Ourer	M/S Syaman DAVA		Aser
11	Saikn Boy	nonapon	ell Bainboo	f421921827	89/28-
12	Amit Chakraboxty	Unit Head	Allied Blenders and Distillers Ltd.	9366065769	Set ogtors

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA Project Design and Management Consultant (PDMC)

Stakeholder Consultation (Organised by Tripura Industrial Development Corporation Limited (TIDCL) and Mott MacDonald Pvt.Ltd.) 08 September 2023 Venue – Kumarghat Industrial Estate

		List	of Participants / A	ttendance Sheet for We	orkshop	
SI. No.	Name	Designation	Department / Organisation	Contact No.	Email ID	Signature
13	Dipankar Croswai	councilor Kat M/c		9862246245	goswan't spar of @goul	Haz
14	Boitres Majumder	SDO, DIST	DRZ (bed)	9436478459		- OG
15	Rajesh Debrats	HE, DAS	DHS (PHD)	8794083043	rejestdebrathofficiala gnail.	On
4	Ripan Ghosh	JE	TIDC	7005264013		
17-	Sourrav Majumdar	PDMC	TIDC	9089252552	mystorioussourar @ gonail.cn	AD.
18	Surajit de	1)	ч	9830335137	Swaplide @ mother com	Syrth
19	Surranil Barranjee	ч	-1500	9874732920	Sumaril. baneriju@ mottmar. in	-
20	Sudipta Datta	4	ч	8240203323		Dary
21	Harri Sankar Pressid	u	L	892220008	Havis Safety & Opmedit	cu-
22	Amalendu Deb	E-E	TIDC	9436134370		Palan
23	Sudopta Datta	Industry V power buston				26/9/29
24						

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA Project Design and Management Consultant (PDMC) Stakeholder Consultation (Organised by Tripura Industrial Development Corporation Limited (TIDCL) and Mott MacDonald Pvt.Ltd.)

08 September 2023 Venue - Kumarghat Industrial Estate

SI. No.	Name of Participant	Designation	Name of Unit	Contact No.	Signature
13	Komijit Sinh	See Superisor	ADOL	9612465603	Konight Sich
124	Sandap vin abas	Do	R	9366730218	800000000000000000000000000000000000000
15	Sugrajit Das	wooker	Goreen Park	7005109828	Sila .
18.	Alox Achozier.	Comerce man.		9612260665	Di
5	RUPakAGharsee	cama za Mo	n	6002086324	RUPAK
18	md Saidul Han	anar	Green phin	8629992055	Ki.
19	Md. Saidul Alam	worken	GISZEEM PORK		md. saidulaig
LSO	obabul sos	maganish	Banshi	93666 94 026	Bebul Del
21	JaltekoAci	mamaja	Credel Park	8371874147	JalekonAli
22.	Anny Agarad.	DIRECTOR.	RIDDHI SIDDHI AGRO	9435135040	Q,
23	Sandip Dabratt.	O Comer	Rudra Agabat	87-87707113	L
24	Prizyonthe Roy	Accounts	Gircen Park	9863314108	PRoy

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA Project Design and Management Consultant (PDMC) Stakeholder Consultation (Organised by Tripura Industrial Development Corporation Limited (TIDCL) and Mott MacDonald Pvt.Ltd.) 08 September 2023 Venue – Kumarghat Industrial Estate

SI. No.	Name of Participant	Designation	Name of Unit	Contact No.	Signature
25.	Pardeep Arousa	7000	Heremoni Agot	9810034502	larg
	r 20-	Prop.	Tanbani-	- DO	Rong
26	Subrieti Dars	Wanken	Green Park	8974162896	Sekriete Debnath (Das)
27	1 2001 1003	Warken	Ginen Park	9233533846	2/3/2/10/18/2
28.	Normidon Shill	Worker	Bans: Aqaketti	9233664259.	Normitor Shil
29.	Ashoh Deep	Junior remagn	Chree Janethe Frozen For 20 14/21	883722-4849	Ashoh Day
30.	Bappon 8/10	Superinsin	-alo-	8837338707	Bap n Dob 200
31.	Sounitra Dey	Manages.	Shoel Gouth Prosen Goods Pitint	7005922979	sug
32.	Pappu Gupfer	Mangen	Toni vorni -	9155971782	iles
33.	Samuel Das	Supervicen	Jani vani	8413995151	Sie
34,	Bikrow M Rey	LOVER	BANSE	8730 910738	BIRDY
357.	ALOIR ROY		N-P	3954056168	

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA Project Design and Management Consultant (PDMC) Stakeholder Consultation (Organised by Tripura Industrial Development Corporation Limited (TIDCL) and Mott MacDonald Pvt.Ltd.) 08 September 2023 Venue – Kumarghat Industrial Estate

SI. No.	Name of Participant	Designation	Name of Unit	Contact No.	Signature
36.	Subject Dug	Suparebuijar	Nes	9862249424	Super Dog
37.	Atoy Dos	Superburgan Supervoie	=> S.C.FF	9612118936	P
38.	Ameter Dog	workur	SGEE	- 20-	Amita Das
39,	BSJOY Kr.	T.T. K	SC3FF	- 20 -	Aun
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41.		· •			
42.					
43.					
44.					
45					
46					
47					

Transcript of attendance sheet:

	ie- Kumarghat; -08/09/2023								
Project: Kumarghat IE									
	Purpose of the meeting: To record impact and concerns of the local people								
SI									
No	Participants				-				
1	Sabitri Nath	F	Kumarghat	6909520522					
2	Sima Rani Dey	F	Kumarghat	8451989800					
3	Astami Biswas	F	Kumarghat	9862974948					
4	Nirmal Dey	М	Kumarghat	9862202320					
5	Amit Datta	М	Kumarghat	9856612811					
6	P. Debnath	М	Kumarghat	9402168695					
7	Aswini Rupini	М	Kumarghat	7005952775					
8	Sitesh Das	М	Kumarghat	9436489461					
9	Anoop Kumar Bose	М	Kumarghat	9436457091					
10	Debani ch Roy	F	Kumarghat	9774702169					
11	Shri Ritibhusan Sarma	М	Kumarghat	8787333434					
12	Dipankar Goswami	М	Kumarghat	9862246245					
13	Pabitra Majumder	М	Kumarghat	9436478459					
14	Rajesh Debnath	М	Kumarghat	8794083043					
15	Ripan Ghosh	М	Kumarghat	7005264013					
16	Sourav Majumder	М	Kumarghat	9089252552					

17	Suvajit De	М	Kumarghat	9830335137
18	Suvanil Banarjee	М	Kumarghat	9874732920
19	Sudipta Datta	М	Kumarghat	8240203323
20	Hari Sankar Prasad	М	Kumarghat	8977220008
21	Amalendu Deb	М	Kumarghat	9430134370
22	Subrta Mishra	М	Kumarghat	8974246041
23	Anup Choudhury	М	Kumarghat	9436134677
24	Sukanta Das	М	Kumarghat	9862972164
25	Samiran Das	М	Kumarghat	9366134244
26	Pintu Paul	М	Kumarghat	9787869558
27	Sumanta Kumar	М	Kumarghat	9380971701
28	Sumit Dhar	М	Kumarghat	9862785046
29	Radhakanta Debanath	М	Kumarghat	6909604412
30	Jagadish Das	М	Kumarghat	9863698876
31	Shymal Debanath	М	Kumarghat	9436134530
32	Saiten Roy	М	Kumarghat	7421921827
33	Amit Chakravorty	М	Kumarghat	9366065769
34	Karanajit Sinha	М	Kumarghat	9612465603
35	Sandip Kr Das	М	Kumarghat	9366730218
36	Surajit Das	М	Kumarghat	7005109828
37	Alok Acharya	М	Kumarghat	9612260665
38	Rupak Achrya	М	Kumarghat	6009086324
39	Md. Saidul Husain	М	Kumarghat	8629992055
40	Md. Saidul Alam	М	Kumarghat	6297308202
41	Babul Das	М	Kumarghat	9366694026
42	Julfiqur Ali	М	Kumarghat	8371874148
43	Anij Agarwal	М	Kumarghat	9435135040
44	Sandip Debnath	М	Kumarghat	8787707113
45	Priyanka Roy	F	Kumarghat	9863314108
46	Pradeep Arora	М	Kumarghat	9810034502
47	Sukriti Das	F	Kumarghat	8974162896
48	Anita Das	F	Kumarghat	9233533845
49	Namita Shil	F	Kumarghat	9233664259
50	Ashok Das	М	Kumarghat	8837224849
51	Bapan Debanath	М	Kumarghat	8837338707
52	Soumitra Dey	М	Kumarghat	7005922979
53	Pappu Gupta	M	Kumarghat	9155971782
54	Samrat Das	M	Kumarghat	8413975151
55	Bikram Roy	M	Kumarghat	8730910738
56	Alok Roy	M	Kumarghat	9954056168
57	Subir Das	M	Kumarghat	9862249427
58	Ajay Das	M	Kumarghat	9612118936
59	Amitra Das	M	Kumarghat	
60	Biajay Kumar	M	Kumarghat	7040550750
61	Bijay Sarkar	М	Kumarghat	7619552759

Meeting Attendance Sheet

Date: 1870 2023

Place Kymory Bol-Project : Purpose of the Meeting

S.No.	Name of the Participant	Gender	Address	Mobile No.	Signature
1.	Hanipada Deb	M	Kumarghet	9774127801	217.75 660.
2.	Nitai De	M	1.7	8474208441	Frans 65.
3.	Blaskan Dhan	M	LŞ	7005894992	Bhaskan Dog
dr.	Bijon Pal	M	4	7004292307	BiJoh Pal
5.	Aman Pal	-M	4	9436489280	
6.	Sikha Das	F	u,		Bran Gisi
	and the providence	- 1			
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				and the second	
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Transcript of attendance sheet:

	Venue- Kumarghat; Date-18/10/2023							
Proje	ect: Kumarghat IE							
Purp	ose of the meeting: To	record im	pact and conce	erns of the local	people			
SI	Name of the	Gender	Address	Mobile No.	Signature			
No	Participants				_			
1	Haripada Deb	М	Kumarghat	9774127801				
2	Nitai De	М	Kumarghat	8794208441				
3	Bhaskar Dhar	М	Kumarghat	7005894992				
4	Bijan Pal	М	Kumarghat	7004292307				
5	Amar Pal	М	Kumarghat	9436489280				
6	Sikha Das	F	Kumarghat					

Transcript of attendance sheet:

Venue- Kumarghat; Date-18/11/2023 Project: Kumarghat IE Purpose of the meeting: To record impact and concerns of the local people

SI No	Name of the Participants	Gender	Address	Mobile No.	Signature
1	Rabindra Das	М	Kumarghat	9436446102	
2	Samrat Bhatt	М	Kumarghat	9436177992	
3	Rahul Shil	М	Kumarghat	8131321427	
4	Arindam Pal	М	Kumarghat	9774214021	
5	Shanta Shil	F	Kumarghat	7308421100	
6	Puja Datta	F	Kumarghat		
7	Ashim Nath	М	Kumarghat		
8	Palyab Dab	М	Kumarghat		

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Meeting Attendance Sheet

Date 18/11/2023

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Project Purpose of the Meeting

Kumanghat

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Appendix 11:Draft Grievance Registration Format

(Will be translated into local language)

The _____Project welcomes complaints, suggestions, queries and comments regarding project implementation.

Aggravated persons may provide grievance with their name and contact information to enable us to get in touch for clarification and feedback.

In case, someone chooses not to include personal details and wants that the information provided to remain confidential, please indicate by writing/typing *(CONFIDENTIAL)* above Grievance Format. Thank you.

Date Place of registration								
Contact Informa	tion/Personal Det	ails						
Name			Gender	* Male *Female	Age			
Home Address								
Place								
Phone no.								
E-mail	E-mail							
	estion/Comment/	Question Please	provide the de	etails (who, v	vhat, wh	nere and		
how) of your grie								
	chment/note/letter							
How do you war	nt us to reach you	for feedback or	update on yo	ur commen	it/grieva	ance?		
FOR OFFICIAL US	SE ONLY							
Registered by: (Name of Official re	gistering grievan	ce)					
Mode of commu	nication:							
Note/Letter								
E-mail								
Verbal/Telephoni	C							
	ames/Positions of	Official(s) review	ng grievance)					
Action Taken:								
Whether Action	Taken Disclosed:		Yes					
			No					
Means of Disclo	sure:							