

Resettlement Due Diligence Report

PUBLIC

Document Stage: Draft for Consultation
Project Number: 58021-001
January 2025

India: Tripura Industrial Infrastructure Development
Project (Kumarghat Industrial Estate)

Prepared by Tripura Industrial Development Corporation Limited (TIDCL), Government of Tripura, for the Asian Development Bank.

CURRENCY EQUIVALENTS

(As of 20 January 2025)

Currency unit	=	Indian rupee (₹)
₹1.00	=	\$ 0.01154
\$1.00	=	₹86.5895

ABBREVIATIONS

ADB	–	Asian Development Bank
DOIC	–	Department of Industries and Commerce
ECS	–	Electronic Clearing Service
GOI	–	Government of India
GOT	–	Government of Tripura
GRC	–	Grievance Redress Committee
IAY	–	Indira Awaas Yojana
RFCTLARRA	–	Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act
NGO	–	Nongovernment Organization
PDMC	–	Project Design and Management Consultants
PIU	–	Project implementation Unit
PMU	–	Project Management Unit
PRF	–	Project Readiness Financing
ROW	–	Right of Way
SIA	–	Social Impact Assessment
SPS	–	Safeguard Policy Statement
TIDCL	–	Tripura Industrial Development Corporation Limited
TIIDP	–	Tripura Industrial Infrastructure Development Project

WEIGHTS AND MEASURES

km	–	kilometre
kV	–	kilovolt
m ²	–	square meter
kW	–	kilowatt

NOTE

In this report, "\$" refers to United States dollars.

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I. INTRODUCTION

A. Project Background

1. Tripura is a landlocked state in northeast India that shares its domestic border with Assam and Mizoram within India and acts as one of the gateways for Bangladesh, sharing an 856-kilometer border, offering good potential for international trade. It is rich in natural resources such as natural gas, rubber, bamboo, tea, and medicinal plants. Despite being resource-rich, Tripura has limited capacity for value addition and resource mobilization to address industrial backwardness. Better connectivity and ongoing cross-border infrastructure projects will alleviate geographical isolation. Still, there is a need to improve the size of the manufacturing sector, increase employment, reduce dependence on agriculture, and create opportunities to develop cross-border synergies.

2. The Government of Tripura (GOT) received a loan through Project Readiness Financing (PRF) to develop a project for integrated, inclusive, climate-resilient, and sustainable infrastructure at the industrial estates. The Tripura Industrial Infrastructure Development Project (TIIDP) will support Tripura's industrial infrastructure development. Industrial estates are critical drivers of industrialization.¹ The state government has prioritized the development of nine industrial estates with ADB's support. The project will support the construction of climate-resilient and gender-inclusive industrial infrastructure and upgrade Tripura's industrial estates, thereby helping to improve the critical industrial infrastructure for industrialization, economic growth, and job creation². Policy reforms carried out by the government of Tripura, supported by ADB's technical assistance grant and project readiness financing (PRF) loan, will support an enabling policy environment to attract private sector investment to Tripura's industrial estates. The project is aligned with the following impact: boost the manufacturing sector's competitiveness, create new and better job opportunities for women, and foster regional cooperation. This will be achieved through the following outcome: improved industrial infrastructure and business environment. The project will achieve this outcome by supporting the following outputs.

3. **Output 1: Institutional structures and mechanisms for industrial development strengthened, and the business environment enhanced.** This output includes the establishment of a project management unit (PMU) and four project implementation units (PIUs) within TIDCL and a dedicated environment, social, and gender (ESG) cell to address ESG-related issues observed during the implementation of infrastructure development within the nine industrial estates under the project. It also includes training programs in gender-responsive industrial estate management, climate change, and safeguards. Output 1 also includes engaging Project Management and Supervision Consultants (PMSC) and individual experts to support TIDCL, strengthen institutional structures and mechanisms, and improve the business environment.

4. **Output 2: Climate-resilient infrastructure and gender-responsive and inclusive industrial environment built.** This output includes the development of (i) 34.46 km of climate-resilient road infrastructure and adjoining utility trenches built in nine industrial estates; (ii) about 66.55 km of stormwater drainage, four minor bridges, 142 box culverts built in nine industrial estates, and 70 rainwater harvesting systems, with 10 retention ponds built at seven industrial estates; and (iii) 13.30 MLD water supply system backed with 35.71 km of water supply distribution pipeline at six industrial estates. It also includes the construction of 1.95 km of geo-cell earth retaining wall for protection and erosion control.

¹ United Nations Industrial Development Organization (UNIDO). 2019. *International Guidelines for Industrial Parks*.

² UNIDO. 2019. *International Guidelines for Industrial Parks*.

The project also includes the development of gender-responsive infrastructure at the industrial estates, including dedicated space for day care centers at all nine industrial estates, with at least three centers operational, and gender desks at six industrial estates to address the concerns of women workers. The Bodhjunnagar industrial estate will be promoted as a gender-responsive estate to serve as a model for other industrial estates. This also includes earmarking at least 300 square meters of land in all industrial estates reserved exclusively for women-led enterprises. This output also includes at least five new women-led enterprises to receive incentives under the Tripura industrial investment promotion incentive scheme, promoting women ITI at Agartala as a state hub for skill training of women in emerging and non-traditional sectors and "SHE Skills" program and develop and adopt a five-year road map for implementation of the Tripura State Policy for Empowerment of Women, 2022, aimed at increasing employment of women in state's industrial estates at TIDCL.

5. **Output 3: Industrial estates developed and upgraded.** This output is the major component of the project and includes activities to upgrade the nine industrial estates. To ensure adequate energy supply at the industrial estates, power distribution networks will be upgraded at all nine industrial estates, while 1000 streetlights and 37 high mast lights will be installed, and solar power facilities will be established in nine industrial estates. This output includes repairing and restoring CETP at one industrial estate with two clear water retention ponds and building common multi-facility buildings at five industrial estates. At least 12 additional industrial pre-engineered sheds will be built at three industrial estates, and a parking area of 5 acres spread over six industrial estates will be developed. The transport systems of industrial estates will be improved by introducing four compressed natural gas buses, 18 electric vehicles, and nine electric vehicle charging stations. To improve safety and security at the industrial estates, (i) one fire station will be upgraded; (ii) seven weigh bridges will be built; (iii) 11 km of boundary walls will be built at eight industrial estates, and another 5.2 km of the existing wall will be upgraded; (iv) 14 watchtowers will be built; (v) 460 cameras with junction board as security and surveillance systems will be installed; and (vi) one integrated command and control center will be built to monitor four industrial estates in West Tripura. At least six industrial estates will have enabled accessible sanitation with ramps and grab rails in all toilets and separate female toilets with menstrual hygiene facilities. All infrastructure will be inclusively managed, with women trained and provided employment opportunities in facility management services to the extent possible.

B. Scope and Objectives of the Due Diligence Report

6. This draft resettlement due diligence report (DDR) is prepared for the proposed construction of the Kumarghat Industrial Estate. The main objective of the due diligence exercise is to assess and confirm that the project locations are free from encumbrances and do not cause any involuntary resettlement impacts such as land acquisition, temporary or permanent physical and economic displacement, any adverse impact on common property resources, or any other impacts. This document describes the findings and provides copies of relevant documents, minutes of meetings, and photographs.

7. The assessment is based on the preliminary design, review of documents, stakeholder consultations, and field visits carried out by the social safeguards team of project design and management consultant (PDMC) along with social safeguards staff, engineers, and discussions/meetings with the concerned government authorities. However, a reassessment will be conducted before implementation, and safeguard documents will be updated or revised, subject to changes in resettlement impacts or project components before the start of civil work.

II. PROJECT AREA AND DESCRIPTION OF PROPOSED INTERVENTIONS

8. Kumarghat Industrial Estate is a Brownfield Industrial Estate (Latitude 24°10'39.39"N and Longitude 92° 2'24.28" E) located in Unakoti District and is connected through National Highway-208A. This is the only industrial area in the Unakoti district. The distance from National Highway 208A is 0.60 km, and from Kumarghat Railway Station is 2.5 km. The Manughat land customs station is approximately 30 km away and could provide essential connectivity to external markets. The site's physical features have changed in recent years, with a lot of cutting done by the established batching plant, which has been closed now. The Google Earth image and aerial/drone image of the Kumarghat Industrial Estate is provided in **Figure 1 and 2**.

Figure 1: Kumarghat Industrial Estate



Source: DPR and Master Plan of Kumarghat, June 2024

Figure 2: Drone image of Kumarghat Industrial Estate



Source: Detailed Project Report and Master Plan of Kumarghat Industrial Estate, June 2024

9. The site features a range of elevations, with some areas having gentle slopes while others steeper. The site's rolling terrain presents opportunities and challenges for industrial development. The site's elevations vary between 50 and 70 meters, which may require significant earthworks to create level areas suitable for industrial activities. The perennial river "Dev" flows approximately 1.5 km towards the south of the site; however, the outflow of the site does not extend in that direction. An overview of the proposed industrial estate in Kumarghat is provided in **Table 1**, the proposed land use distribution is in Table 2, and the land use map is in **Figure 3**.

Table 1: Overview of Kumarghat Industrial Estate

Description	Details
Year of Establishment	1988
Location	Kumarghat Unakoti District Latitude 24°10'39.39"N and Longitude 92° 2'24.28"E
Total Area of IE	45.66 acres (36.05 acres proposed for development)
Ownership	Owned by the Department of Industry and Commerce and managed by Tripura Industrial Development Corporation Limited (TIDCL)
Topography	The rolling terrain has a gradual slope towards the southwest and a depression in the northwest area due to excavation.
Connectivity	0.6 km from NH 208 A, 2.5 km from Kumarghat Railway Station, 135 km from Agartala Integrated Check Post (ICP)
Major Industries	Bamboo and food procession Industries
Area under Industrial Unit	13.32 acres
Total number of Industries Plots/sheds	04 Industrial Plots (6.26 acres) and 26 Industrial sheds
Area available for future development (vacant land)	17.70 acres

Source: Detailed Project Report and Master Plan of Kumarghat Industrial Estate, June 2024

Table 2: Proposed plot distribution as per detailed project report

S. No.	Land Use *	Proposed Area	In %	Net Area	In %
1	Industrial Area Plotted development and Industrial Sheds	11.92	49.58%	21.29	59.06%

2	Transportation Roads, Junctions, parking, etc.	4.5	18.72%	6.25	17.34%
3	Residential Working Housing	1.33	5.53%	1.33	3.69%
4	Facilities Public and Semi-Public: CFC, Warehouse, weight bridge, etc. Utilities, pumping stations, Underground reservoirs, CESTP, and other utilities	4.22	17.55%	5.11	14.17%
5	Commercial Shops and Business	0.35	1.46%	0.35	0.97%
6	Open Space Parks, water bodies, and open spaces around it, steep slopes, and low-lying lands.	1.72	7.16%	1.72	4.77%
7	Vacant Area				
	Total	24.04	100%	36.05	100%
*All areas are mentioned in acres					

Source: Detailed Project Report and Master Plan of Kumarghat Industrial Estate, June 2024

Figure 3: Proposed land use map of Kumarghat Industrial Estate

LEGEND:-

Roads	Rd
Existing Industries	E
Proposed Industry	P
Common Facilities	F
Utilities	U
Residential	R
Commercial	C
Open/Green Spaces	G
Retention Pond	Po
IE Boundary	



Information
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10. Kumarghat Industrial Estate primarily consists of bamboo-based industries, as indicated by the fact that out of the 16 units present, 12 of them are specifically related to bamboo-based industries. Additionally, three units are dedicated to food processing, sunshine, and emerging sectors for the Unakoti District and the state. Out of 36.05 acres, 17.70 acres are available for future development. Proposed project components for infrastructure development are provided in Error! Reference source not found., and plot distribution is provided in **Figure 4**.

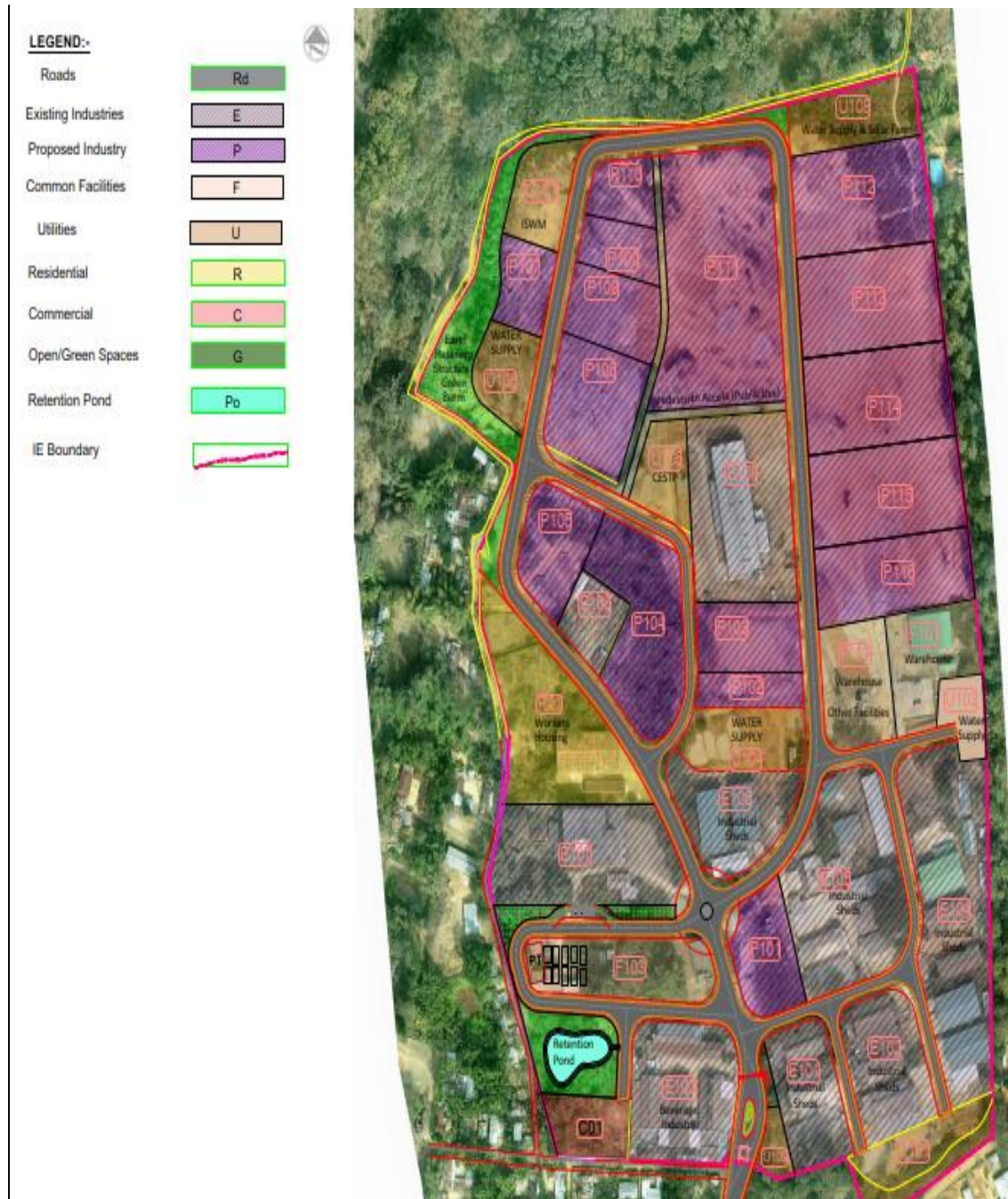
Table 3: Details of project components under Kumarghat Industrial Estate

S. No.	Project Component	Details Sub-Components
1	Internal road infrastructure	<ul style="list-style-type: none"> • As per road inventory and condition reconnaissance studies, the road type in Kumarghat is of flexible pavement type, with most of the roads in fair condition, and some of them are in poor condition also. The road network in the industrial estate currently has a carriageway width varying from 3.5 to 5.5m. Traffic studies are being conducted to forecast the design traffic for 20/30 years. A proposal for reconstruction/ new construction of road (rigid type) shall be made wherever the existing pavement condition is bad. • A total of 2.17 km of the road is proposed, accounting for 1.04 km of road carriageway, considered 3.5 meters, and the remaining 1.13 km of road length, considered a 5.5-meter carriageway.
2	Power supply within Industrial Estate	<ul style="list-style-type: none"> • Construction of new 11 kV bay at 33 / 11 kV Kumarghat sub-station • The layout of 11 kV, 185 sqm XLPE cable, is underground from Kumarghat sub-station up to the Kumarghat Industrial Estate. • Dismantling of existing 11kV composite line with LT feeder for 12 spans inside the industrial estate • The new 11 kV 120 sqm XLPE cable, underground inside Kumarghat IE, will be laid for the entire road route length of 2.5 km. Laying shall be in a multi-utility cement concrete duct with cables laid on MS perforated trays. • Installation of Energy Efficient BIS II Distribution Transformers of different capacities at appropriate locations • Dismantling of existing LT feeder, 3 phase 5 wire for 18 spans, inside IE • Laying of LT XLPE cables of size 3-1/2 core 300 sqm, 185 sqm and 70 sqm • LED 80 / 100-Watt Street Lights along with new 11 m MS tubular poles for the entire road route length of Kumarghat IE • Dismantling of existing street light poles, inside IE

S. No.	Project Component	Details Sub-Components
		<ul style="list-style-type: none"> • High Masts • Installation of 10 kW Ground Mounted Solar Plan • Under the PM-Gati Shakti mission scheme, UG cable has already been laid from Kumarghat 11/33 K sub-station to ensure a steady supply of power.
3	Industrial Water Supply	<ul style="list-style-type: none"> • The treated water will be pumped from the Clearwater reservoir to the Zonal Overhead tank through Centrifugal pumps of 5/4 HP capacity and conveyed through 150 mm DI K9 pipe material. Five pump houses with pump and mechanical machinery are proposed within this component. • One number OHT of 200 KL capacity is proposed to supply the treated water based on the Mass balancing technique while maintaining the initial dead storage of 5,000 Liters. The water will be conveyed to Industries through distribution network pipelines of HDPE (< 300 mm) and DI K7 (>300 mm) material. A total of 2.46 km of raw and clear water pipeline is proposed, followed by 2.11 km of distribution network. The total service water connection is considered 40 numbers.
4	Storm Water Drainage	<ul style="list-style-type: none"> • Construction of a rectangular drain of RCC type with provision of slab cover is proposed. 3.745 km of stormwater drainage with 15 box culverts is proposed for this component.
5	Industrial Safety and Security	<ul style="list-style-type: none"> • A 1.517 km boundary wall is proposed to upgrade the existing wall and new construction. Out of the total length, 0.83 km is proposed for upgrading the existing boundary, and the remaining 0.68 km is proposed for new construction. This component also proposes one entry gate, one security cabin, and four watch towers. • All the fire safety components proposed will be within the boundary of Kumarghat Industrial Estate to maintain fire safety and security of life and property. Fire safety is one of the most crucial features. <ul style="list-style-type: none"> ○ Extinguishers and Fire Alarm System: ○ Signages and Safety Warning Equipment ○ CCTV surveillance and Control Room:
6	Common Facilities Centre's Building	<ul style="list-style-type: none"> • A common facilities center, common public toilet, and a Weigh Bridge
7	Land Development & Landscaping.	<ul style="list-style-type: none"> • Site Grading, • Surface Dressing • Roadside Pathway Greenery Development. • Formal area Landscape • One Retention Pond Development.
8.	Plotted Development – Industrial Sheds and Commercial Space	<ul style="list-style-type: none"> • 21.29 acres (including both existing and proposed), accounting for about 59.06% of the estate, is proposed to be developed as industrial plots

Source: Detailed Project Report and Master Plan of Kumarghat Industrial Estate, June 2024

Figure 4: Proposed plot distribution showing in map



III. LAND AVAILABILITY AND RESETTLEMENT IMPACTS

11. Kumarghat Industrial Estate is a brownfield site spread over 45.66 acres, of which 36.05 acres have been considered for industrial infrastructure development while the remaining 9.61 (approx.) acres have been excluded from the project scope to avoid the resettlement impacts on the non-titled households. Based on the site reconnaissance survey findings, only 36.05 acres are encumbrance-free and currently under the possession of TIDCL and within the actual existing physical boundary. The cadastral map is provided in Error! Reference source not found.. The demarcation report prepared by SDM, Kumarghat, District, Unakoti and represents the land ownership, possession handed over, and chronology of land availability at Kumarghat is appended in

14. , Khaitan details and government clarification of land ownership are appended in and Error! Reference source not found.. The details of land availability at Kumarghat Industrial Estate are provided in **Table 4**.

Table 4: Existing land area availability

S. No.	Particulars	Area in acres
A.	Land Ownership as per Demarcation report	45.66
	Land encroachment as per revenue record	3.05
B	Physical possession as per existing boundary	36.05
	Developable area proposed	36.05

Source: Detailed Project Report and Master Plan of Kumarghat Industrial Estate, June 2024

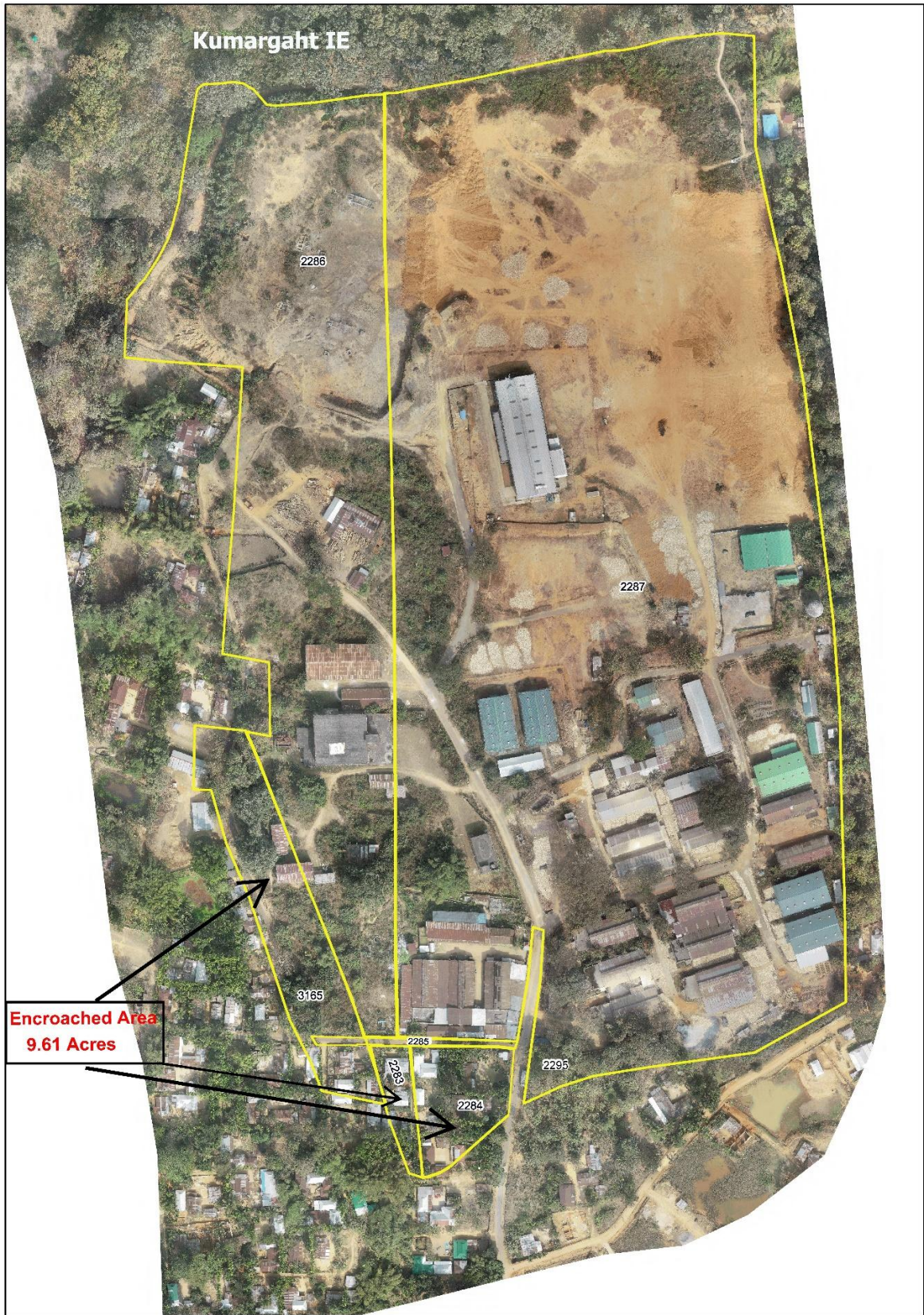
15. Due diligence was conducted during the preparation of the detailed design and master plan, and the land measuring 9.61 acres was identified as being encroached by 25 households. These households would require to be relocated by providing alternate land or compensation. However, to avoid the permanent resettlement impacts, it was decided to drop this section of land from the project scope since it was on the periphery of the industrial estate and would not impact the project. In case the DOIC plans to develop the site during the implementation of the project, the resettlement plan will be prepared and agreed with the ADB. No work will be started prior to approval of resettlement plan and payment of compensation and relocation of these households. The detailed list of encroached households is provided in **Appendix 5**. The map depicting the location of the affected persons is provided in **Figure 5**. The land details and possession status are provided in **Table 5**. As depicted in Table 5, only 3.05 acres of land is shown as encroached as per revenue records, and 42.61 is under TIDCL, however on ground land measuring 36.05 acres is available within the Kumarghat Industrial Estate boundary and the same is proposed for development under this project.

Table 5: Land details along with the plot number and possession status

Name of landowner	Name of mouja	Khatian	R.S.plot No	Class of land	Area in acre	Remarks
1	2	3	4	5	6	7
Department of Industries and Commerce Government of Tripura	Kumarghat	5	2212/3165	Tilla	1.96	Encroached
			2283	Tilla	0.33	
			2284	Tilla	0.60	
			2285	Path (Road)	0.16	
			2286	Tilla	11.18	In possession of TIDCL
			2287	Tilla	31.23	
			2295	Tilla	0.20	
						Total

Source: Detailed Project Report and Master Plan of Kumarghat Industrial Estate, June 2024

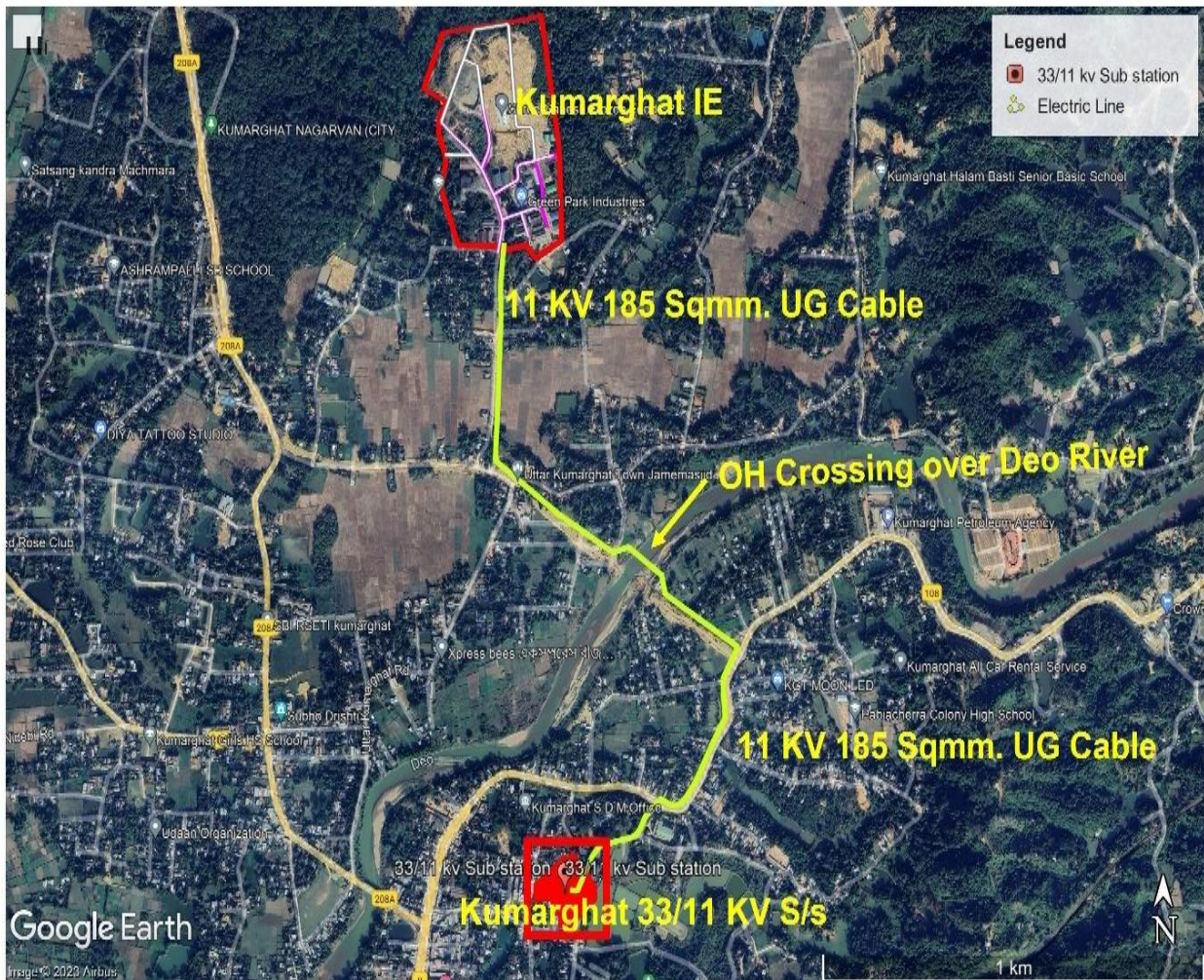
Figure 5: Cadastral map superimposed on drone image showing the encroached area in Kumarghat Industrial Estate



Source: Detailed Project Report and Master Plan of Kumarghat Industrial Estate, June 2024

16. Kumarghat Industrial Estate will have a power supply from a 33/11 kV substation at Kumarghat, which is 2.5 km away. An underground electricity cable through the jack-pushing method is proposed to be laid from the substation to the industrial estate within the available right of way. A transect walk along the proposed alignment of the underground electricity cable has been conducted. Based on the transect walk along the alignment, it is confirmed that the alignment is free from encumbrances and does not cause any involuntary (temporary and permanent) resettlement impacts. At around 1.65 km, a fast-food restaurant and a CRP under PM's "Ajadi ka Amrit Mohotshov" Abhijan are observed within the Right of Way (RoW). There will not be any involuntary resettlement impacts as the cable will be laid through pipe jacking technology. The TIDCL will obtain permission to lay the power transmission line, which will be taken from the Public Works Department appended in the updated DDR/ social safeguards monitoring report. The chainage-wise assessment along the proposed corridor for laying the underground power transmission cable is presented in **Appendix 6**, and a map showing the alignment is provided in **Figure 6**.

Figure 6: 11 kV underground power transmission line from Kumarghat Substation to Kumarghat Industrial Estate.

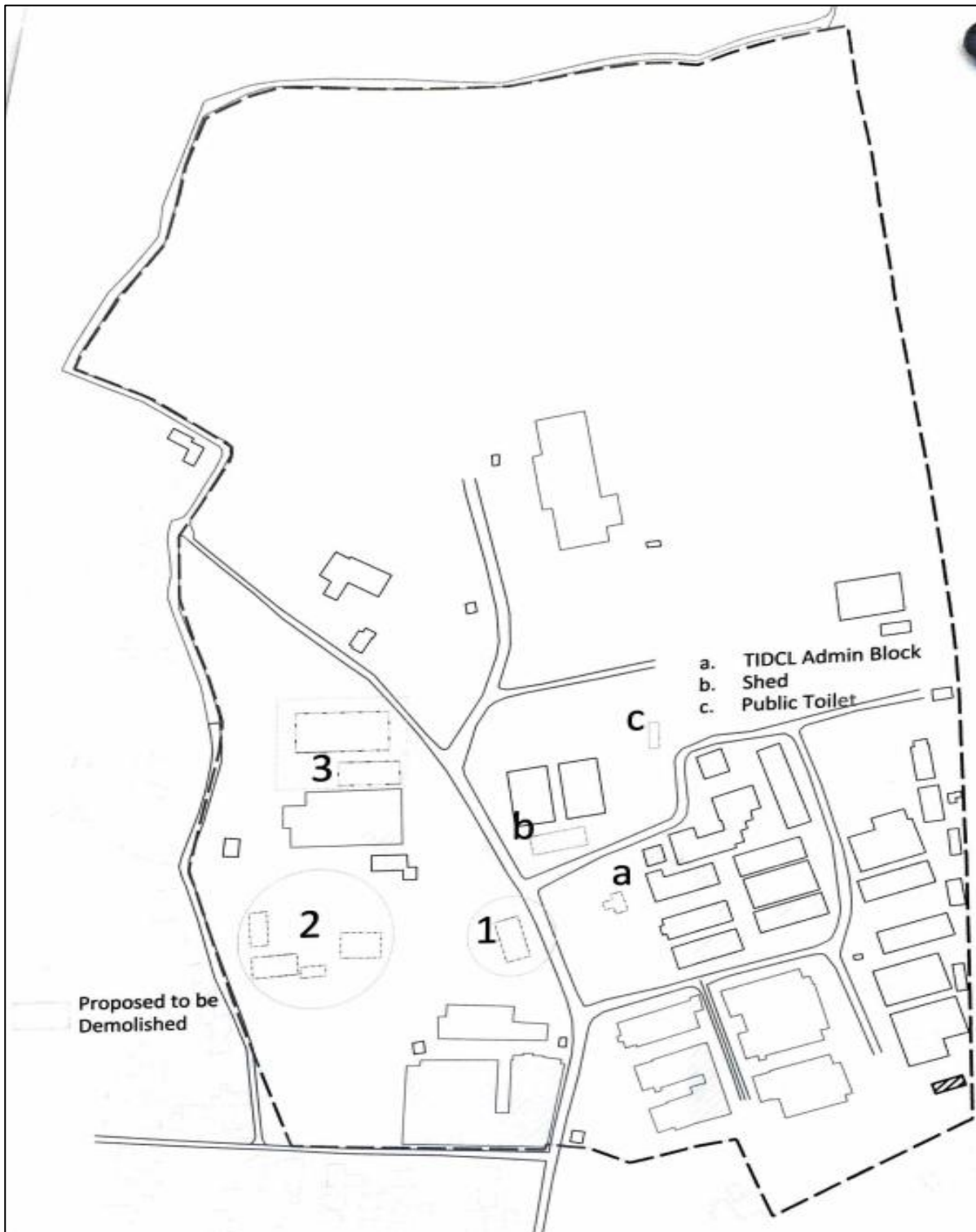


Source: Detailed Project Report and Master Plan of Kumarghat Industrial Estate, June 2024

17. In addition, the project will require the demolishing of seven abandoned structures belonging to the Department of Agriculture (DOA), Government of Tripura. The Department of Industries and Commerce (DOIC) will obtain the no-objection certificate from the DOA before the demolition of these structures. The details of the structures and photographs are provided

in **Appendix 7**. The reflecting location of the abandoned structures belonging to DOA is provided in **Figure 7**.

Figure 7: Location of the abandoned structures belonging to the Department of Agriculture.



Source: Detailed Project Report and Master Plan of Kumarghat Industrial Estate, June 2024

18. During the due diligence, one person was found running a shop on the edge of the road within the boundary of the Industrial Estate (**Figure 8**). Minor technical design adjustments were undertaken to avoid permanent livelihood during the design of the project. During the implementation, regular monitoring will be conducted, to ensure that the affected

person continues to carry out his business activities. The socio-economic details of the shopkeeper are provided in **Appendix 8: Collected Socio Economic Details of the Shopkeeper**

Figure 8: Location of the Shopkeeper carrying business within the premises of Kumarghat Industrial Estate



Source: Field visits and consultations at Kumarghat Industrial Estate, June 2024

19. It is confirmed that no land acquisition or involuntary resettlement (physical or economical, permanent or temporary) impacts are anticipated on titled or non-titled households. In case, during the implementation, there is any impact (temporary or permanent) on the shopkeepers, the resettlement plan will be prepared and agreed with the ADB. No work will be started prior to approval of the resettlement plan, payment of compensation and relocation of household. The component-wise involuntary resettlement impacts are presented in **Table 6**.

Table 6: Project Components and their Land Acquisition and Resettlement Impacts

SI No	Main Components and Subcomponents	Major Activities	Permanent Impact on Land Acquisition and Resettlement	Temporary Impact
1.1	Industrial Roads (New Construction reconstruction existing roads)	<ul style="list-style-type: none"> ➤ Setting up base camps ➤ Crushing, mixing, and use of DG sets ➤ Displacement of electric poles and ducts 	No	No

SI No	Main Components and Subcomponents	Major Activities	Permanent Impact on Land Acquisition and Resettlement	Temporary Impact
		<ul style="list-style-type: none"> ➤ Installation of safety signages during construction ➤ Excavation of land and ➤ Cutting and filling land for new roads 		
2.1	Water Supply	<ul style="list-style-type: none"> ➤ Construction of civil units for tanks, IRP, pumphouse, pumping station, and pipelines. ➤ Excavation of land, cutting, and filling ➤ Laying of pipelines ➤ Installation of IRP, pumps, electrical cables, and wiring ➤ Commission of the water supply and network 	No	No
2.2	Stormwater drainage	<ul style="list-style-type: none"> ➤ Construction of 3.745 km stormwater drainage ➤ Excavation of land, cutting, and filling 	No	No
2.3	Power Supply Systems	<ul style="list-style-type: none"> ➤ Upgradation of existing substation ➤ Decommissioning of damaged cables, substation, and electric poles ➤ Laying of 11kV UG power lines from the substation to an industrial estate ➤ Erection of electric poles, transmission line, and tower ➤ Power electrification and evacuation ➤ Material ➤ Material loading and unloading. ➤ Movement of heavy vehicles and logistics for the transfer of materials 	No	No
3.1	Common Facilities and Social Infrastructure	<ul style="list-style-type: none"> ➤ Office Hall ➤ Conference Halls ➤ Reception lobby and waiting area. ➤ OHC/Dispensary etc ➤ Weighbridge 	No	No
3.3.1	Safety and Security facilities	<ul style="list-style-type: none"> • Boundary wall • Fire and Safety • CCTV surveillance • Signages and Safety warning system 	No	No
3.3.3	Land Development & Landscaping	Site grading, surface dressing, roadside pathway greenery development, formal	No	No

SI No	Main Components and Subcomponents	Major Activities	Permanent Impact on Land Acquisition and Resettlement	Temporary Impact
		landscape, and development of a retention pond.		

Source: Detailed Project Report and Master Plan of Kumarghat Industrial Estate, June 2024

20. Before implementation, the involuntary resettlement impacts will be reassessed, and based on the final impacts, the safeguard documents will be updated. The final document will be disclosed on the implementing agency and ADB websites. Civil works will not start before the final document (DDR or Resettlement Plan) is prepared, and no objection from ADB is obtained. The implementing agency will hand over the encumbrance-free land/site to the contractor.

IV. PUBLIC CONSULTATION AND INFORMATION DISCLOSURE

21. The DDR is based on an assessment of available records, site visits, and public consultations. The site visits and discussions/meetings were conducted to assess the impacts of land acquisition and resettlement. The project team conducted public consultations to disseminate information about the proposed interventions and record the concerns of the community. The DDR is based on an assessment of available records, site visits, and public consultations. The site visits and discussions/meetings were conducted to assess the impact of land acquisition and resettlement due to project implementation. The project team conducted public consultations to disseminate information about the proposed interventions and recorded the concerns of the community.

22. Consultations with the stakeholders and public were conducted during the finalization of the proposed development area. The consultations were attended by 88 participants, which included 64 males (74.42%) and 22 females (25.58%). During consultations, all relevant aspects of project design, details of land required, and impact on property have been discussed with the stakeholders. Consultations have also been conducted with the project management unit (PMU) staff and design consultant team to minimize socio-economic impacts. During public consultations, the stakeholders were informed that no temporary/permanent impacts would be on them. The details of the participants present during the consultations held are provided in Error! Reference source not found.. The photographs and attendance sheets of the public consultations are appended in **Appendix 5: Details of the Encroached Households Excluded from the Project Scope**

S. No.	Name of the Occupier	Address	Plot No	Area Encroached
1	Ratan Roy s/o Ranesh Roy	Ambedkarnagar G.P.	2283/p	
2	Pulin Debnath s/o Rajendra Debnath	Do	2283/p	
3	Dipak Debnath sio Umacharan Debnath	Do	2283/p	
4	Narayan Debnath s/o Umacharan Debnath	Do	3165/p	
5	Anjali Malakar w/o Gopal Malakar	Ambedkarnagar G.P.	3165/p	
6	Swapan chanda s/o Digendra Chanda	Do	3165/p	
7	Tarani Malakar s/o Rajani Malakar	Do	3165/p	
8	Shefali Nandi W/o Mani Nandi	Do	3165/p	
9	Rupak Malakar	Do	3165/p	

S. No.	Name of the Occupier	Address	Plot No	Area Encroached
	s/o Tarani Malakar			3.05 Acre
10	Balaram Malakar s/o Binanda Malakar	Do	3165/p	
11	Pabitra Debnath s/o Lt. Paresh Debnath	Do	3165/p	
12	Industry Para J.B. School, Education Dept.	Kumarghat	3165/p 2286/p	
13	Agriculture Deptt.	Kumarghat	2286/p 2287/p	
14	Pradip Bhowmik s/o Lt. Lalit Bhowmik	Ambedkarnagar G.P.	2284/p	
15	Suman Malakar s/o Anjali Malakar	Do	2284/p	
16	Babul Das s/o Pramila Das	Do	2284/p	
17	Samiran Das s/o Shailen Das	Do	2284/p	
18	Nimai Deb s/o Lt. Nripendra Deb	Do	2284/p	
19	Baban Debnath s/o Lt. Krishna Debnath	Do	2284/p	
20	Sandhya Dhar D/O Pramila Das	Do	2284/p	
21	Balaram Malakar s/o Binanda Malakar	Do	2284/p	
22	Balaram Das s/o Digendra Das	Do	2284/p	
23	Suniti Roy w/o Bimal Roy	Do	2283/p	
24	Nripendra Deb s/o Birendra Ch. Deb	Do	2283/p	
25	Sushi! Roy s/o Shitish Ch. Roy	Do	2295/p	

23. and . The summary of the outcome of the consultations conducted in the project area is presented in the **Table 8**.

Table 7: Public Consultation during Feasibility and Assessment

S. No.	Date and Venue of Consultation	Public Consultation	Number of Participants		
			Male	Female	Total
1	7 April 23; Kumarghat IE	Women consultation	0	11	11
2	8 September 23; Kumarghat IE	Stakeholder consultations	53	8	61
3	18 October 23 Kumarghat IE	Individual consultations	5	1	6
4	18 November'23; Kumarghat IE	Individual consultations	6	2	8
Total			64 (74.42%)	22(25.58%)	86

Source: Public consultations, 2023

Table 8: Summary of Consultations Outcome Kumarghat Industrial Estate

Concerns and Issues	Mitigation measures proposed / Reason for not being able to address the concern
Excluded encroached area from development plan for minimizing socio-economic impacts of twenty-five families	Will communicate the requirement to the authorities to provide adequate access and connectivity by the project.
Appropriate amenities are to be provided in the nearby settlement	Will inform project authorities to look into the requirement and do the needful
Require better access to markets and employment opportunities	Once the industrial cluster is developed, the infrastructure and amenities will improve
Support is required for livelihood	Provisions has been made in resettlement framework and entitlement matrix for livelihood restoration of entitled project affected families, if affected due to the project.
Require some additional assistance for the poor and disabled	All vulnerable families will be provided additional support and guidance and the same will be specified in the entitlement proposed in the project
Wanted assurance for employment in the project	During construction period, preference will be given to local people in construction work. Later when industries are established, they will be requested to provide employment to local people.
Polluting industries should not be allowed	There are norms for industries regarding pollution and the authorities will take adequate care
Whom to approach if there are any issues related to access, utilities, and amenities during the project period	A grievance redress committee will be established and intimated to all people
J.B. School and Anganwadi	
Connectivity, access, utilities, and amenities for the school and Anganwadi to be improved	Will communicate the requirement to the authorities

Source: Public consultations, 2023

24. This DDR will be made available in the offices of the project implementation unit (PIU) and PMU and disclosed on the ADB and TIDCL websites for easy access to all stakeholders, including the local community. Public awareness campaigns will be regularly conducted within the project area to generate awareness about the project components and grievance redress mechanisms. The social safeguards specialist at PMU, safeguards and community development staff at PIUs, and project management and supervision consultant (PMSC) will ensure regular information dissemination through awareness campaigns. The awareness campaigns will ensure that poor and vulnerable households are made aware of grievance redress procedures. PIU, PMDSC, and contractors will provide public information booklets

among the communities residing near the project location before the start of work. The project information boards will also be installed at the project location during construction. The pamphlets and information boards will include relevant environmental and social safeguards, grievance redress mechanism (GRM) information, and contact details of key personnel from PIU and contractors.

V. INDIGENOUS PEOPLES

25. Based on the detailed design, field visits, surveys, and consultations, no impact on the dignity, human rights, livelihood systems, culture, communal assets, and territorial, natural, and cultural resources of indigenous peoples is anticipated as a result of the proposed project components.

VI. GRIEVANCE REDRESS MECHANISM

26. The project will have a common GRM to receive, evaluate, and facilitate the resolution of social, environmental, or any other relevant project-related grievances. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the Project. The GRM has been developed in consultation with stakeholders. The public awareness campaign will generate awareness of the Project and its grievance redress procedures. The campaign will ensure that the poor, vulnerable, and others know about the GRM.

27. The GRM will provide an accessible, inclusive, gender-sensitive, and culturally appropriate platform for receiving and facilitating the resolution of affected persons grievances related to the Project. The multi-channel and multi-tier GRM for the Project is outlined below, with each tier having time-bound schedules and responsible persons identified to facilitate and address grievances at each stage.

28. Affected persons will have the flexibility of conveying grievances and/or suggestions by dropping grievance redress/suggestion forms in complaint/suggestion boxes that will be installed by project implementation units (PIU) or by e-mail, by post, or by writing in complaints register or by sending a WhatsApp message on the dedicated number, e-mail to the PIU or telephonically contacting the PMU/PIU.

29. Besides the project's grievance redress mechanism, the GOT has a centralized public grievance redress monitoring system (CPGRMS) where the public can file grievances through a dedicated web portal (grievance.tripura.gov.in). The General Administrative (Administrative Reforms) department is the nodal agency, and an officer of the rank of Joint Secretary is responsible for its functioning. Each department of the state has nominated officers to receive the grievances. DOIC has nominated officers of the rank of Deputy Director as nodal officers, whose names and contact details are provided on its website. The affected persons can also lodge their complaints through this online portal. Moreover, a Grievance Box is in place at DOIC and TIDCL to convey grievances and/or suggestions.

30. **Information to the stakeholders about the GRM:** The stakeholders, including affected persons, beneficiaries and citizens, and workers engaged during construction activities under the loan, will be informed about the GRM under the project and of the state through public consultations, disclosures, and distribution of public information booklets (PIB). In the case of illiterate persons, the information will be provided verbally during meetings with them.

31. **Who can complain:** A complaint can be registered by stakeholders directly or indirectly affected by the project. A representative can register a complaint on behalf of the

affected person or group, provided that the affected person or group identifies the representative and submits evidence of the authority to act on their behalf.

32. **What the Grievance/Complaint should contain:** Any comments, complaints, queries, and suggestions pertaining to safeguard compliance - environment, involuntary resettlement, indigenous people, design/construction-related issues, compensation, service delivery, or any other issues or concerns related to the Project. The complaint must contain the complainant's name, date, address/contact details, location of the problem area, and the problem. A sample grievance registration form is provided in Error! Reference source not found.11.

33. **Where and how to file a Complaint:** The complaint can be filed online and offline. The people can submit their complaints at the contractor's site office or at the PIU/PMU office. In addition, they can also have grievances/suggestions/queries submitted through phone or e-mails or, the state grievance portal, or social media (on a dedicated WhatsApp number). The information about the GRM will also be displayed on the TIDCL website. Contact numbers and names of the concerned staff and contractors will be posted and displayed at all construction sites.

34. **Grievance redress /Problem solving through participatory Process:** The PMU and PIUs will make efforts to resolve the problems and conflicts amicably through a participatory process with the community. In case of immediate and urgent grievances in the complainant's perception, the contractor and supervision personnel from the PIU will provide the most easily accessible or first level of contact to resolve grievances quickly.

35. **Grievance Redress Committee:** The GOT will establish the grievance redress committees (GRC) at the site, PIUs, and PMU levels to provide a mechanism to resolve conflict and disputes concerning compensation, payments, and environmental safeguards-related issues and cut down on lengthy litigation. The General Manager of the District Industries Centre under DOIC will head the GRC at the PIU level³. Similarly, the Director of DOIC will head the GRC at the PMU level. The following will be the composition of the GRCs. The composition of the GRCs at all three levels is provided in Error! Reference source not found.9.

Table 9: Composition of Grievance Redress Committees

Site Level GRC (Level 1)	District level GRC (Level 2)	PMU level GRC (Level 3)
1. Assistant Engineer of concerned Industrial Estate (IE)-TIDCL	1. General Manager (GM), District Industries Centre (DIC)	1. Director, DOIC, GoT
2. Junior Engineer, TIDCL	2. Social Safeguards Expert, TIDCL/ I&C	2. Joint Secretary, Revenue Department, GoT
3. Field Engineer of PMSC	3. Environmental Safeguard Expert, TIDCL/ PMSC	3. Addl. Director (Projects), I&C, GoT
4. Social safeguards support staff, PMSC	4. Executive Engineer-TIDCL	4. OSD/ GM, TIDCL
5. Environmental Safeguard Expert, PMSC/PIU level	5. Assistant Engineer-TIDCL.	5. Superintending Engineer, TIDCL
6. Two entrepreneur members from the concerned Industrial Estate, with at least one of them a woman (if any) or and a representative from the affected community (as and when required)	6. Team Leader, PMSC	6. Executive Engineer TIDCL
7. Executive Engineer of the concerned PIU ⁴ .	7. Social and/or Environment Safeguards Specialist, PMSC	7. Social Safeguards Expert, TIDCL/ I&C
	8. Two entrepreneur members from industrial Estate, with at least one of them a woman (if any) or/ and a representative from the affected community (as and when required)	8. Environmental (Safeguard cum Climate Change) Specialist, TIDCL/ PMSC

³ DOIC, Government of Tripura is the executing agency under the loan.

⁴ The Executive Engineer will be involved in case of grievances are not related to the contractor's scope/ work activities, but under the project within the industrial estate.

		<p>9. Nominated representatives from the line departments (ULB, PWD, or any other department, as required)</p> <p>10. Two entrepreneur members from industrial Estate, with at least one of them a woman (if any)</p>
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Source: Project documents

36. **Site level GRC (First Level):** In case of grievances that are immediate and urgent in the perception of the complainant, the Assistant Engineer of the PIU, in coordination with the Junior Engineer of PIU and field engineer of PMSC and the contractor's on-site personnel (concerned engineer and EHS cum social supervisor) will provide the most easily accessible or first level of contact for quick resolution of grievances. If the grievance is not under the contractor's scope, but under the project, the Executive Engineer of the concerned PIU will resolve this issue. All the grievances should be resolved within seven days of receipt of the complaint/grievance. Contact phone numbers and names of the concerned officers/representatives will be posted at all construction sites at visible locations. The designated persons will be responsible for seeing through the process of redress of each grievance. The contractor's site engineer and EHS cum social supervisor will jointly support in meetings, consultations, and site-level grievance resolution. The effort will be made to resolve issues on-site, in consultation with each other, and within 7 days of receipt of a complaint/grievance.

37. **District level GRC (Second Level):** All grievances that cannot be redressed within 7 days at the first field level will be brought to the notice of the GRC headed by the General Manager (GM)- District Industries Centre (DIC). The Grievance Officer, i.e. GM DIC, may consult/seek the assistance of the District Level GRC consisting of the Environmental Safeguard Expert, TIDCL/ PMSC, Social Safeguards Expert, PMU TIDCL, PMU TIDCL, Executive Engineer-TIDCL, Asst. Engineer-TIDCL, Team Leader-PMSC. Social and/or Environment Safeguards Consultant, PMSC, two entrepreneur members from industrial Estate, with at least one of them a woman (if any) or/and a representative from the affected community (as and when required). The GRC will review the grievance and act appropriately to resolve it within 10 days of receipt at this level. The committee may co-opt any other member to resolve grievances.

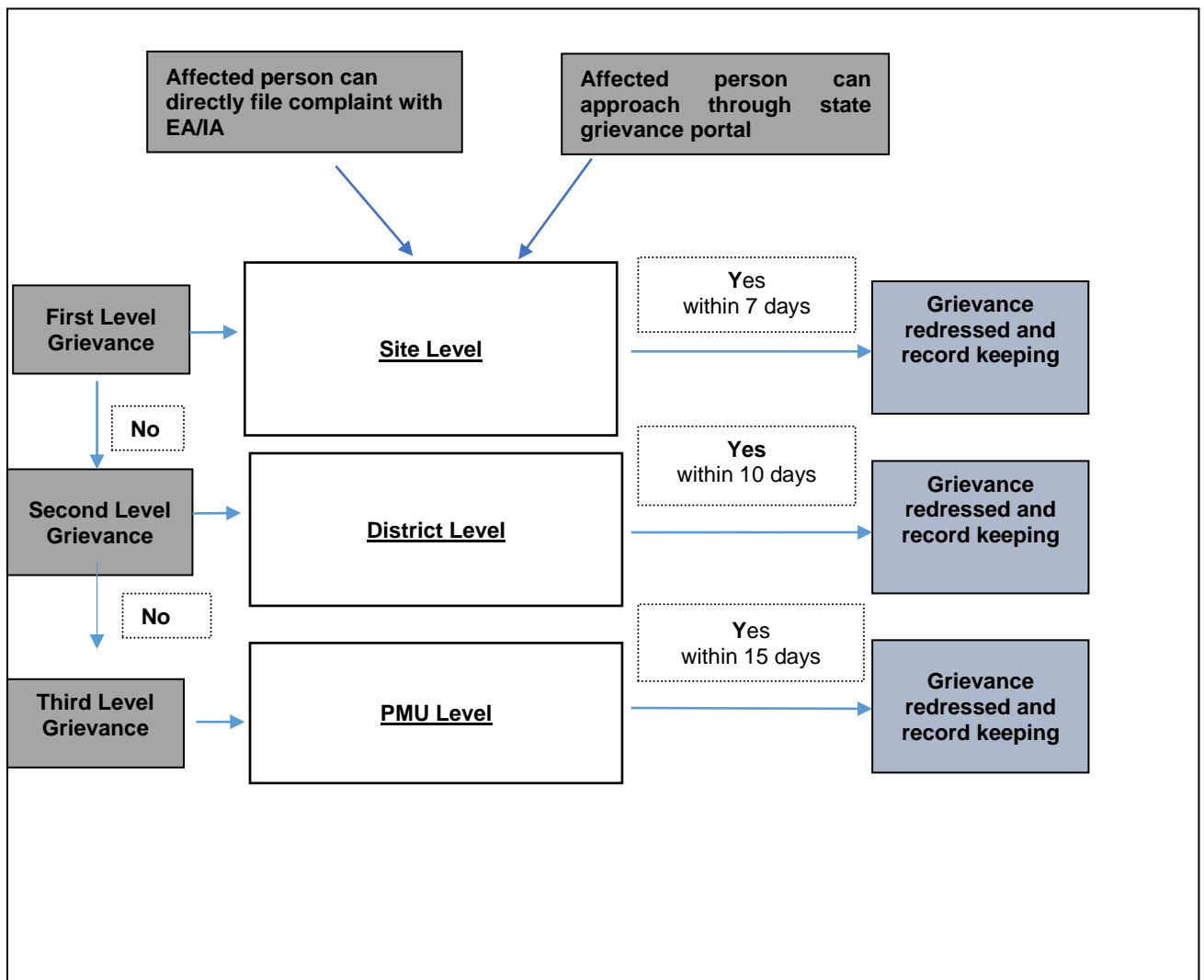
38. **PMU Level GRC (Third Level):** In case the grievances are not addressed at the district level within 10 days of receipt, the same shall be brought to the notice of the PMU-level GRC. The PMU-level GRC will comprise the Director, DOIC, GoT, who will be the chairperson, and the Joint Secretary of the Revenue Department, Addl. Director (Projects)- DOIC, OSD/GM-TIDCL, Superintending Engineer-TIDCL, Executive Engineer TIDCL, Environmental (Safeguard cum Climate Change) Expert, TIDCL/ PMSC, Social Safeguards Expert, PMU TIDCL, PMU, TIDCL. A representative from the line department (ULB, PWD) and two members from the industrial estate, with at least one of them a woman. GRC will resolve grievances within 15 days. The committee may co-opt any other member to resolve grievances.

39. The project GRM, notwithstanding, an aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative/positive outcome of the GRM. In case of grievance related to land acquisition, the affected persons will have to approach a

legal body/court specially proposed under the RFCTLARRA, 2013.⁵ GRM will continue to be in place throughout the duration of the project. The grievance redress process is shown in Error! Reference source not found.9.

⁵ The authority admits grievance only with reference to the land acquisition, resettlement and rehabilitation issues under the RFCTLARRA, 2013.

Error! Reference source not found.9: **Grievance Redress Mechanism**



Source: Project documents

40. **ADB Accountability Mechanism:** The Accountability Mechanism provides an independent forum and process whereby people adversely affected by ADB-assisted projects can voice, and seek a resolution of their problems, as well as report alleged violations of ADB's operational policies and procedures. In the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters. Before submitting a complaint to the Accountability Mechanism, affected people should make an effort in good faith to solve their problems by working with the concerned ADB operations department (ADB India Resident Mission - INRM in this case). The complaint can be submitted in any of the official languages of ADB's developing member countries. The ADB Accountability Mechanism information⁶ will be included in the project-relevant information to be distributed to the affected communities as part of the project GRM.

41. **Documentation:** PMU, with the support of PIUs, will be responsible for the timely registration of grievances, related disclosure, and communication with the aggrieved party. PMU will also ensure that all the details from submission to resolution are well recorded and documented. The environmental and social safeguard specialists of PMU will be responsible for maintaining the records and coordinating with the affected persons regarding complaints

⁶ <http://www.adb.org/Accountability-Mechanism/default.asp>

related to their respective domain areas. The chair of each GRC will be responsible for informing the complainant in writing about the resolution of their complaint or the decision of the GRC.

42. **Record- keeping:** PIUs, will keep records of grievances received, including contact details of the complainant, the date the complaint was received, the nature of the grievance, agreed corrective actions, the date these were affected, and the final outcome. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMU and PIU offices, and reported in monitoring reports submitted to ADB on a semi-annual basis.

43. **Periodic review and documentation of lessons learned:** An environment, social, and gender (ESG) cell will be created within the Project Management Unit (PMU) to ensure effective implementation and monitoring of the safeguard aspects of the project. The Head ESG cell, PMU, will periodically review the functioning of the GRM in each site and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

44. **Cost:** All costs related to the resolution of grievances (meetings, consultations, communication, and reporting/ information dissemination, as well as costs incurred by affected persons to attend GRC meetings, if any) will be borne by PMU.

VII. ESTIMATED BUDGET

45. A budgetary provision has been made to cover the cost likely to be incurred for various activities listed in the due diligence report (grievance redress, consultation, information dissemination, and awareness activities). The total budgetary provision amounts to ₹ 0.22 million. The detailed estimate is provided in **Table 10**.

Table 10: Estimated Budget

S. No.	Particulars	Unit cost (₹)	Total cost (₹)
1.	Public Awareness Activities and Consultations	100,000.00 Lump-sum	100,000.00
2.	Grievance Redress Activities	100,000.00 Lump-sum	100,000.00
Subtotal (S.No. 1+2)			200,000.00
3.	Contingency @10%	20,000.00	20,000.00
Grand Total			220,000.00 ₹ 0.22 million

Note. The number of public awareness activities will be as per the requirements of the respective industrial estates.

VIII. CONCLUSION AND RECOMMENDATIONS

46. It is concluded from this due diligence that all the proposed infrastructure improvement components for the Kumarghat Industrial Estate, including the sub-component of laying of transmission line for power supply, will be carried out within the encumbrance-free government land in possession of TIDCL/ government; the project will not cause any land acquisition and resettlement impacts. It is also confirmed that there will be no livelihood impacts.

47. The scope of land acquisition and involuntary resettlement is based on the detailed project report /master plan prepared for the proposed subproject. Before the start of civil works, safeguards impacts will be reassessed, and the safeguard document will be updated, if required. In case there is a change to the project design, or additional scope is proposed during implementation, ADB will be promptly informed, and the social safeguards document will be updated before the commencement of civil works. In case any involuntary resettlement impact is identified at any stage of the project implementation, this safeguard document will be revised with appropriate revision of the project category in accordance with ADB's Safeguard Policy Statement, 2009. The final document will be disclosed on the implementing

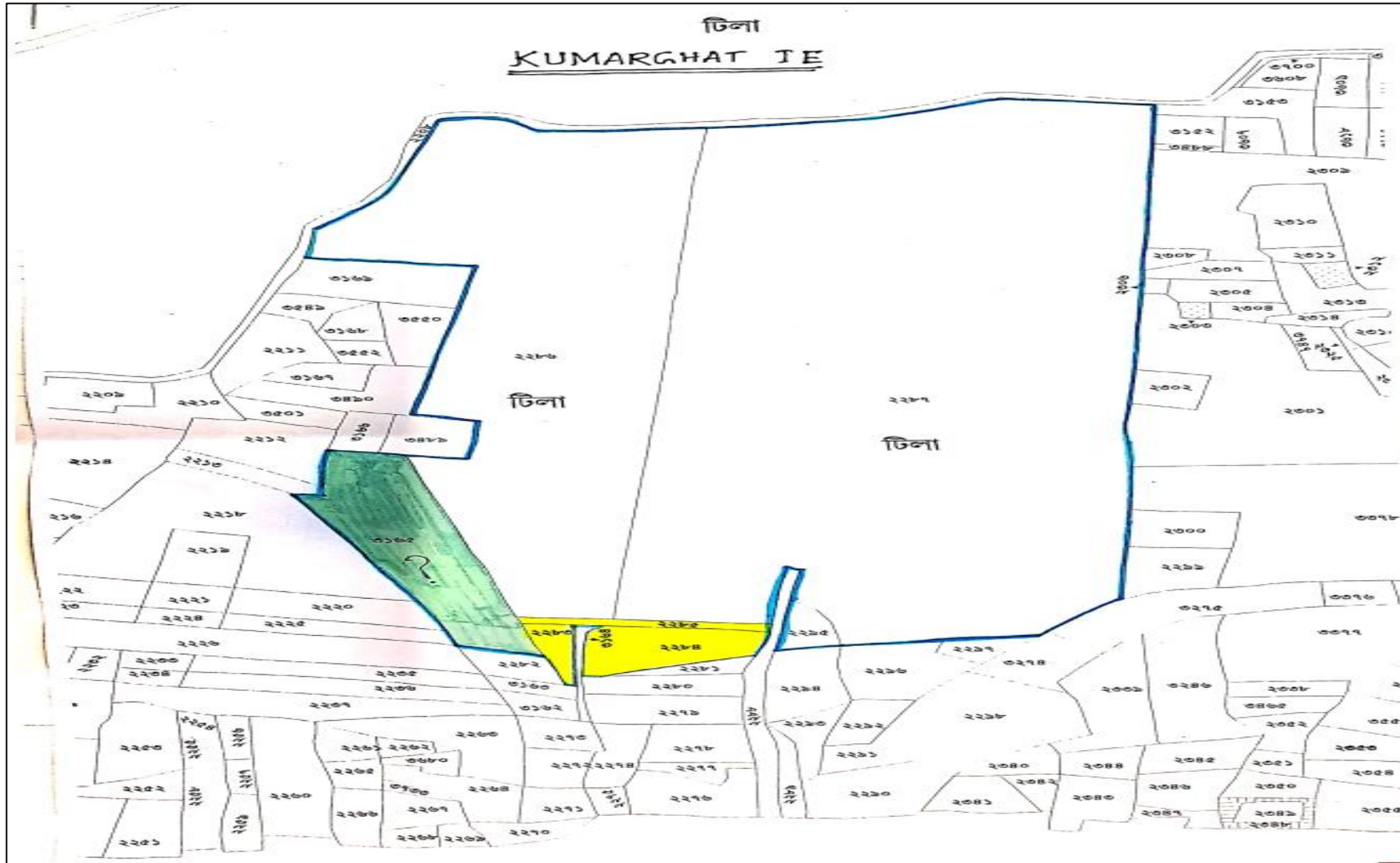
agency and ADB websites. A no objection from ADB will be obtained based on reassessment prior to the start of civil works. The implementing agency will hand over the encumbrance-free land/site to the contractor.

IX. NEXT STEPS

48. The following will be steps for updating resettlement due diligence and later for implementation (including but not limited to):

- i. TIDCL, with the support of PMSC, will conduct meaningful consultations during the Due Diligence Report update to confirm whether there are any legacy issues, or grievances related to the proposed project. In case any impacts are identified during the construction period, updated due diligence with potential impacts and mitigation measures will be submitted for ADB's no-objection.
- ii. Ensure the shopkeeper continues to run his business within the industrial estate. Status to be provided in every monitoring report.
- iii. Obtain NOC from the Department of Agriculture for demolishing the abandoned structures.
- iv. TIDCL will also provide basic services like adequate access and connectivity, including utilities and amenities, to the twenty-five encroachers' families who have been excluded area (3.05 acres) from the development plan of the industrial estate by the project.
- v. For any change in scope or, additional land requirements, or additional components included, the due diligence will be updated and will be reported and submitted to ADB for approval.
- vi. A robust monitoring plan will be in place by the PIUs and PMU to ensure compliance. All safety measures will be taken during civil work and reported in the social monitoring report.
- vii. Consultations and engagement with stakeholders and the public will be carried out throughout the project planning and implementation phase.

Appendix 1: Cadastral Map of the Kumarghat Industrial Estate



Appendix 2: Demarcation and Land Status Report by the SDM Kumarghat ,Unakoti

Government of Tripura
Office of the Sub-Divisional Magistrate
Kumarghat: Unakoti District

No. F. 8(7-1)/SDM/KGT/REV/2020-2021/5859

Dated, 28/04/ 2023.

To
The Managing Director TIDC
Kumarghat, Unakoti Tripura

Sub:- Submission of Demarcation report of the land of Industrial complex at Ambedkarnagar G.P.

Sir,

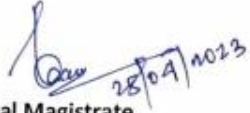
In reference to your letter No- TIDC/ENGG/262/Part-II/908-15 dt. 20/12/2022 regarding the subject cited above, I would like to inform you that the demarcation as required has been conducted by the Teshilder of Kumarghat T.K and the demarcation copy alongwith map is enclosed herewith for your ready reference.

It is revealed from the report that the some villagers occupying land of industry deptt and industry deptt also occupying a plot No-2297/P which is recorded in favour of Sri, Badal Shil S/O Manoranjan Shil of Ambedkarnagar G.P.

This is for your kind information and doing the needful please.


Yours faithfully

Encl:- As stated


Sub-Divisional Magistrate
Kumarghat, Unakoti District

Copy to:-

- 1) The District Magistrate & Collector, Unakoti District, Kailashahar for information please.


Sub-Divisional Magistrate
Kumarghat, Unakoti District



Rev. secy
27/04/23

NO 3045
27/04/23

GOVERNMENT OF TRIPURA
OFFICE OF THE KUMARGHAT TEHSIL KACHARI
KUMARGHAT, UNAKOTI TRIPURA

No.F.2/TDR/KGT/TK/2018-19/ 974

27/04/2023
Dated, 25/04/2023

To
The Sub Divisional Magistrate
Kumarghat Sub-Division, Unakoti Dist.

Through Proper channel

Sub :-Submission of demarcation report of the land of Industrial complex at Ambedkarnagar G.P. Kumarghat.

Ref. No.8(7-1)/SDM/KGT/REV/2020-2021/5265

Dated,27/12/2022

Sir,

With reference to the subject cited above and as per your Order I Shri Pulakesh Malakar ,Tdr,Kumarghat T.K.have served notices to the concern parties to attend in the time of demarcation and the demarcation date fixed on 22/11/2022.Accordingly 1. I shri Pulakesh Malakar,Tdr,Kumarghat T.K.2.Shri Sudip Chakma,Amin,Kumarghat T.K. and 3.Shri Dipesh Debbarma,Peon,Kumarghat T.K. reached at the spot of demarcation at industrial area of Kumarghat and done the demarcation work in presence of Shri Rupan Ghosh,(Incharje I E Kgt) TIDC Jr. Engineer and some other staff of him also some villegers.It is mentioned here that during demarcation it is found that some villegers have been possessing some land of Industry and industry has been possessing aplot No.2297/p which recorded owner is Badal Shil s/o Manoranjan shil of AmbedkarnagarG.P.The particulars of Industrial land are given below :-

Name of land owner	Name of mouja	Khatian No	R.S.plot No	Class of land	Area in acre	Remarks
1	2	3	4	5	6	7
Industry Deptt.in favour of Govt. of Tripura.	Kumarghat	5	2212/3165	Tilla	1.96	
			2283	Tilla	0.33	
			2284	Tilla	0.60	
			2285	Pathe(Road)	0.16	
			2286	Tilla	11.18	
			2287	Tilla	31.23	
			2295	Tilla	0.20	
				Total	45.66	

The name of occupiers and which plot are occupying are given below :-

SLno.	Name of occupier	Address	Plot No.
1.	Ratan Roy s/o Ranesh Roy	Ambedkarnagar G.P.	2283/p
2.	Pulin Debnath s/o Rajendra Debnath	Do	2283/p
3	Dipak Debnath s/o Umacharan Debnath	Do	2283/p
4.	Narayan Debnath s/o Umacharan Debnath	Do	3165/p

Contd. P/2

SL NO	Name of occupier	Address	Plot No.
5.	Anjali Malakar w/o Gopal Malakar	Ambedkarnagar G.P.	3165/p
6.	Swapan chanda s/o Digendra Chanda	Do	3165/p
7.	Tarani Malakar s/o Rajani Malakar	Do	3165/p
8.	Shefali Nandi W/o Mani nandi	Do	3165/p
9.	Rupak Malakar s/o Tarani Malakar	Do	3165/p
10.	Balaram Malakar s/o Binanda Malakar	Do	3165/p
11.	Pabitra Debnath s/o Lt. Paresh Debnath	Do	3165/p
12.	Industry Para J.B. School, Education Deptt.	Kumarghat	3165/p 2286/p
13.	Agriculture Deptt.	Kumarghat	2286/p 2287/p
14.	Pradip Bhowmik s/o Lt. Lalit Bhowmik	Ambedkarnagar G.P.	2284/p
15.	Suman Malakar s/o Anjali Malakar	Do	2284/p
16.	Babul Das s/o Pramila Das	Do	2284/p
17.	Samiran Das s/o Shailen Das	Do	2284/p
18.	Nimai Deb s/o Lt. Nripendra Deb	Do	2284/p
19.	Baban Debnath s/o Lt. Krishna Debnath	Do	2284/p
20.	Sandhya Dhar D/o Pramila Das	Do	2284/p
21.	Balaram Malakar s/o Binanda Malakar	Do	2284/p
22.	Balaram Das s/o Digendra Das	Do	2284/p
23.	Suniti Roy w/o Bimal Roy	Do	2283/p
24.	Nripendra Deb s/o Birendra Ch. Deb	Do	2283/p
25.	Sushil Roy s/o Shitish Ch. Roy	Do	2295/p

This is for favour of your kind information and doing the needful please.

Chash
04/05/23
Junior Engineer
TIDC

Soukay Majumdar
P.D.M.C
08/05/23

Yours faithfully
327/04
Tehsilder i/c, Kumarghat T.K. No 23
Tehsilder
Kumarghat T.K.
Unakoti, Tripura

Appendix 3: Khaitan Details of Kumarghat Industrial Estate

ত্রিপুরা সরকার
ত্রিপুরা ভূমি রাজস্ব ফর্ম - ৭
(বিধি নিয়ম ৫৩(১) ধারা দ্রষ্টব্য)

ONLY FOR DISPLAY

মৌজা : কুমারঘাট
তহশীল : কুমারঘাট

খতিয়ান নং : ৫
রেভিনিউ সার্কেল : কুমারঘাট

মহকুমা : কুমারঘাট
তৌজি নং :

উপরিস্থ স্বত্ত্বের বিবরণ

খতিয়ান নং	বিবরণ ও দখলকার (বিস্তারিত)	পরস্পর অংশ	রাজস্ব	যে তারিখ হইতে ধার্য খাজনা আমলে আসিবে
(১)	(২)	(৩)	(৪)	(৫)
	ত্রিপুরা সরকার			

Reference No.:

অত্র স্বত্ত্ব

স্বত্ত্বের বিবরণ ও দখলকার (বিস্তারিত)	অংশ	স্বত্ত্বের শ্রেণী ও বিবরণ	স্বত্ত্বের বিশেষ নিয়ম ও অনুষঙ্গ	অধীনস্থ স্বত্ত্ব. অধীনস্থ স্বত্ত্বের পৃথক খতিয়ানের নম্বর
(৬)	(৭)	(৮)	(৯)	(১০)
দখলকার		দখলকার		
১ দং ত্রিপুরা সরকারের পক্ষে শিল্প বিভাগ কর্তৃক রক্ষিত	১০০০০০ ১০০০০০			

অত্র স্বত্ত্বের আপন দখলীয় জমি

দাগ নম্বর		উত্তর সীমানা		জমির শ্রেণী	মন্তব্য	অত্র স্বত্ত্বের বসদীয় পরিমাণ			
সাবেক	হাল	দাগ নম্বর	দখলকার			একর	শতক	হেক্টর	আর
(১১)	(১২)	(১৩)	(১৪)	(১৫)	(১৬)	(১৭)		(১৮)	
২১৮৭অং	২২১২/৩১৬৫	৩১৬৬	ত্রিপুরা সরকার	টিলা		১	৯৬	০	৭৯৩
২১৮৯অং	২২৮৩	২২৮৫	নিজ	টিলা		০	৩৩	০	১৩৪
২৮২৯অং	২২৮৪	২২৮৫	নিজ	টিলা		০	৬০	০	২৪৩
২৮২৯অং	২২৮৫	২২৮৭	নিজ	পথ		০	১৬	০	০৬৫
২১৮৯অং	*২২৮৬	২২০৮	বনবিভাগ	টিলা	Transfer held in ১ deed(s)	১১	১৮	৪	৫২৪
২০৪৫অং	*২২৮৭	২২০৮	বনবিভাগ	টিলা	Transfer held in ২ deed(s)	৩১	২৩	১২	৬৩৮
২০৪৫অং	২২৯৫	২২৮৭	নিজ	টিলা		০	২০	০	০৮১
মোট দাগ: ৭				আপন দখলীয় জমির মোট		৪৫	৬৬	১৮	৪৭৮
				জের		০	০০	০	০০০
				অধীনস্থ স্বত্ত্বের মোট					
				সর্বমোট		৪৫	৬৬	১৮	৪৭৮

Printed On: 14/12/2022

Compared By
Jyotirmoy Malakar

Authenticated By
Sudhan Debbarma(DCM)

Appendix 4: Government Order - Clarification of Land Ownership for Kumarghat Industrial Estate

GOVERNMENT OF TRIPURA
OFFICE OF THE TEHSILDER
KUMARGHAT TEHSIL KACHARI

No. F.09/TX/KGT/2020-11/772

Dated. 29.11.2022

To
The Sub Divisional Magistrate
Kumarghat, Unakoti District

Subject:- Submission of enquiry report in connection with project readiness financing loan for infrastructure development of Industrial Estates in Unakoti District.

Sir,

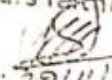
With reference to your letter No. F.8(15)/SDM/KGT/REV/2018-19/3966 Dated. 31.10.2022 for enquiry in c/w project readiness financing loan for infrastructure development of Industrial Estates in Unakoti District.

I have conducted details enquiry in field and found that some of the recorded land of Industry Department is possessing by local villagers by constructing Dwelling house etc which is scheduled below:-

Sl No:	Name of owner	Khatian No	Plot No	Area in acres	Remarks
1	Industry Department	5	2286	11.18	Occupied by Industry Department
2	- DO -	5	2287	31.23	Occupied by Industry Department
	- DO -	5	2295	0.20	Occupied by Industry Department
	- DO -	5	2212/ 3165	1.96	Out of 1.96 acres 0.60 acres of land occupied by Anganwadi centre and Industry Para J B School.
	- DO -	5	2283	0.33	Occupied by villagers
	- DO -	5	2284	0.60	Occupied by villagers
	- DO -	5	2285	0.16	Occupied by villagers

This is for favour of your kind information and doing the needful please.

Yours faithfully



29/11/2022
Surveyor
Kumarghat, RAJAL DAS
Surveyor
Kumarghat TK




Appendix 5: Details of the Encroached Households Excluded from the Project Scope




S. No.	Name of the Occupier	Address	Plot No	Area Encroached
1	Ratan Roy s/o Ranesh Roy	Ambedkarnagar G.P.	2283/p	3.05 Acre
2	Pulin Debnath s/o Rajendra Debnath	Do	2283/p	
3	Dipak Debnath sio Umacharan Debnath	Do	2283/p	
4	Narayan Debnath s/o Umacharan Debnath	Do	3165/p	
5	Anjali Malakar w/o Gopal Malakar	Ambedkarnagar G.P.	3165/p	
6	Swapan chanda s/o Digendra Chanda	Do	3165/p	
7	Tarani Malakar s/o Rajani Malakar	Do	3165/p	
8	Shefali Nandi W/o Mani Nandi	Do	3165/p	
9	Rupak Malakar s/o Tarani Malakar	Do	3165/p	
10	Balaram Malakar s/o Binanda Malakar	Do	3165/p	
11	Pabitra Debnath s/o Lt. Paresh Debnath	Do	3165/p	
12	Industry Para J.B. School, Education Dept.	Kumarghat	3165/p 2286/p	
13	Agriculture Deptt.	Kumarghat	2286/p 2287/p	
14	Pradip Bhowmik s/o Lt. Lalit Bhowmik	Ambedkarnagar G.P.	2284/p	
15	Suman Malakar s/o Anjali Malakar	Do	2284/p	
16	Babul Das s/o Pramila Das	Do	2284/p	
17	Samiran Das s/o Shailen Das	Do	2284/p	
18	Nimai Deb s/o Lt. Nripendra Deb	Do	2284/p	
19	Baban Debnath s/o Lt. Krishna Debnath	Do	2284/p	
20	Sandhya Dhar D/O Pramila Das	Do	2284/p	
21	Balaram Malakar s/o Binanda Malakar	Do	2284/p	
22	Balaram Das s/o Digendra Das	Do	2284/p	
23	Suniti Roy w/o Bimal Roy	Do	2283/p	
24	Nripendra Deb s/o Birendra Ch. Deb	Do	2283/p	
25	Sushi! Roy s/o Shitish Ch. Roy	Do	2295/p	




Appendix 6: Social Impact Assessment - Proposed Under Ground 11kV Transmission Line from Substation Kumarghat to Industrial Estate

Name of the project	Infrastructure Development of Industrial Estate in Tripura
Name of the Subproject	Kumarghat IE
Survey/ Transit walk conducted by	TIDCL official- Mr . R Ghosh (JE); TECL official - Mr.U Barman (Manager); PDMC officials - Mr. A. Goswami (SSE); Mr. S Dutta (Electrical Engineer); Mr. S Mazumdar(Data Procession and Reprographic operator
Date of Survey	18/11/2023




S. No.	Trench width (TW) and Trench depth(TD); ROW	Chainage details	From Sub station to Kumarghat IE		Land acquisition		Types of Impact		Photographs	Remarks
			Left Side	Right Side	Yes	No	Permanent	Temporary		
1	TW-500mm; TD-1100 mm; ROW-750mm	0 to 500 meters	Left Side	N/A	---	----	No	No		The proposed underground (UG) transmission line from the substation is considered to start at 0 (Zero) chainage during the transit walk. For the laying of the transmission line, an NOC from the PWD is necessary for road crossings within the 0-100m chainage. Additionally, at a distance of 300 meters along the chainage, the transmission line will require crossing NHIDCL through jack pushing, hence an NOC from the respective department will also be necessary for this aspect




S. No.	Trench width (TW) and Trench depth(TD); ROW	Chainage details	From Sub station to Kumarghat IE		Land acquisition		Types of Impact		Photographs	Remarks
			Left Side	Right Side	Yes	No	Permanent	Temporary		
2	TW-500mm; TD-1100 mm; ROW-750mm	500 meters to 1 km	Left Side		No	No	No	No	 	The proposed transmission line will align with the existing 11kV underground (UG) cable laid on the left side of the NHIDCL road, extending from the 500m chainage to the 700m chainage. Beyond the 700m chainage, the UG cable shifts toward the newly constructed bridge over the river, continuing alongside the new NH. However, at approximately 850m chainage, it crosses the entry road of a household (Gopal Das). According to discussions with the individual, no impact is anticipated during the laying of the previous UG cable
3	TW-500mm; TD-1100 mm; ROW-750mm	1 km to 1.5 km	Left Side		----	-----	No	No		The proposed 11kV cable will traverse the existing river using a 4-pole system, moving to the opposite side of the road and then along the left side towards the IE. The proposed crossing over the river will involve a pole-to-pole setup (4 poles). From the river-side




S. No.	Trench width (TW) and Trench depth(TD); ROW	Chainage details	From Sub station to Kumarghat IE		Land acquisition		Types of Impact		Photographs	Remarks
			Left Side	Right Side	Yes	No	Permanent	Temporary		
									 <p>Latitude: 24.170493 Longitude: 92.041934 Elevation: 64.8455 m Accuracy: 2.4 m Time: 18-11-2023 14:45 Name: Kumarghat 1km 3.5</p>	<p>pole to the point where the UG cable intersects (approximately at 1.2km chainage), it will need to cross near the boundary of a temporary bamboo fence enclosing a kitchen garden occupied by Tamal Malakar. The cable will continue along the remaining chainage, following the left side of the newly constructed NH</p>
4	TW-500mm; TD-1100 mm; ROW-750mm	1.5 km to 2 km	Left Side	Right Side	---	-----	No	No	 <p>Latitude: 24.171921 Longitude: 92.039589 Elevation: 22.244150 m Accuracy: 1.7 m Time: 18-11-2023 14:52 Name: Kumarghat 1km 1.5</p>	<p>The proposed UG cable will follow the right side of the newly constructed NH and will intersect with NHIDCL at a distance of 1.5 km (requiring an NOC). At around 1.65 km, a fast-food restaurant and a CRP under PM's "Ajadi ka Amrit Mohotshov" Abhijan are observed within the Right of Way (RoW), There will not impacts on these as cable will be laid through pipe jacking technology..</p>
									 <p>Latitude: 24.171904 Longitude: 92.039582 Elevation: 22.244150 m Accuracy: 0.7 m Time: 18-11-2023 14:53 Name: Kumarghat 1km 1.5</p>	

S. No.	Trench width (TW) and Trench depth(TD); ROW	Chainage details	From Sub station to Kumarghat IE		Land acquisition		Types of Impact		Photographs	Remarks
			Left Side	Right Side	Yes	No	Permanent	Temporary		
										
5	TW-500mm; TD-1100 mm; ROW-750mm	2 km to 2.5 km	Left Side		----	-----	No	No	 	The UG cable will trace the path of the existing cable up to the Industrial Gate, running along the left side of the PWD road. Close to the gate, an existing connectivity point has been identified. The UG cable will be laid through the left side of the existing internal road, continuing until its endpoint where it will cross the road towards the right side of the IE transformer

Appendix 7: Details of the abandoned structures belonging to Department of Agriculture proposed to be demolished

S. No.	Dismantling Structure	Photographs
1	Public Toilet	
2	TIDCL Administrative Block	
3	Shed	



S. No.	Dismantling Structure	Photographs
3	Front building - abutting road (Agriculture marketing corporation)	
4	Department of Agriculture	
5	Abandon Agriculture office	

S. No.	Dismantling Structure	Photographs
6	Agricultural storage house(used by Ice factory)	
	Agricultural storage house(used by Ice factory)	
5	Abandon Agriculture Store office	

S. No.	Dismantling Structure	Photographs
7	Abandon structure	

Appendix 8: Collected Socio Economic Details of the Shopkeeper

Date of consultation: 5 November 2023

S. No.	Photographs	
1		<p><u>Details of Shopkeeper</u> Name– Sri Prasenjit Roy Father Name- Sri Lakhikanta Roy Village – Amedkar Nagar Age- 26 Family Size-4 nos. Any loan – yes, from public finance Monthly Income from Shope- Rs.5000/- to 6000/- Contact No- 9366079347</p>
		<p><u>Impact Analysis</u> The shopkeeper is on the edge of road and civil works can be carried without temporary/permanent resettlement impact. During the implementation, regular monitoring will be undertaken to ensure there are no involuntary resettlement impacts.</p>

Appendix 9: Photographs of Site Visit Stakeholders Consultation and Community Consultations





Transcript of attendance sheet:

Venue- Kumarghat;					
Date-07/04/2023					
Project: Kumarghat IE					
Purpose of the meeting: To record impact and concerns of the local people					
S. No.	Name of the Participants	Gender	Address	Mobile No.	Signature
1	Paramita Paul	F	Kumarghat	9089252552	
2	Mistu Paul	F	Kumarghat	9089704930	
3	Aabu Paul	F	Kumarghat	9383124893	
4	Rumi Nag	F	Kumarghat		
5	Purnima Banik	F	Kumarghat		
6	Sathi Deb	F	Kumarghat	7005518434	
7	Jayasree De	F	Kumarghat		
8	Heena Sinha	F	Kumarghat		
9	Nandi Das	F	Kumarghat	9774518421	
10	Mina Das	F	Kumarghat		
11	Sheli Baidya	F	Kumarghat		

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA

Project Design and Management Consultant (PDMC)

Stakeholder Consultation

(Organised by Tripura Industrial Development Corporation Limited (TIDCL) and Mott MacDonald Pvt.Ltd.)

08 September 2023

Venue – Kumarghat Industrial Estate

List of Participants / Attendance Sheet for Workshop

Sl. No.	Name	Designation	Department / Organisation	Contact No.	Email ID	Signature
1.	Sabitree Nalgi	President	Nari Shakti	9909520522		Sabitree Nalgi
2.	Srima Rumi Deo	Secretary	Nari Shakti	8451980800		Srima Rumi Deo
3.	Asterni Biswas (Chandra)	Joint Secy	Nari Shakti	9862974078		Asterni Biswas
4.	Nirmal Ray JE PWD Dept.	J.E.	PWD	9862202320		Nirmal Ray
5.	Amit Datta	SDFO	Forest	9856612811		Amit Datta
6.	P. Debnath.	AE-	TIDCL	9402168695		P. Debnath.
7.	Aswini Rupini	G.M.	DIC	7005952775	gm.dic.unakoti@gmail.com	Aswini Rupini
8.	Sitara Das	E.S.	DIC	9436587961	do -	Sitara Das
9.	Anoop Kumar Bose	S.M	TSECL	9436457091		Anoop Kumar Bose
10.	Debanish Ray	Manager	TSECL	9774702169		Debanish Ray
11.	Shilpita Bhattacharya	STATION OFFICER	TSES	8787553434		Shilpita Bhattacharya
12.	Do	Do	Do			

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA

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08 September 2023

Venue – Kumarghat Industrial Estate

Sl. No.	Name of Participant	Designation	Name of Unit	Contact No.	Signature
1.	Sebrata Mishra	Supervisor	Manzhi Agarhata Industry	8974246041/ 9862122325	
2.	Anup Choudhury	Owner	M/S Anup Kumar Industries	9436134677	
3.	Sakanta Das	Coordinator	Tripura Bamboo Mission	9862972164	
4.	Samiran Das	Facilitator	C/E Bamboo	9366139244	
5.	Pinku Paul	Manager	c/2 Bamboo Unit	9787889558	
6.	Sumantha Kumar	Finance Secy	c/2 Bamboo Unit	9380971901	
7.	Sumit Das	Manager	M/S Karamsaw Mill	9862785046	
8.	Rajesh Deb Nath	Manager	DO	6909804412	
9.	Syama Deb Nath	Owner	M/S Syama Dha	9436134530	
11.	Saikat Das	Manager	c/1 Bamboo	9421921527	
12.	Amit Chakraborty	Unit Head	Allied Blenders and Distillers Ltd.	9366065769	

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA

Project Design and Management Consultant (PDMC)

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08 September 2023

Venue – Kumarghat Industrial Estate

List of Participants / Attendance Sheet for Workshop

Sl. No.	Name	Designation	Department / Organisation	Contact No.	Email ID	Signature
13	Dipan Kar Goswami	Councilor West MIC		9862246245	goswami.dipa.07@gmail	
14	Bibitro Majumdar	SDO, DSS KST	DSS (POD)	9436478459		
15	Rajesh Deb Nath	JE, DSS KST	DSS (PHD)	8774083043	rajeshdebathofficial@gmail.com	
16	Ripam Ghosh	JE	TIDC	7005264013		
17	Sourav Majumdar	PDMC	TIDC	9089252552	mysteriousourav@gmail.com	
18	Swajit De	"	"	9830335137	Swajit.de@mottmac.com	
19	Sumnil Banerjee	"	"	9874732920	sumnil.banerjee@mottmac.com	
20	Sudipta Datta	"	"	8240203323		
21	Hari Sankar Prasad	"	"	8922220008	Hari.safety1@pmedico.com	
22	Arnalendu Deb	E-E	TIDC	9436134370		
23	Sudipta Datta	Industrial power system				
24						

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA

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08 September 2023

Venue – Kumarghat Industrial Estate

Sl. No.	Name of Participant	Designation	Name of Unit	Contact No.	Signature
13	Kamjit Singh	See Supervisor	ADOL	9612465603	Kamjit Singh
14	Sandeep Das	Do	Do	9966790218	Sandeep Das
15	Sugajit Das	Worker	Green Park	7005109828	Sugajit Das
16	Alok Acharyer.	Camera man.		9612260665	Alok Acharyer
17	RUPAK Acharyer	Camera man		6002086324	RUPAK
18	Md Saidul Haq	owner	Green Park	8629992055	Md Saidul Haq
19	Md. Saidul Alam	WORKER	GREEN PARK	6297308202	Md. Saidul Alam
20	Rabul Das	manager	Banshi	9366694026	Rabul Das
21	Jalke Ali	MANAGER	Green Park	8371824197	Jalke Ali
22	Shujit Agarwal.	DIRECTOR.	RIDDHI SIDDHI AGRO	9435135040	Shujit Agarwal
23	Sandeep Dabnath.	owner	Rudra Agarbati	8787707113	Sandeep Dabnath
24	Prayank Roy	Accounts	Green Park	9863314108	Prayank Roy

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA

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08 September 2023

Venue – Kumarghat Industrial Estate

Sl. No.	Name of Participant	Designation	Name of Unit	Contact No.	Signature
25	Pardeep Asosa	Prop	Hermani Agro	9810034502	Pardeep Asosa
	- do -	Prop	Tanbani -	- DO	- DO
26	Sukruti Das	Worker	Green Park	8974162896	Sukruti Das
27	Anita Das	Worker	Green Park	9233633846	Anita Das
28	Namita Shil	Worker	Bans: Agarbati	9233664252	Namita Shil
29	Ashok Das	Junior manager	Green Park	8837224849	Ashok Das
30	Bappan Das	Supervisor	- do -	8837338707	Bappan Das
31	Sumitra Das	Manager.	Green Park	7005922979	Sumitra Das
32	Pappu Gupta	Manager	Tani vanti -	9155971782	Pappu Gupta
33	Sarnat Das	Supervisor	Tani vanti	8413995151	Sarnat Das
34	Bikram Roy	LABOR	BANSE	8730910738	Bikram Roy
35	Alok Roy		M - P	9954056108	Alok Roy

INFRASTRUCTURE DEVELOPMENT OF INDUSTRIAL ESTATES IN TRIPURA

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08 September 2023

Venue – Kumarghat Industrial Estate

Sl. No.	Name of Participant	Designation	Name of Unit	Contact No.	Signature
36.	Sukrit Das	Suparebhar	N.E.S	9862249429	Sukrit Das
37.	Joy Das	Supervisor	S.C.F.F	9612118936	Joy Das
38.	Amika Das	WORKER	SCFF	- Do -	Amika Das
39.	Bejoy K.	T.V. K	SCFF	- Do -	Bejoy K
40.	RIPAN SARKAR			7619552459	RIPAN SARKAR
41.					
42.					
43.					
44.					
45.					
46.					
47.					

Transcript of attendance sheet:

Venue- Kumarghat;					
Date-08/09/2023					
Project: Kumarghat IE					
Purpose of the meeting: To record impact and concerns of the local people					
S. No.	Name of the Participants	Gender	Address	Mobile No.	Signature
1	Sabitri Nath	F	Kumarghat	6909520522	
2	Sima Rani Dey	F	Kumarghat	8451989800	
3	Astami Biswas	F	Kumarghat	9862974948	
4	Nirmal Dey	M	Kumarghat	9862202320	
5	Amit Datta	M	Kumarghat	9856612811	
6	P. Debnath	M	Kumarghat	9402168695	
7	Aswini Rupini	M	Kumarghat	7005952775	
8	Sitesh Das	M	Kumarghat	9436489461	
9	Anoop Kumar Bose	M	Kumarghat	9436457091	
10	Debani ch Roy	F	Kumarghat	9774702169	
11	Shri Ritibhusan Sarma	M	Kumarghat	8787333434	
12	Dipankar Goswami	M	Kumarghat	9862246245	
13	Pabitra Majumder	M	Kumarghat	9436478459	
14	Rajesh Debnath	M	Kumarghat	8794083043	
15	Ripan Ghosh	M	Kumarghat	7005264013	
16	Sourav Majumder	M	Kumarghat	9089252552	

17	Suvajit De	M	Kumarghat	9830335137	
18	Suvanil Banarjee	M	Kumarghat	9874732920	
19	Sudipta Datta	M	Kumarghat	8240203323	
20	Hari Sankar Prasad	M	Kumarghat	8977220008	
21	Amalendu Deb	M	Kumarghat	9430134370	
22	Subrta Mishra	M	Kumarghat	8974246041	
23	Anup Choudhury	M	Kumarghat	9436134677	
24	Sukanta Das	M	Kumarghat	9862972164	
25	Samiran Das	M	Kumarghat	9366134244	
26	Pintu Paul	M	Kumarghat	9787869558	
27	Sumanta Kumar	M	Kumarghat	9380971701	
28	Sumit Dhar	M	Kumarghat	9862785046	
29	Radhakanta Debanath	M	Kumarghat	6909604412	
30	Jagadish Das	M	Kumarghat	9863698876	
31	Shymal Debanath	M	Kumarghat	9436134530	
32	Saiten Roy	M	Kumarghat	7421921827	
33	Amit Chakravorty	M	Kumarghat	9366065769	
34	Karanajit Sinha	M	Kumarghat	9612465603	
35	Sandip Kr Das	M	Kumarghat	9366730218	
36	Surajit Das	M	Kumarghat	7005109828	
37	Alok Acharya	M	Kumarghat	9612260665	
38	Rupak Achrya	M	Kumarghat	6009086324	
39	Md. Saidul Husain	M	Kumarghat	8629992055	
40	Md. Saidul Alam	M	Kumarghat	6297308202	
41	Babul Das	M	Kumarghat	9366694026	
42	Julfiquir Ali	M	Kumarghat	8371874148	
43	Anij Agarwal	M	Kumarghat	9435135040	
44	Sandip Debnath	M	Kumarghat	8787707113	
45	Priyanka Roy	F	Kumarghat	9863314108	
46	Pradeep Arora	M	Kumarghat	9810034502	
47	Sukriti Das	F	Kumarghat	8974162896	
48	Anita Das	F	Kumarghat	9233533845	
49	Namita Shil	F	Kumarghat	9233664259	
50	Ashok Das	M	Kumarghat	8837224849	
51	Bapan Debanath	M	Kumarghat	8837338707	
52	Soumitra Dey	M	Kumarghat	7005922979	
53	Pappu Gupta	M	Kumarghat	9155971782	
54	Samrat Das	M	Kumarghat	8413975151	
55	Bikram Roy	M	Kumarghat	8730910738	
56	Alok Roy	M	Kumarghat	9954056168	
57	Subir Das	M	Kumarghat	9862249427	
58	Ajay Das	M	Kumarghat	9612118936	
59	Amitra Das	M	Kumarghat		
60	Biajay Kumar	M	Kumarghat		
61	Bijay Sarkar	M	Kumarghat	7619552759	

Appendix 11: Draft Grievance Registration Format

The _____ Project welcomes complaints, suggestions, queries and comments regarding project implementation.

Aggravated persons may provide grievance with their name and contact information to enable us to get in touch for clarification and feedback.

In case, someone chooses not to include personal details and wants that the information provided to remain confidential, please indicate by writing/typing ***(CONFIDENTIAL)*** above Grievance Format.

Thank you.

Date		Place of registration			
Contact Information/Personal Details					
Name		Gender	* Male *Female	Age	
Home Address					
Place					
Phone no.					
E-mail					
Complaint/Suggestion/Comment/Question Please provide the details (who, what, where and how) of your grievance below: If included as an attachment/note/letter, please tick here:					
How do you want us to reach you for feedback or update on your comment/grievance?					

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Registered by: (Name of Official registering grievance)	
Mode of communication: Note/Letter E-mail Verbal/Telephonic	
Reviewed by: (Names/Positions of Official(s) reviewing grievance)	
Action Taken:	
Whether Action Taken Disclosed:	Yes No
Means of Disclosure:	